Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Status
ES05	Increase the opportunities and number of affordable homes (freehold, self-build, shared and rental) for our local young people and those in their senior years, through a revised exceptions sites policy and substantially improved support package for our local communities	Both	Andrew Jarvis	Enabling Communities	We are establishing specific in-house capability to explore and develop potential opportunities in East Suffolk for delivering a range of affordable homes. To date we have been successful in accessing £870k in funding from Homes England which has been used to build 62 new council houses. In addition, we have secured funding of £2.2m from the Government to provide affordable housing in areas of high second home ownership, which includes 15 homes in Southwold as part of two innovative community initiatives. We are also working with two Community Land Trusts who are seeking to purchase land in their own parishes to own and develop housing, thereby increasing the opportunities for more affordable homes. Support and encouragement will be provided to any local community that seeks to pursue a Community Land Trust as an option. The exception site policy in Waveney has recently been updated and the current Suffolk Coastal policy is under review as part of the local planning process. Both emerging Local Plans encourage low cost home ownership schemes as affordable housing and in preparation for this, we have been successful in obtaining LGA funding to help improve accessibility in Suffolk Coastal to new shared-ownership and shared equity housing that will be built. Since 2015, nearly 450 affordable homes have been built in East Suffolk, with a further 150 due for completion by April 2019.	On Target
ES06	Develop even closer working relationships with other Suffolk councils on strategic planning and in reviewing the Councils Local Plans.	Both	Philip Ridley	Economic Growth	Suffolk's local authorities recognise that to meet Suffolk's future economic and social needs, we must plan for growth in a strategic and integrated way. We recognise that by working jointly across administrative and operational boundaries, Suffolk can facilitate and deliver strategic planning and growth. To do this, Suffolk has adopted a series of frameworks and strategies which capture all the elements of growth and this work is co-ordinated by the Suffolk Growth Programme Board. This Board brings together senior representation from all Suffolk local authorities, as well as the New Anglia Local Enterprise Partnership, the University of Suffolk and the Suffolk Chamber of Commerce. By bringing together local authority planners, economic development and skills leads on a regular basis, we can better deliver Suffolk's ambitions in a more joined up way.  Suffolk authorities also commissioned AECOM consultants to develop options for a Suffolk-wide approach to spatial planning and to identify the infrastructure required for the future. The proposed spatial pattern put forward by the consultants affirmed our ambition to act collectively on development. It is anticipated that this approach will help us to secure funding and investment to unlock Suffolk's potential. Initial work has identified investment of between £2.2bn and £4.7bn to upgrade and develop the necessary infrastructure to meet Local Plan growth forecasts, as well as the additional growth that is required to secure our economic prosperity in the future. Suffolk's population is forecast to increase by over 10% in the next 20 years, with the proportion of older people increasing by nearly 50%. This increase in numbers, and average life expectancy, means we will need significantly more homes in the future. Suffolk will work together to identify opportunities for housing development. We will also work together to secure investment in infrastructure and will focus on strengthening the key transport corridors into and across Suffolk, rail routes and our utility	On Target
ES07	Support communities to develop innovative approaches, including 'enabling developments' to help fund major estuary and coast protection works.	Both	Bill Parker	Enabling Communities	We provide support to the Alde and Ore Estuary Partnership (AOEP) and Deben Estuary Partnership (DEP) in their work to safeguard these estuaries for the benefit of future generations. We have supported them in a number of areas including the production of their Estuary Plans, which are significant and important documents that, following detailed engagement with all stakeholders, set the future ambition for the estuaries and inform decision-making by statutory bodies. Support has been given on planning issues (such as works to river walls and proposed 'enabling development' projects to unlock funding) and also flood and coastal resilience guidance.  We have also provided detailed guidance and input on funding opportunities for the AOEP through close engagement with members of the partnership, designing the current fundraising campaign. Through our membership of Coastal Partnership East, we have also been able to make consecutive successful bids on behalf of the DEP and AOEP for annual Local Flood Levy support grants. Ongoing support is also being provided by working with DEP, the Water Management Alliance and County Council colleagues to develop an innovative financing model to restore the saltmarsh across the Deben estuary, which is an important part of the tourism offer and provides natural flood defence benefits. Through Coastal Partnership East, we worked with colleagues locally and nationally to champion this project, which led to it being included in the 5 year Defra 'Marine Pioneer' scheme, acting as a demonstrator for the new 25 Year Environment Plan. We will continue to help develop the academic evidence base for the project and establish innovative sources of funding that will enable this important project to be delivered.  The AOEP and DEP pay an essential role in managing the Alde & Ore and Deben estuaries, particularly around resilience to flooding and marine planning issues. The partnerships have formal governance structures in place, are established as either a charity or trust, and are recognised	On Target

Business Plan Action Progress (as at Quarter 2 2018/19)

