



WHITTON COURT



What is Retired Living?

Retired Living Schemes are aimed at people who're over 60 years of age. They are self contained, purpose built flats with their own front doors, kitchens and bathrooms. They are available for both couples or single people and offer independence with support if and when needed. They provide good quality accommodation that has comfort and security, and provides 24 hour support for residents with the provision of an alarm in every room in case the resident has a fall or becomes ill.



Your Scheme Manager

Hi my name is Lisa Borrett and I am the Scheme Manager at Whitton Court. My role is to ensure the management of the scheme runs smoothly and offer support. It is my job to give assistance with issues you may have and to help you live as an independent person



Your Retired Living Scheme

There are 32 flats within the complex, 28 one bedroom flats and 4 two bedroom flats. We have a mix of male and female tenants who are all very friendly and approachable. We are positioned on the edge of Whitton Estate close to the shops, post office, bus stops and doctors surgeries. There is also a large communal garden area to enjoy.

Security in and around your scheme

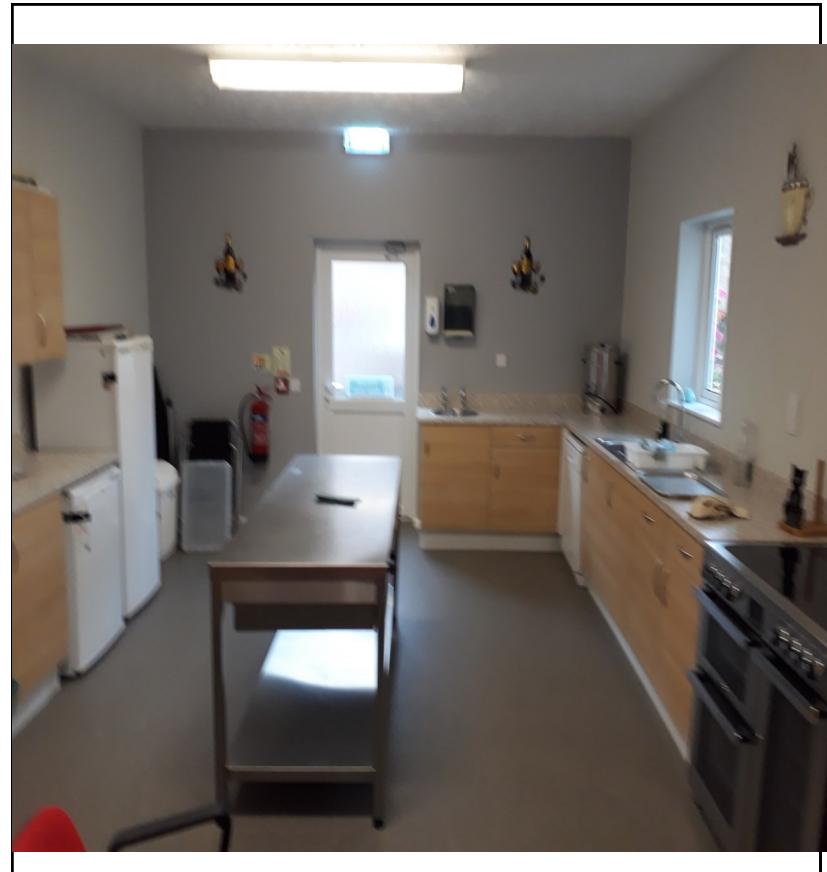
The entire complex has CCTV (closed circuit television) for safety and security. The main entrance is also fitted with electric and self opening and locking doors to the front and the rear of the building which are operated by using a fob.

Each resident has a pendant for use should they need emergency assistance.



Fire Protection

A fire test is carried out every Tuesday at 11am. The alarm will sound for several seconds before it is reset. We have a stay put policy at this scheme so if the fire bells sound at any other time tenants are asked to stay in their flats or if in a communal area to go to the assembly point at the front of the building. There is a sign attached to each individual flats front door explaining what to do in the event of a fire.



Make the most out of your sheltered accommodation

Communal Areas

We have a communal lounge and kitchen where our activities take place or can be used by residents at their leisure.

Our laundry room has washing machines and tumble dryers that can be used on a first come first served basis. There is also a washing line outside too.

We also have a hair dressing Salon, where Hairdresser's visit the Court 2 –3 times a week. (Appointments are necessary).

There is also a communal bathroom which has disabled adaptations to allow easy use for any resident.

Wi-fi has been installed along with a computer for residents use in the Communal Lounge which allows free access to the internet.

Social Events

There are several social events that take place on a weekly basis.

Bingo on Tuesday evenings, Coffee morning and lunch club on Wednesdays, afternoon tea on Fridays and “Hoy” on Saturday evenings.





Useful Numbers

Doctors

Name Andaman Surgery
Tele: 01502 517346
Address Long Road
Lowestoft

Name Rosedale Surgery
Telephone 01502 505100
Address Ashburnham Way
Lowestoft

Hospitals

Name James Paget Hospital
Tele: 01493 452452
Address: Lowestoft Road
Gorleston
Norfolk

Dentists

Name Dental Design
Studio
Tele: 01502 572459
Address Regent Road
Lowestoft

Housing

Housing Officer:

Name: Angie Woodrow
Direct number: 01502 523121

Rent Officer:

Name: Myles O'Connor
Direct number: 01502 523126

Housing Repairs:

Direct no: 01502 523593
Rotterdam Road Depot
Rotterdam Road
Lowestoft
NR32 2EF

