

DEVELOPMENT OF A BID

Central Management Solutions

About us

Central Management Solutions (CMS) is a specialist management and consultancy company for urban centres with particular expertise in Business Improvement Districts (BIDs).

OVER 300+ BIDS IN 2017

1%-2%
of RATEABLE VALUE (RV)

TOTAL HEREDITAMENTS CIRCA

106,262

OVERALL BALLOT SUCCESS =

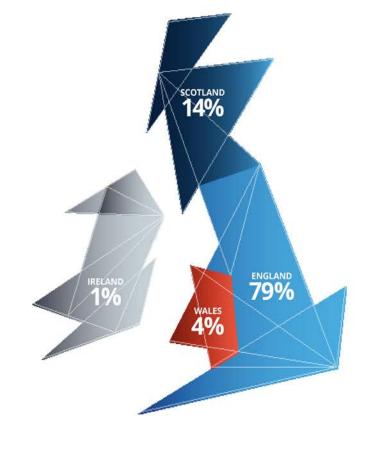
93%

AVERAGE TURNOUT

47%

BID BOARD MEMBERS

1,271



£131,219,057



Why a BID?













BIDs are about place

Your BID is about your place



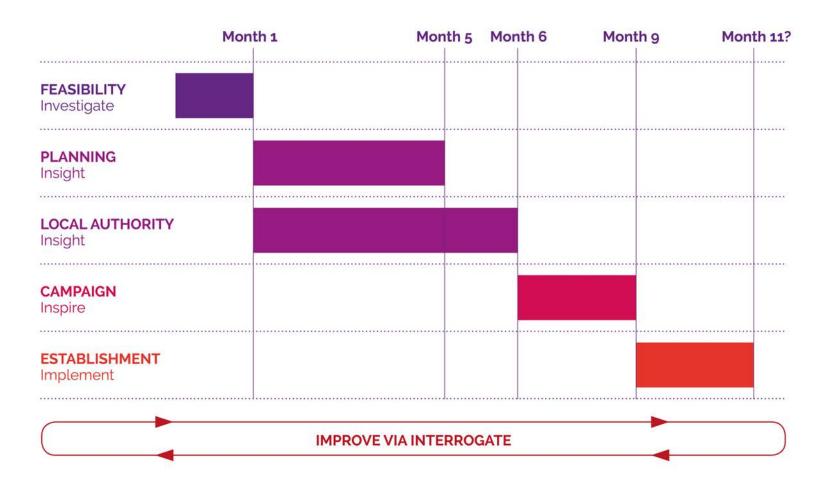
The Five Stages

FEASIBILITY Investigate	PLANNING & LOCAL AUTHORITY Insight	CAMPAIGN Inspire	ESTABLISHMENT	
			Implement	Interrogate
Building the picture by gathering knowledge	Detailed planning and research using results to determine the strategy	Stimulating interest, enthusing and encouraging participation	Turning ideas into realities	Establishing a culture of constantly measuring, reviewing and improving throughout the term of the BID
Establish the need Situational analysis Competitor/SWOT analysis Assess business interest and insight Gauge public and private sector support Crude viability test Financial assessments, including development costs Assessing capacity locally Raising awareness Communications	Develop the purpose, proposition and vision Primary research (various methods) at local level Consultation (including head offices) Communications Operating agreement Baseline agreement(s) Service level agreement(s) Ballot processes Voter database and CRM Contingencies for failure Proposal and rules Financial modelling 'Go-ahead' moment	Visual identity Business Plan Communications strategy and collateral Campaign launch Monitoring the ballot Winning the ballot	Delivery plan and budget (Year 1) Governance arrangements Contract procurement Staffing and HR Handling objections Financial controls	Establishing a culture of improvement Setting performance measures Annual review process Independent review(s) Billing processes Levy payer communications, including billing leaflet

Improve via interrogate

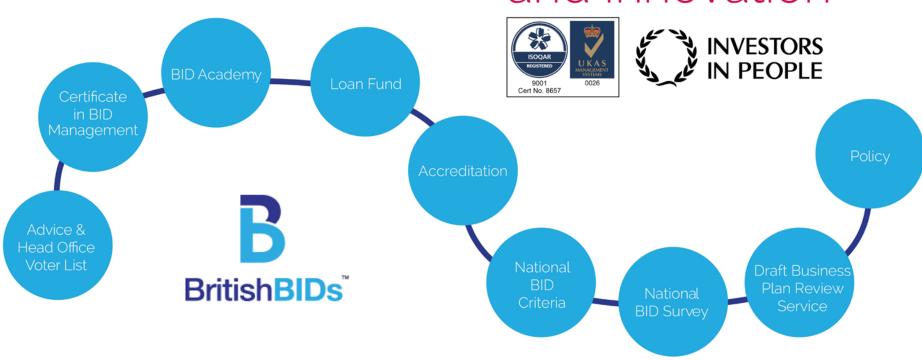


Indicative Timeline





Quality and Innovation





Over 31,500 employees in 700 offices in more than 60 countries







Thank you for your time

Any Questions