

# Domestic Abuse Pathway

	Referral	Assessment	Personal Housing Plan	Outcomes
Activities	<p>An individual experiencing domestic abuse and as a result is homeless or threatened with homelessness will either self refer or be referred through a partner agency to Housing Needs:</p> <p>Dutyrefer@eastssuffolk.gov.uk or via council website with a link to Jigsaw Alert</p>	<ul style="list-style-type: none"> <li>An assessment is carried out by a Housing Needs Officer</li> <li>Following this assessment, the client will be introduced to the Personal Housing Plan (PHP)</li> </ul>	<ul style="list-style-type: none"> <li>If the client has <b>low/med support need</b>, they will be assisted by a Housing Needs Officer.</li> <li>If the client has <b>med/high support need</b>, they will be also referred appropriate specialist housing providers and support agencies</li> <li>Clients will also be referred to other support agencies to meet other needs identified that are non-housing related</li> </ul>	<p>Clients with <b>high support needs</b> have the following options:</p> <ul style="list-style-type: none"> <li>Supported accommodation</li> <li>Resettlement in another borough</li> <li>Independent accommodation</li> <li>Social Housing</li> <li>Satellite DA Accommodation</li> <li>Return home with safety measures</li> </ul>
Who is involved	<p>Partner agency            Anglia Care Trust            The Lighthouse Project            Liberty Project            Waveney Women's Aid            Specialist DV Advisors            Police            Victim Support            Health Visitors</p>	<p>Anglia Care Trust            The Lighthouse Project            Liberty Project            Waveney Women's Aid            Specialist DV Advisors            Suffolk County Council Target Hardening            CYPS            -linked to identifying support needs</p>	<ul style="list-style-type: none"> <li>Social care</li> <li>Lighthouse Women's Aid</li> <li>Housing Related Support</li> <li>Anglia Care Trust</li> <li>Tenancy Services</li> <li>Housing Options</li> <li>Private Sector Letting Schemes</li> </ul>	<p>Clients with <b>no/low /medium support needs</b> have the following options:</p> <ul style="list-style-type: none"> <li>Resettlement in another borough</li> <li>Independent accommodation</li> </ul>

# Domestic abuse

Domestic abuse includes any incident of threatening behaviour, violence or abuse. The abuse can be psychological, physical, social, financial, or emotional. Domestic abuse can happen between two people who are or were intimate partners or family members, regardless of their gender or sexuality.

Anyone experiencing domestic violence can approach Housing Needs / Options for assistance and information disclosed by a customer should remain confidential.

A full assessment would be completed and a personal housing plan created giving the customer advice on finding alternative accommodation and signposting and referrals to any relevant support agencies.

Customers are strongly advised to obtain independent legal advice as soon as possible. If the council makes a decision not to assist with any emergency housing because it believes that it is reasonable for them to continue to occupy their home, the customer can dispute that decision.