Appendix D

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Statu
ES08	Continue to reduce the number of long term empty properties.	Both	Andrew Jarvis	Economic Growth	There are many benefits to bringing long term empty homes in East Suffolk back into use, not least because it often removes the negative impacts an empty home can have on a neighbourhood if it is unsightly or attracting vandalism, helping to increase the availability of housing in the area, and the benefit of a New Homes Bonus for each property brought back into use. Our work to identify empty homes and bring them back into use has seen the number of empty properties in Suffolk Coastal reduce from 750 to 550 and the number in Waveney falling from 883 to 510. We have also introduced a new streamlined process for dealing with empty homes and are currently preparing to compulsorily purchase our first long term empty home in order to bring it back into use.	On Targe
ES10	Financially support Suffolk County Council to identify and develop suitable short stay stopping sites in Suffolk for Gypsies & Travellers.	Both	Andrew Jarvis	Enabling Communities	As part of our responsibility to ensure that the needs of our Gypsy and Traveller community are met, we are working with Suffolk County Council, and the other Suffolk local authorities, to identify suitable short stay stopping sites in Suffolk. Providing suitable sites will reduce the number of unauthorised encampments and the costs associated in dealing with these.  East Suffolk contributes financially towards the costs of identifying suitable short stay stopping sites as a co-signee of the joint partnership agreement that exists between all Suffolk local authorities and Norfolk County Council. In addition to this, all Suffolk local authorities have committed to provide further financial support once suitable sites have been identified, so that the necessary investigative work can be carried out and the sites brought up to standard if found suitable. Every Suffolk local authority will contribute equally regardless of the location of the identified sites. Suffolk County Council is currently recruiting a Project Officer to help progress this work and East Suffolk will contribute towards the cost of this post, along with the other Suffolk local authorities.  Two potential sites have been identified which require further investigation, and we continue to carry out the mandatory bi-annual count of pitches in order to monitor need and report to the Ministry of Housing, Communities and Local Government.	On Target
ES11	Expand the diversity of social housing providers operating in East Suffolk	Both	Andrew Jarvis	Enabling Communities	Registered social housing providers own and manage social housing and provide much needed affordable housing. Their role in providing affordable housing in East Suffolk is very important and we have sought to increase the diversity of provision to maximise the opportunities for new developments and funding in East Suffolk. We have been successful in encouraging a new housing association to become active in the district and have seen further diversity in the provision of social housing with a new private developer becoming a Registered Provider. Both Councils have also become social housing developers and have plans in place to increase our activity in this area. In addition, we are actively working with Community Land Trusts and community groups to deliver social housing. Collectively these are presenting new and wide ranging opportunities for social housing provision in East Suffolk which we are committed to developing in future years.	On Target
ES12	Deliver the adopted Housing and Health Charter in East Suffolk.	Both	Andrew Jarvis	Enabling Communities	As members of the Housing and Health Charter, we aim to ensure that people living in East Suffolk live in suitable, affordable homes that are in good condition and where they feel safe and supported by the local community.  In support of this, we are members of the 'Warm Homes Healthy People' scheme which is designed to help vulnerable people and families make their homes cheaper to heat by providing grants for first time central heating, insulation and draught proofing, as well as assisting with boiler/heater repairs, the loan of electric heaters and advice in connection with making homes more energy efficient. In 2017/18 Warm Homes Healthy People surveyors carried out 211 home energy assessments, bringing the total number of inspections since 2014 to over 1,600. These surveys have resulted in bespoke energy advice, heating interventions, loan heaters, emergency fuel payments and longer term solutions to heating.  We also support National Energy Action which is a fuel poverty charity which administers funding to deliver heating interventions. To date projects in Suffolk have received over £560,000 in funding, resulting in 143 homes made warmer for residents suffering health conditions likely to be made worse by living in a cold property.  We also work with our health, community and voluntary partners to target those who may be struggling with their bills. We also work with The Rural Coffee Caravan by providing them with information on our services which they then take with them as they visit our rural communities.  By helping to fund a Health Liaison Manager who works from various local hospitals, we can better facilitate the smooth discharge home for people where heating is an issue. We are also members of the 'Home from Hospital' scheme and work with partners to fast track the more extensive works required to a property, such as grab rails and ramps, to enable discharge from hospital. As part of this scheme we have assisted 23 patients making a saving to the NHS of around £5,000.  We have recently part funde	

