18th June Felixstowe Horizons Town Engagement Event

Feedback Sheet:

1) What organisations do you know of that cater for the needs of the following groups of people in our community? (see below)

2) What can we do to build resilience now and in the future? – comments below are overall, individual comments per group are below

Advertise through health services Advertise what is available Avoiding silo working – opportunities to share effective and successful plans and ideas Awareness pf small grants Build resilience in organisations – cannot rely on individuals Build strong links and partnership which create sustainability Clearly highlight where all information can be found - Central Hub Community Projects and Public Engagement – promote Magazine and Photo Exhibition – Free space Pop up Shops, empty shops – volunteer fair / Bureaus Cross generational activities (Care Home / Children's groups) Dementia Town Digital is not always the answer Digital platform for all community communication - all channel improvement 'info hour on radio' Digital Technology – cross generation Digital technology –educating the older people Funding Funding Group networking Identify and use local talent Intergenerational schemes

Local hospital in Felixstowe is a really important hub

NEEDS – single point for community information – Person to champion it and maintain, media for the information

Non residents pack with names of all organisations

Preserving Statutory services – Hospital

Publicity for existing groups – facilities applies to all

Signposting – social prescribing by CAB

Signposting volunteers – making people aware, getting help out and about

Some way of driving a programme of brining all this together

Support to volunteers / praise

Transport is really important for that cant drive - FACTS

Umbrella Civic awards

VCS - collaboration / partnerships

Volunteering – campaigns to encourage more people to give their time

Younger volunteers

Vulnerable Young People	Catering for our older residents and their needs	Low Income Families
4YP (drugs outreach) - mentioned x 2	??? illegible support group	BASIC – mentioned x 11
Access Community Trust	ACS	CAB – mentioned x 7
Air cadets – mentioned x 2	Active Lives – mentioned x 2	Childrens Centres – mentioned x 3
Ambitions Group	BASIC Life	Christians Against Poverty – mentioned x
Basic	Bereavement support	3
Boost chaplaincy – mentioned x 4	BlueBird	
CAB- mentioned x 2	British Legion	Felixstowe Academy community gardens
CAMHS	CAB – mentioned x 2	Felixstowe Volunteer Centre
CBT Suffolk	Care Homes – mentioned x 3	Food Bank – mentioned x5
Children's Centres	Churches – Lunch Clubs – mentioned x 3	HomeStart – mentioned x 2
Churches – mentioned x 2	Community café	Ipswich Skating Groups
CYP support services (Queens Road)	Crafty Coffee	Job centre
Guides – mentioned x 2	Dementia Support – mentioned x 4	Langhans
Hospice	FACTS – mentioned x 9	Layden community café – mentioned x 4
Ipswich Skating Club	Felixstowe Volunteer Centre	Level 2
Job centre 16-24 Adviser	FOPWA – Broadway House, the Hut – mentioned x 8	Men's Shed
Level 2 - mentioned 13 times	GP Bursary Care	One Life Suffolk
Library	Hope Trust – mentioned x 5	Period Poverty
Mental Health Support	Hospice – St Elizabeth	2
MIND	Jubilee club	Pop Up Shops – mentioned x 2
Neighbourhood Watch	Knit and Natter	Read House Queens Road (is it well
Period Poverty	Leydens Community Cafe	known?)
Prices Trust	Library	Salvation Army – mentioned x 2
River of Life Church	Lions Club	Sanctuary Housing – mentioned x 2
Sailing Club	Local Health Teams	Stennets community café – mentioned x
Salvation Army	Men's Shed – mentioned x 4	2
Sanctuary Housing - mentioned x 2	OFCA – mentioned x 2	Sure Start
SCC Teams	One Life Suffolk	The Leydens café
Schools	Pop up shops	The Oaks
Scouts – mentioned x 3	Pubs, cafes etc	
Sea cadets	Rotary	

Sports Clubs	Salvation Army	
St Johns Ambulance	Scoop	
Stennets Community café	Signposting (Frailty Unit)	
Town pastors	Suffolk Family Carers (for signposting)	
Trinity	The Hope Trust	
Uniformed Voluntary Youth Organisations e.g.	The Hut – mentioned x 2	
Scouts, Guides	The Wool Bar	
	Time Bank	
	Top Times Library – mentioned x 2	
	Volunteer Service	
	Walton parish Nurses – mentioned x 2	
Building resilience?	Building Resilience?	Building Resilience
Another High School	2 hour free parking	Allotments
Community Youth projects	Adapting the appeal of gyms/ illegible to older	Based on needs
Don forget the 'non vulnerable' young!	people	Basic Community allotment
Education and Training for trainers and	All activity led	Community cohesions
children	Befriending service	Community fridge's in library
Funding	Better financing of carers	community gardens
Holiday schemes	Chat benches for lonely people	Community groups with free meals
Increase after school activities for kids – arts,	Computer training / internet access	Facilities need to be free
sports, tech etc to support dual-income	Dementia friendly spaces – open, easy,	Food education e.g. The Mums
households and create well being and	memorable	cookery school (Ipswich)
resilience	Digital infrastructure for promotion and	Funding
Involve local business3s in employment and	awareness	Funding!
training	Free TV licences for over 75	How to break the shame cycle?
Leaders needed – age limitations and	Funding	More connection between older
bureaucracy problem. Funding e.g. CRB	Hiring buggies and wheelchairs	people and young
checks	Information hub about volunteering in	Pop up shop St Johns and Trimley
Leisure outside of town	Hamilton Road	Pop up shops
More education facilities for 1-18 years	Is on an app so it is quite nice to hear	Saturday morning pictures
No Young people night time economy – no	everyone's comments	Shared trips
bowling alley, table tennis, etc. subsidized	Leaders and volunteers needed	Urban allotments – vegs by unused

