



JEANNIE MANN COURT



EASTSUFFOLK
COUNCIL



What is Retired Living?

Retired Living Schemes are aimed at people who're over 60 years of age. They are self contained, purpose built flats with their own front doors, kitchens and bathrooms. They offer independence with support if and when needed. They provide good quality accommodation that has comfort and security, and provides 24 hour support for residents with the provision of a pendant alarm in every bungalow in case the resident has a fall or becomes ill.





Your Retired Living Scheme

Jeannie Mann Court is in Hollingsworth Road North Lowestoft . We have local shops 2 minutes walk away from the Court. We have 25 flats all in one sheltered housing block.

Your Scheme Manager

Hi my name is Sally Harvey and I have been a scheme manager for 20 years. My first job of the day is a call to all the residents to make sure all is well. If there are any problems I will try to deal with them. My main job is to ensure that all residents can remain as independent as possible whilst giving support as needed.



Security in and around your scheme

The scheme is very secure with CCTV in place. We have a key pad system so anyone coming to the Scheme visiting can press directly to the flat required and if the resident is home they can let the visitor in. They can converse with the visitor at the door so that they will know if the visitor who they say they are.



Fire Protections

Smoke detectors are in place in all flats . Fire alarms for the building are Tested once a week on a Monday at midday. The residents all have a sign on the inside door of their flats to explain what to do in the event of an emergency. The building is fully equipped with fire extinguishers that are checked annually.

Making the most of sheltered accommodation

Communal Areas

We have a nice communal area with a kitchen to make teas, coffees and prepare snacks. We can seat up to 50 people comfortably.

There is also a communal garden where we have some lovely barbeques and social occasions if the weather is good. We have a laundry room with 2 washing machines and 2 dryers that can be used as and when a tenant wishes too.



Social Events

We have lots of socialising at Jeannie Mann Court. There is a regular coffee morning on a Wednesday. The local community often come and join us. We also have a committee who arranges lots of social occasions for the residents ranging from fish and chip nights to songs of praise– there really is something for everyone!

Other Information

Jeannie Mann Court is a retired living complex, we try to keep residents as independent as possible with help and guidance if needed.

Wi-fi has been installed in the Communal Lounge to allow residents to access the internet free of charge.



Useful numbers

Doctors

High street Surgery

High Street
Lowestoft
Suffolk
NR32 1JE
01502 589151

Alexandra Road Surgery

Alexandra Road
Lowestoft
Suffolk
NR32 1PL
01502 526062

Hospitals

James Paget Hospital

Lowestoft Rd
Gorleston-on-Sea
Great Yarmouth
Norfolk
NR31 6LA
01493 452452

Dentists

Corton Road Dental Practice

1 Corton Road
Lowestoft
Suffolk
NR32 4PH
01502 567519

Housing

Housing Officer:

Name: John Barber
Direct number: 01502
523128

Rent Officer:

Name: Elizabeth Allen
Direct number: 01502
523120

Housing Repairs:

Rotterdam Road Depot
Rotterdam Road
Lowestoft
NR32 2EF
01502 523593