07/11/2018 2 of 10

Part   Control	Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Status
approach to managing the coast – adopting innovative approaches in areas vulnerable to erosion and climate change.  Communities: Growth; Financial Self Sufficiency  Finan	ES24	institutions, the Local Enterprise Partnership, and other centres of excellence across Suffolk & Norfolk, an integrated and progressive approach to coastal	Both	Bill Parker	Growth; Financial Self	University of Cambridge, Cranfield University and the University of Essex) with research institutions (Cefas, the Eastern Inshore Fisheries and Conservation Authority and the British Geological Survey), The Crown Estate, the New Anglia Local Enterprise Partnership, local authorities, Internal Drainage Boards and the Environment Agency to share knowledge and work together to support decision-making on the coast. The Network has met a number of times and whilst it is recognised by all parties that there is a joint interest in the Suffolk and Norfolk coast, there has been no mechanism to share ideas/expertise across organisations. Currently work is focussed on North Norfolk, with the development of a research plan for the Bacton sandscaping project, which is providing the focus for current work. There is a real need for this organisation, which is demonstrated by the partners' continued interest and encouragement to see it develop to its full potential. There is a recognition that the Network can add value, provide a strategic space for partners to shape, develop and plan delivery of a coherent, consistent, fully integrated approach to the coast, creating an impact which benefits the communities, the economy and the environment.  The networking links developed to date have enabled us to participate in the Blue Futures project, with input from our Coastal Management and Economic Development Teams, into long term thinking on economic planning connecting the sea to the coast to land based industries. This should be concluded in Autumn 2018. The existence of the Network, and its ethos of collaboration, was essential in the development and delivery of this project. The ground breaking initiative to link land use and marine economy planning has brought a different dynamic in terms of future thinking about how coastal locations are best able to exploit marine economy opportunities and deliver jobs, skills and economic growth. Although the project is coming to an end, it is evident that the process has yielded an invaluab	On Target
	ES25	approach to managing the coast – adopting innovative approaches in areas vulnerable to erosion and		Bill Parker	Communities; Economic Growth; Financial Self	permanent, part time, resource. We have been working with landowners to enable them to change their business model in order to adapt to coastal change. This has resulted in the development of moveable holiday let accommodation in Eastern Bavents, with planning permission, in order to enable the properties to be moved back if the cliff line becomes too close. In addition, we have been able to undertake significant ground work and robustly challenge the Environment Agency and Defra on issues, such as the lack of funding options.  Direct engagement with Defra, through the Local Government Association Coastal Special Interest Group, led to a major workshop being held in April 2017 to look at the issues of coastal change and adaptation. This workshop generated two separate reports being initiated by Defra into the economic justification for coastal adaptation and also scoping and scaling the challenge around the English coast of coastal erosion. Neither of these reports would have happened without our direct engagement. These reports are anticipated in the Autumn of 2018.  In addition, following the April 2017 workshop, we took part in a presentation to the Adaptation Sub Committee of the Committee on Climate Change and informed them about coastal adaptation issues and this has led directly to a wider dialogue and further research and an anticipated inclusion of these issues in the next National Adaptation Programmer report. Presentations have also been given at the national Flood and Coast conference.  The Environment Agency is undertaking a review of its Flood and Coastal Erosion Risk Management Strategy which has a coastal overview. By working with the Environment Agency at the highest level has ensured that coastal adaptation is very much on the agenda. This Strategy should be drafted by the end of 2018. Whilst there are a number of workstreams, we are on the Advisory Panel to ensure that the coast is appropriately represented in the final Strategy.  The Government's 25 Year Environment Plan has a number of hook	•

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Status
E526	Launch a Suffolk wide commercial Building Control Service.	Both	Philip Ridley	Financial Self Sufficiency; Economic Growth	Building Control is a statutory service provided by all local authorities to enforce the Building Regulations within their area. What sets Building Control apart from most other local authority services is that it operates in competition with private sector providers.  In April 2017 we entered into a formal arrangement with lpswich Borough Council for the provision of Building Control services. Sadly, there was little appetite from the other Suffolk (local authorities to create a Suffolk-wide service.  However, an ageing workforce and a market shortage for Building Control Surveyors, has created pressure within local authorities. We have invested in our workforce to ensure that we have highly skilled officers, with commercial and marketing skills, to effectively compete in this arena. However, in times of economic growth, the demand for Building Control services increases. It is therefore imperative that we have the right model to ensure that there are opportunities, not only to maintain and grow market share, but to also ensure that local authorities are best placed to take advantage of the increased demand.  As a result, there is now growing momentum within Suffolk to share mutual support within Building Control services in order to create capacity for the service developments we need to undertake. This is aimed at increasing collaboration and mutual support, doing the things we can best share and do together, to provide a modern, resilient, commercial Building Control service, meeting the growth needs across Suffolk and assuring public protection.  We have therefore secured funding of £140,000 to support a shared development and implementation plan. This proposal is integral to our Suffolk-wide approach to developing common services that support good growth. Effective implementation of the approach will inform joint development on areas of common interest/concern, often working with a sector that goes beyond boundaries and helps support stronger and more resilient services across the county.  We want to prov	On Target
E529	Encourage Suffolk County Council to devolve enforcement of Onstreet Car Parking to the District Councils.	Both	Kerry Blair	Financial Self Sufficiency; Enabling Communities	We have applied to the Department for Transport to take over the enforcement of parking controls from Suffolk County Council. We want to do this in order to provide a single, integrated, parking management service at local level within East Suffolk. We believe this will provide a greater focus on enforcement, improve road safety, reduce illegal parking, will be self-financing and will allow us to more easily respond to changes in local parking requirements.  Although we have formally applied to the DfT, they have failed to commit to a date for granting these parking powers to us. However, we have continued to plan for adoption powers from April 2019. We will review this position in late 2018 if the DfT has not progressed our application by then.  The DfT requires local authorities to clearly set out, and regularly review, their parking policies and evidence of this must be submitted as part of our application. The County Council has recently consulted on the content of the Suffolk Parking Management Strategy, which sets the overarching strategic policies for the operation of civil parking enforcement. Each enforcement authority is tasked to produce an area parking plan, providing local detail on the delivery of parking policies.  The draft East Suffolk Area Parking Plan (ESAPP) has been written with the emphasis on localised engagement on decision-making about parking issues. Other councils already operating civil parking enforcement successfully have told us that the public expect local parking issues to be resolved locally without the need for protracted discussions with different authorities or organisations. This is consistent with East Suffolk's view on devolved decision-making for all parking related issues. The ESAPP sets out our vision for how we will deliver a quality parking service that embraces local engagement. We are currently undertaking a consultation on the contents of the ESAPP. Every Town and Parish Council in East Suffolk has been asked to comment on this draft, along with representatives of	On Target

