

A guide to using Suffolk Coastal District Council car parks for **Blue Badge** holders



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**Providing car parks management on behalf of
Suffolk Coastal District Council**

If you require this leaflet in another format or language please contact 01394 444000 and ask to speak to a member of the car parks team. Should you have any questions, the team will also be happy to explain any points in this leaflet to you.

General advice for blue badge holders

The rules for use of car parks are different to those for on-street parking. Car parks are restricted in the amount of space available. To ensure the safety of car park users, double yellow lines, hatched areas and some specific instructions are present in some car parks.

Blue badge holders are not allowed to park on double yellow lines or in hatched areas.

Blue Badge holders should not park in Adult & Child bays unless they have children under three years old with them. Parking charges normally apply in car parks, even for Blue Badge holders (The Blue Badge handbook states “**Do not assume you can always park for free**”). However, Blue Badge holders do benefit from a ‘double time’ tariff.

The ‘double tariff’ for blue badge holders

For each tariff band purchased in Suffolk Coastal District Council’s car parks, the equivalent time is given free (up to the daily maximum).

Note:-

Oak Lane Woodbridge and The Hill Short Stay in Wickham Market have a two hour maximum stay limit with no return within four hours allowed. Hence blue badge holders need only pay for one hour if they intend to stay for the full two hours permitted.

At Chapel Lane, Wickham Market the first hour is free for all users and a two hour maximum stay applies , therefore this car park is free

to Blue Badge holders (but they may still only stay for a maximum of two hours and **must** obtain a ticket from the machine, by pressing the green button, and display this ticket to confirm their arrival time).

Tickets from pay and display parking machines show the expiry time paid for. Place the ticket alongside the blue badge and time of arrival clock so it is clearly visible. The Car Park Inspector will allow 'double time' if the Blue Badge is valid. Double time also applies to tickets purchased via the RingGo electronic system. (The RingGo System is described in more detail at the end of this document).

Blue Badge holders do **not** get 'double time' in the limited free parking zones and are not allowed to purchase a pay and display ticket to extend their stay in these bays (the same rule applies to non-Blue Badge holders).

Accessibility for blue badge holders

Suffolk Coastal District Council has a policy of improving access to parking bays and pay and display machines for blue badge holders.

Access for individual people seated in wheelchairs has been improved. The majority of car parks now have at least one machine which is accessible by wheelchair users.

Unfortunately, in some car parks which have a single machine it has not yet been possible to lower the machine. This will be rectified as replacement machines are installed.

Most Blue Badge bays are next to ticket machines. Some have been left near to pedestrian exits from the car park.

Blue Badge bays have been included in the limited number of 'Free Parking' zones.

In Hamblin Road, Woodbridge, there are four blue badge parking bays outside the toilet block. These are separated from the main Hamblin Road 2 car park by the public highway. Parking in these bays is **free** for up to a maximum of three hours for valid Blue Badge holders. There are signs placed on the toilet block wall indicating this. It is not feasible to put a ticket machine in this location and Suffolk Coastal District Council does not expect Blue Badge holders to cross the highway to the ticket machine situated in Hamblin Road 2 car park.

Season tickets

Season tickets can be purchased for pay and display car parks in the Suffolk Coastal District Council area (except Oak Lane, Chapel Lane and The Hill short stay).

Season Tickets can be purchased from Woodbridge and Felixstowe libraries.

Season ticket types and prices can be found on line at www.suffolkcoastal.gov.uk

There is no "Double Time" discount for season tickets as these are already offered at discounted rates.

Charging hours

The charging hours for all pay and display car parks are 8am to 6pm every day including Bank Holidays with the following exceptions:-

Station Road Woodbridge: 9am to 6pm every day including Bank Holidays

The Avenue Woodbridge: 8am to 5pm every day including Bank Holidays

Sizewell Beach: charging applies from 1st March to 31st October including Bank Holidays

A full and up to date list of car parks is available on line at www.suffolkcoastal.gov.uk

A summary, correct at time of printing this leaflet, is below:

	Short Stay	Long Stay
Aldeburgh	King Street Oakley Square	Fort Green Thorpe Road
Felixstowe	Crescent Road Highfield Road Pier Front Pier Bight Spa Pavilion	Arwela Road Brackenbury Fort Clifflands Convalescent Hill Golf Road Leisure Centre Martello Park North Martello Park South Ranelagh Road Sea Road
Framlingham		Fore Street
Leiston		High Street Sizewell Beach Sizewell Road
Saxmundham		Market Place (a ticket for up to five days can be purchased from the machine by inserting coins to the value of the over four hours tariff rate x the number of days)

	Short Stay	Long Stay
Thorpeness		Thorpeness Beach
Wickham Market	<p>Chapel Lane (two hours maximum stay with no return within four hours).</p> <p>The Hill short stay (two hours maximum stay with no return within four hours). The first 30 minutes are free.</p> <p>(a ticket for the 'free time' needs to be obtained from the machine in each of the 3 Wickham market car parks by pressing the green button.</p>	The Hill long stay (free for the first hour)
Woodbridge	<p>Hamblin Road (three)</p> <p>Oak Lane (two hour maximum stay, no return within four hours)</p>	<p>The Avenue Station Road The Station</p> <p>(a ticket for up to 5 days can be purchased from the machines in these 3 car parks by inserting coins in the machine to the value of the over 4 hours tariff rate x the number of days)</p> <p>Lime Kiln Quay Theatre Street</p>

Ring Go



This system allows customers to purchase a ticket via a mobile phone or computer.

The customer must first register with RingGo before an electronic ticket can be purchased. A valid credit or debit card will be needed plus the unique four digit code for the car park will be required. The ticket can even be purchased from home provided you have the code for the car park you intend to park in.

Once the customer has registered a vehicle(s) a ticket can be purchased for any car park in the country where RingGo is in place.

The Car Park Inspector will be able to access a list of vehicles which have a RingGo ticket. As with a printed ticket from a machine the time purchased will not show as 'double' but the inspector will allow double time provided the Blue Badge is valid.

RingGo will not allow you to purchase a longer stay in car parks where the maximum stay is limited to two hours.

RingGo will allow the purchase of a five day ticket for The Avenue, Station Road and The Station in Woodbridge and The Market Place, Saxmundham.

Customers can buy further tickets when the current one is due to expire and can also get a reminder text message sent to their mobile.

A list of the code numbers for RingGo in Suffolk Coastal District Council car parks is shown below.

Aldeburgh	
Fort Green	4414
King Street	4394
Oakley Square	4410
Thorpe Road	4409

Felixstowe	
Arwela Road	4419
Brackenbury Fort	4420
Cliffland	4421
Convalescent Hill	4422
Garrison Lane	4393 (charges apply to coach parking only)
Golf Road	4429
Highfield Road	4417
Leisure Centre	4424
Martello Park North	4411
Martello Park South	4413
Pier Bight	4425
Pier Front	4426
Ranelagh Road	4418
Sea Road	4427

Framlingham

Fore Street	4397
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Leiston

High Street	4399
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Sizewell Road	4406
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Sizewell Beach	4407
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Thorpeness Beach	4408
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Wickham Market

The Hill (Short Stay)	4395
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The Hill (Long Stay)	4396
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Chapel Lane	4392
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Woodbridge

Hamblin Road 1	4401
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Hamblin Road 2	4412
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Hamblin Road 3	4423
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Lime Kiln Quay	4402
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Oak Lane	4403
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Station Road	4404
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The Avenue	4400
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The Station	4415
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Theatre Street	4405
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