opportunities.	loneliness – <u>www.meet</u> up Mondays or other	ground by library
Smaller leisure units central to town	days	
Volunteer Mentors	Memory lane support group	
volunteers	Outreach support	
Youth clubs	Pubs / cafes etc welcome people with children,	
	dogs and provide coffee, tea and biscuits, toast	
	and jam,. Homemade cookies, and one venue	
	provides bacon sandwiches. It is up to each	
	venue what they provide	
	Reconfiguration of public spaces	
	Support CCG to deliver frailty provision	
	technology support	
	The reasons most venues are on Mondays is	
	that people who are lonely find weekends are	
	'Hell On earth' as other people are walking with	
	friends and family,. It is also difficult to go out	
	for coffee, lunch, dinner alone.	
	Transport (public)	
	Wifi in care homes	

Lone Parents	Accessibility and disability	Carers
ABLE (Laydens) community café	Active Lives	Active Lives
BASIC Charity	Befriending Scheme	AGE UK
Befrienders	САВ	Alzheimer's Society
CAB Social prescribing – mentioned x 2	Churches	САВ
Churches – mentioned x 2	Community Action Suffolk	Carers Group
Community Choir	Community Café Trimley	DAA
FACTS	Community Hospital	Dementia café x 5
Football Club	Daisy cars	Dementia Friendly communities
FOPWA senior citizen centre	DAS	Dementia Support group – mentioned x 2
Friends of Felixstowe Seafront Gardens	Dementia Action Alliance – mentioned x 2	FACTS Bus
Guides	Disability forums	Felixstowe and District Carers group (The
Hockey club	East Anglian Sailing Trust (Levington) – mentioned x 2	Hub – Maidstone Road)
Homestart – mentioned x 2	FACTS – mentioned x 9 (need better promotion)	Felixstowe Volunteer centre
Inner Wheel	Felixstowe Gateway	Hope Trust
League of Friends	Headway	Hospice
Level 2 – outreach bus – mentioned x 2	Health care	MIND Suffolk
Library	Hearing centre	Monday café
Meet up Mondays – mentioned x 3	Hope Trust	Neil Bowles Respite Walks on prom –
Mens Shed – mentioned x 3	Leading Lives – mentioned x 3	mentioned x 2
Mother and Toddler Clubs	Library home delivery	Rosecare – mentioned x 2
Oaks Children's Centre – mentioned x 5	Mencap Group – mentioned x 2	SCC Social Workers
One Life Suffolk	Mental health Support	Side by Side
Parent Hub (Coastal)	Methodist Church Lunch Club	Social care
Probus	MIND – mentioned x 2	Stennets Community café
Rotary	Mobility Shops	Stroke Assocn
Rugby Club	Rose Care	Sue Ryder
Salvation Army	Social Care	Suffolk Carers Matter
Scouts	St Marys Opportunity Group – mentioned x 2	Suffolk Family carers – mentioned x 9 (for
Seafarers centre	Stroke support group	young carers too)
The Hut	Suffolk Coastal Disability Forum – mentioned x 4	URC
The Leydens Café – mentioned x 3	The Hut	Walton Parish Nursing

Time Bank - mentioned x 2 Top Time Volunteering Friends Groups Walton Parish Nursing	The Library – Open space Voiceability Walton Parish Nursing – mentioned x 2 Work Health Programme (Job Centre)	
Building Resilience ? After School Clubs Chat bench	Building Resilience 'Felixstowe' Car Share 7 min cycle	Building Resilience Awareness of funding and facilities Caring role should be seen as more
Chat benches Coffee Mornings Free entertainment - look at the 'Elmer in Ipswich funding Funding for Level 2 Healthy walks Holiday clubs Library events eg book readings etc Not sure – drugs and alcohol services, mental health services Sports Clubs Town Trails Your living rooms! (based in Essex)	Access to sea front from the town – all care home are above the seafrontAccessibility to sea front – liftAccessible toilets e.g. at this hotelBus free loop route linking key zones (see lpswich)Cinema access?Driver schemesDrop kerbs neededEmployment OpportunitiesFrailty offerFundingInfrastructureKeep small attractions cheapLift from clifftop to PromMoving pavementsPublic transportRaising awareness of obstructions of pavements, poor parking etcStreet Lighting	prestigious Dementia Café Elderly caring for partners / parents Funding Information on what is available for support e.g. Outreach Needs – day centre where dementia patients can be brought to and professional care is provided people caring for parents and c=grandchildren Providing help – Probus, Rotary, Inner Wheel, Lions, PPG, Scouts, Guides, Football, Hockey Clubs, Rugby, support for Family members whoa re carers Talking groups Timebanks Training facilities use Felixstowe to show best practice