07/11/2018 4 of 10

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Statu
ES34	Develop more Dementia Friendly Communities across East Suffolk.	Both	Nicole Rickard	Enabling Communities	There are approximately 12,800 people living with dementia in Suffolk and by 2035 we anticipate that this will increase to 25,000. We know that it is really important for people with dementia to be able to continue to carry out day to day tasks, either independently or with a carer, such as getting a bus into town, using the library or shopping. By helping communities understand dementia, these aspirations can become a reality. This is why we held a number of workshops focussing on important health issues, including dementia, social isolation, carers and keeping fit and active. These workshops were followed by the launch of a 'Community Call to Action' where we asked community groups and voluntary sector organisations to get creative and come up with ideas that would work in their local area. Health and wellbeing is a really important issue for East Suffolk since our population is older than the average for both Suffolk and England.  As a result, 28 projects were funded ranging from new community groups to small local charities to county-wide organisations wanting to try something different. The biggest grant was for £12,500 given to Headway Suffolk for a project to provide a 'pick and mix' offer of courses, one to one support and counselling for people with dementia and their carers. We also support Dementia Cafés in Oulton Broad and Southwold and have trained more than 200 of our officers to be Dementia Friends.  A survey carried out by the Alzheimer's Society revealed that 69% of people with dementia say the main reason they stop going out is a lack of confidence. We can help address this by encouraging our communities to support people living with dementia. We have therefore worked hard with Felixstowe Forward to establish a Dementia Action Alliance brings together local organisations and this has resulted in Felixstowe having over 800 Dementia Friends, 12 Dementia Champions and over 40 organisations working together to make Felixstowe a Dementia Friendly Town. These include making practical changes such as	
501	Increase investment to £1m in local Community Enabling projects from New Homes Bonus.	SCDC	Nicole Rickard	Enabling Communities	At Suffolk Coastal we are committed to our work to help communities find solutions to local needs and have backed this commitment by making funds available to build on the work of community and voluntary groups.  Following the introduction of the New Homes Bonus scheme, whereby the Government pays a grant to local councils based on the amount of extra Council Tax revenue they generate from new homes, or by bringing long-term empty homes back into use, we pledged to invest £1m of this funding, over four years, in local community enabling projects, as well as investing in additional staffing resources to support these. This has been done in a variety of ways.  Each Suffolk Coastal District Councillor has their own, annual, Enabling Communities Budget which was initially set at £6,000, but was increased to £6,500 in 2017/18 to reflect the popularity of the scheme. Since the scheme was launched in 2016, more than £600,000 has been spent on community projects, delivering a wide range of outcomes, including improvements to community centres, increased participation in sport, enhanced access to green spaces and projects and activities supporting young people and encouraging their engagement in positive activities.  A new 'exemplar/flagship' project funding programme was launched October 2016 with an annual funding pot of £110,000, taking the total spend to date on exemplar projects to £220,000.  Funding has also been made available through the New Homes Bonus scheme for a Leiston First Change Manager to oversee the Leiston Together partnership. This is a robust, place-based, partnership which supports Leiston in developing and delivering its locally identified priorities around town centre regeneration, a health and wellbeing hub, provision within the town for young adults and supporting enterprise.	On Target
S02	Deliver an increasing number of affordable homes, particularly on exception sites, to support and sustain local communities.	SCDC	Andrew Jarvis	Enabling Communities; Economic Growth	We recognise the need for more affordable housing in East Suffolk and since 2015 have delivered 550 new affordable homes, with around 50 of these being built on rural exception sites and reserved solely for local people. In addition, we have a further 150-200 affordable homes due for completion in 2018/19. We continue to work with partners to identify and unlock further sites (including rural exception sites) for affordable housing. Our ambitions are set out in our new Housing Revenue Account Business Plan which identifies funding of £227m for 257 new affordable council homes by 2022/23 and an estimated additional 1,500 council homes by 2047/48 in East Suffolk. We have initiated a programme of land acquisition and new build development to provide additional affordable homes with longer term investment in Lowestoft and the outer harbour expected to provide a significant opportunity for the development of further affordable homes. We have already invested £4.4m in the purchase of brownfield sites in this area to aid regeneration and deliver new homes. We have an aspiration to increase the amount of council owned affordable housing from 4,479 homes to 5,200, including development on council-owned and rural exception site land.	

07/11/2018 5 of 10

Business Plan Action Progress (as at Quarter 2 2018/19)

## Appendix D

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Statu
S04	Devolve any additional New Homes Bonus funding for affordable homes on exception sites directly to the relevant local Town or Parish Councils and invite Suffolk County Council to do the same.	SCDC	Nicole Rickard	Communities	Outcome 2017/18: 1.5 FTE Housing Enabling Officers in post and working with housing providers and Town and Parish Councils, including specific pieces of work in individual parishes and additional Housing Needs Surveys.	On Target
507	Hold the Better Broadband Suffolk Partnership to account to deliver their commitment of 100% rollout of superfast Broadband in Suffolk by 2020; and provide further financial support from the Council to ensure that connection is affordable, particularly in more remote and rural areas.	SCDC	Ann Carey		The latest figures for superfast broadband coverage in Suffolk is 93%, which is the percentage of premises able to receive superfast broadband greater than 24Mbps. This is up from 85% in 2014 at the end of the first Suffolk Better Broadband contract and 90% in March 2017. The second contract is due to complete mid 2020 and is on target to deliver 98%. Funding from the second contract clawback will be directed to addressing the final 2% and a new contract framework is now being created for this. Efforts continue to try and secure further funding from local, regional and national sources to ensure 100% roll out of superfast broadband.  The economic, social and educational benefits of access to superfast broadband are well documented and achieving 100% coverage will ensure full digital connectivity for the residents and businesses of East Suffolk. Those premises within the final 2% are the most technically challenging and therefore the most expensive to address. Initiatives such as Universal Service Obligation and new broadband technologies are being developed to provide solutions to these situations.  Take-up levels across Suffolk are, on average, 45%, but increases to 55% in higher in contract areas. It is not possible to distinguish business versus residential take-up as there is no clear definition of what constitutes a 'business' premises and many businesses have private broadband solutions in place.  Whilst recognising the improvement in coverage, we are committed to supporting delivery of full broadband coverage and have put various initiatives in place, such as working with housing developers and business communities, providing information to town and parish councils and residents to help drive demand (which includes providing more council services online) and contributing to the Suffolk Better Broadband Programme. We have also committed £200,000 of dedicated funding to our Enabling Broadband programme. This has established a contract framework with local wireless broadband suppliers to make wireless broad	

07/11/2018 6 of 10

Business Plan Action Progress (as at Quarter 2 2018/19)

				•	
Δ	nn	en	a	ıv	1
_	$\mathbf{v}$	CII	ч	_	

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Status
S09	Advocate on behalf of communities & local stakeholders to maximise the local economic, community and environmental benefits & opportunities from the Sizewell C development.	SCDC	Philip Ridley	Enabling Communities; Economic Growth	We are committed to ensuring that if Sizewell C goes ahead, we maximise the benefits of this for our local communities, while minimising any negative impacts for the area. We recognise that achieving the right balance will be a tough task, but it is achievable if we work together. EDF Energy has a responsibility to consult with the public and key stakeholders in relation to the development of Sizewell C and we work hard with our communities, local stakeholders and the County Council in response to this. We do this in a number of ways:  By submitting formal responses to EDF's public consultations having taken local views into account and those of key stakeholders and partners.  Meeting regularly with local Members representing the most affected wards to ensure that local views are taken into account and establishing a relationship of mutual trust with our towns and parishes to reassure them that we are working to secure the best outcomes for East Suffolk.  Convening meetings of the Sizewell C Task Group to enable local Members to input directly into the process and provide local knowledge on how proposals affect their areas.  Establishing the Sizewell C Joint Local Authority Group in order to facilitate a joint local authority approach to the challenges and opportunities that will result from the construction and operation of the proposed new nuclear power station.  Attending meetings of the Suffolk Energy Coast Delivery Board which brings together representatives from Central Government, local councils and businesses with EDF Energy.  Supporting EDF's Stage 2 public consultation by making officers available at the 22 public drop-in sessions and public exhibitions to ensure effective engagement.  Supporting EDF to engage hard to reach stakeholders and people with disabilities who may have problems accessing the consultation.  Making information on the proposals available in key locations, such as local libraries.  Our strategic objectives are to provide a lasting legacy for the local communities and the economy,	On Target •
S10	Expand and enhance the visitor experience at Landguard, Felixstowe and support a Heritage Lottery Fund bid.	SCDC	Paul Wood	Economic Growth	The Landguard peninsula is home to Landguard Fort, the scene of the last attempted invasion of England's shores by a foreign force. It is also home to a 65 acre nature reserve, the Felixstowe Museum, a bird observatory, port viewing area, cafe and visitor centre. Visitors come to enjoy the heritage and natural attractions and numbers increase year on year, with something in the order of a million visitors and 650,000 vehicle visits. The Museum has just been awarded the Best Small Visitor Attraction in Suffolk & Norfolk for 2018 and a new kiosk is scheduled to open in August 2018.  A governance review is now planned with the aim of recommending options for the better management and integration of the various Landguard stakeholders and third party capital funders. We anticipate a bid to the Heritage Lottery Fund in due course of around £4m focussing on the military history of the Fort in particular, and the peninsula as a whole, with the aim of creating a single, joined up, visitor experience encompassing all the attractions and removing the barriers between the different elements of the site. A key project would be to create a viewing platform from the Fort that offers the best panorama of land and sea.  Consultant appointed to assist with HLF Resilient heritage grant application (Circa £50K) for Governance review.  Meetings held re introduction of Car Park charging at Landguard.  New Kiosk latest installation date end of October.	On Target
S11	Increase the number of beach huts provided in the District by at least 10%.	SCDC	Kerry Blair	Financial Self Sufficiency	A review of beach huts was undertaken in 2016/17 and recommended that new sites could be created in the district, increasing the existing number by 10%. We know there is a demand for new beach huts because we have waiting lists in several locations.  However, the impact of Storm Emma (in March 2018), coupled with the severe weather conditions in early Spring 2018, have had a significant impact on our plans to increase the number of beach huts. The storm and adverse weather caused a change in the beach levels at Felixstowe which resulted in officer resources being almost totally diverted in order to deal with the need to rapidly, and temporarily, relocate around 70 existing beach huts and search for a longer term solution for their permanent relocation.  Prior to this, we had identified potential new sites in other parts of the district and we have 17 new sites, a mixture of existing relocations and new huts, coming forward for consideration by the Planning Committee shortly. We are also exploring another site for 40 huts in Felixstowe.  Following the Beach Hut Review of 2017, we have successfully streamlined the beach hut service and fees from 15 different structures down to just 2. In addition, we have agreed that the baseline fees will increase by 10% over the next two years.  On track to deliver.	On Target

07/11/2018 7 of 10

Business Plan Action Progress (as at Quarter 2 2018/19)

Appendix D

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Statu
W01	Accelerate delivery of a third River Crossing and a separate Pedestrian & Cycle bridge linking to the Sustainable Urban Neighbourhood across Lake Lothing.	WDC	Paul Wood	Economic Growth	Delivering a third river crossing for Lowestoft is a project being led by Suffolk County Council and Waveney District Council is committed to doing what it can to support its delivery, recognising the huge benefits this will bring to the town in terms of growth, jobs and alleviating traffic congestion. As members of the Third Crossing Board, we act as a critical friend to the project, providing constructive feedback and views, and raising relevant issues. In this way we help to move the project forward by responding in a timely manner to questions from the County Council and facilitating contact with interested parties where local knowledge assists, such as affected landowners.  As part of the vision in the Area Action Plan, we need to reduce the impact of car travel by providing both improved and new connections for walking and cycling provision. The main purpose of a new pedestrian and cycle bridge is to replace the existing footbridge over the Lowestoft-Norwich and Lowestoft-Ipswich railway line which is no longer fit for purpose. A new cycle and pedestrian footbridge will allow cyclists to avoid the current pinch points and accident black spots on the A12 to the east and the A146 to the west. The project is now at the design stage and a design agent has been appointed. This stage of the project should be complete by March 2019. Project progress is reviewed at monthly meetings.	On Target
W02	Deliver the first 5 year proposals contained within the Lowestoft Transport & Infrastructure Prospectus (LTIP) which will address the infrastructure constraints that are acting as a brake on economic and housing growth.	WDC	Paul Wood	Economic Growth	We have successfully delivered all of the first 5 year proposals contained within the LTIP, which are as follows:  • A bus/rail interchange at Lowestoft Station which has helped reduce traffic congestion by making walking, cycling and bus travel more attractive.  • The introduction of a water taxi service on Lake Lothing which has supported two new jobs (as well as safeguarding others) and training opportunities through the restoration and operation of the boat. The business supports the tourism sector by offering boat trips between Oulton Broad and South Pier, the two key retail centres in Lowestoft.  • Improvements to the Commercial Road junction, including the introduction of a right turn to allow movements to the south thereby drastically reducing journey times for commercial traffic servicing the port.  • Completion of the Northern Spine Road which has diverted through-traffic away from key residential areas giving traffic, particularly lorries and other commercial vehicles, a quicker route to the A47.  • Retention of the hourly rail service between Lowestoft and Ipswich which is critical to commuters & supporting wages to the local economy.	On Target
W03	Deliver a Pedestrian & Cycle Bridge over the railway line at Normanston Park.	WDC	Paul Wood	Economic Growth	We have successfully appointed Sustrans, a not for profit sustainable transport organisation, to develop the outline design for the bridge across the railway. The land around the preferred site for the bridge is difficult to access, but we have now secured permission to undertake site investigations to the South/West of the railway, with legal agreements pending. It is anticipated these investigations will commence early in 2019. We have also engaged key stakeholders in close proximity to the project. A funding strategy will also be in place by the end of the Business Plan period.	On Target
W04	Improve access to Broadway Farm industrial estate, Halesworth.	WDC	Philip Ridley	Economic Growth	Broadway Farm lies to the north of the Norwich Road Industrial Estate and provides a logical extension to the existing industrial areas to the north of Halesworth. The site is relatively well contained within the landscape, which is of reduced quality due to the pylons which run to the west. Development on the site would provide valuable extra jobs to support the local economy and the growing population of Halesworth and Holton.  Land at Broadway Farm has been allocated for employment development, but must be developed in accordance with site specific criteria including the provision of pedestrian and cycle access to the site, landscaping, an ecological and transport assessment, travel plan and an archaeological evaluation.  There are two possible options available to improve access to the industrial estate. The first is to construct a wide access road which come out on the western side of an enlarged Sparrow hawk roundabout creating five arms. This will include construction of a pedestrian/cycle route and two bus stops and shelters. The second is to construct a new access road onto a widened A144 to the north of Sparrow hawk roundabout to allow a south bound right turn lane to be constructed for traffic to turn into the estate. Delivery of an improved access at this site is dependent on working with partners to facilitate progress of the project and to secure funding for it. This is therefore a long term proposal which is unlikely to come forward in the short term.	On Target
W05	Increase the number of new Council Houses.	WDC	Andrew Jarvis	Enabling Communities	In 2015 we built our own housing for the first time in a generation and have committed ourselves to an ambitious development programme going forward. We have built 20 new council homes which have been generally let to local people. This year we will triple the number of new council homes with 60 properties, with affordable rents, becoming available. These new properties range from 1 bed flats to 3 bed family homes across the Waveney district. In addition, our Housing Revenue Account Business Plan identifies and budgets for a programme of 257 new council homes to be built over the next 5 years and we are working to identify appropriate sites for new developments to ensure our 'development pipeline' is maintained, although identifying land for development is proving problematic.	Behind Target

07/11/2018 8 of 10

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG Statu
W06	Complete the Lowestoft Flood Protection measures, including a tidal gate.	WDC	Bill Parker	Economic Growth	In November 2016, we took delivery of 1.4km of temporary flood defences, similar to those used by the Environment Agency. These defences, funded by the Regional Flood and Coast Committee, will help to reduce the risk of flooding to areas in Lowestoft that are most vulnerable to flooding from the sea. These areas were chosen using data and information from the 2013 tidal surge. The barriers were deployed for the first time in January 2017 and provided reassurance to local people, and to local businesses, who were badly impacted during the 2013 tidal surge.	On Target
					The temporary barriers are stored at various locations along the 1.4km length. This makes them quicker and easier to deploy. We work closely with the Environment Agency and our contractors, the Water Management Alliance, in order to respond quickly should a tidal surge be predicted. All of the temporary barriers will be in place well in advance of any surge tide impacting upon Lowestoft. Equally, we can respond just as quickly once the tide has passed, ensuring that Lowestoft returns to normal with minimal disruption to businesses and people.	
					In terms of permanent flood defences for Lowestoft, in order to attract Government funding, flood risk management projects have to go through an assurance process. The first stage of this is the Strategic Outline Case. This helps to set out the case for change and to explore what technical options are possible to reduce the risk of flooding. It also begins to explore whether these options are environmentally sound and affordable. In March 2017 the project successfully went through its Strategic Outline Case assurance step.	
					We are now progressing with the next assurance stage, which is the Outline Business Case. At this stage we explore in much more depth the technical detail, environmental impacts and affordability of what is the most likely solution.  Because the Lowestoft Flood Risk Management Project includes a tidal barrier, it requires a Transport Works Act Order (TWAO). A TWAO, if granted, will enable us to construct and operate a structure which interferes with navigation rights.	
					As is the case with most large scale construction projects, programmes change as details become clearer. Subject to a number of approvals, including legal agreements with landowners, planning permission and approval from the Environment Agency, we hope to begin construction of the tidal flood walls and works to alleviate flooding from rivers and extreme rainfall by late Spring/early Summer 2019.	
W07	Transfer Southwold Harbour to new local Trust.	WDC	Kerry Blair	Financial Self Sufficiency; Enabling Communities	Southwold harbour is in need of significant investment in order to maximise its potential and ensure its long term future. This is why we have been working in partnership with Southwold Town Council, through a Joint Committee, to develop options for the sustainable, long term, ownership, control and delivery of the harbour lands, ensuring that it reflects the culture and character of Southwold, allows for local influence and accountability and ensures a sustainable future.	On Target
					The Joint Committee initially proposed a charitable trust, with the formation of a company limited by guarantee and registered as a charity, to manage the harbour lands and a leisure trading company, limited by shares and wholly owned by the charitable company, to manage the caravan. However, in 2016, a number of potential issues in respect of the planned charitable model were highlighted including the potential for 'asset lock', the risk to the District Council of advancing significant sums of money to fund the necessary repairs and improvements without control of the harbour, the potential limited use of revenue generated by the harbour lands and a lack of resilience to manage the liabilities and risks. In addition, the charitable trust is also inefficient in taxation terms.	
					As a result of the above, we are now moving forward with the creation of a local authority trading company model to secure the long term future and investment in the harbour. This will see a board of directors, comprising elected members from both the District and Town Councils, with Waveney District Council remaining the sole shareholder. In addition, a leisure trading subsidiary, limited by shares and wholly owned by the local authority trading company, will manage the caravan site with the option to add a separate charitable company to ensure tax efficiency in relation to any profits made by the trading subsidiary, which can be used to facilitate private fundraising and finance work outside the harbour lands.	
W09	Restore the historical features and landscape to improve accessibility & leisure facilities at Ness Point and the East of England Park (subject to a successful Heritage Lottery Fund bid).	WDC	Paul Wood	Economic Growth	Progress as at Quarter 1: £1m CCF funding secured and procurement of project manager and design underway. The Park will open in 2019. Further funding for community engagement projects being sought. This scheme also forms a key part of the new Heritage Action Zone (announced in December 2017). This was one of only eight schemes chosen nationally, and the only one in the region. The scheme will last for five years from 2018 and will support conservation-led regeneration in North Lowestoft.	On Target

07/11/2018 9 of 10

Business Plan Action Progress (as at Quarter 2 2018/19)

Appendix D

Action Reference	Business Plan Action Description	Council	Responsible Officer	Business Plan Aim	Outcomes 2018/19 (as at Quarter 2 2018/19)	RAG State
W13	Deliver a community sports & leisure hub on Oakes Farm, south of Carlton Colville.	WDC	Kerry Blair	Enabling Communities	We are working hard to deliver a high quality sporting facility, for clubs and individuals, in an area where residential growth is planned. This would ensure that open space is available for the benefit of a growing local community. In addition, if the commercial elements of the hub are correctly structured, the facility has the potential to contribute to the local economy by drawing people into the area in order to visit the site.  In 2015 we commissioned a review of the masterplan. This review identified significant revenue costs in connection with the operation of the facility if the recommendations in the original masterplan were to be implemented. As a result, an alternative plan has been explored which includes the provision of revenue generating elements, such as rope swings and a high wire area, paintballing, a Segway course and Go-Karting.  Now that the full costs of the project have been identified, discussions are underway with the landowner to identify whether lease arrangements can be negotiated that will enable the scheme to be delivered.	
W14	Support the delivery of the Halesworth Campus providing new leisure & care facilities.	WDC	Nicole Rickard	Enabling Communities	Following the closure of Halesworth Middle School in July 2012, the potential future use of the site has been the subject of much discussion. The site currently offers a full-size all weather pitch, swimming pool, fitness gym and café.  However, there are a number of community hubs and facilities in Halesworth and before the former school site can be considered for further development as a Campus, it was considered appropriate to commission Community Action Suffolk to undertake a review of the town's facilities in order to better understand how the Campus would fit with existing community facilities in the town. This review will include liaison with Halesworth Town Council.  Recently NHS Property Services has declared the Patrick Stead Hospital site surplus to requirement and this may be listed as an asset of community value. Until the full picture is known, a decision on the future of the Campus cannot be made.	On Targe
W15	Encourage re-development of the former Blundeston Prison site for uses that meet local community and Council aspirations.	WDC	Philip Ridley	Economic Growth	In recent years the supply of homes has not kept pace with demand and increasing housing costs mean that housing of all types is less affordable. Our main challenge is to increase the supply of homes, and particularly affordable homes, across our area. Through the East Suffolk Housing Strategy, we aim to increase the amount of council owned affordable housing from 4,479 homes to more than 5,100 and also to increase the overall number of affordable homes in East Suffolk to 250 units per annum.  A key site to help us achieve our aims is the former Blundeston Prison site which now has planning permission for 130 dwellings, two shops, three office buildings and a care home, all with associated parking. The first phase of this build included 16 affordable housing units which the developer intended to sell to a housing association. Unfortunately, the developer was unable to secure a large enough offer for these affordable units from a housing association and in order to ensure that the overall development remained on track, the Council intervened and reached an agreement with the developer to buy the affordable units for use as council housing stock. Without the Council's intervention, the wider development was at risk and the Council acted quickly to ensure delivery of the affordable housing.	On Targe
W16	Support delivery of a new playing field facility in Kessingland, through an enabling housing development (in accordance with the draft Neighbourhood Plan).	WDC	Kerry Blair	Enabling Communities	We are committed to providing a more comprehensive play offer in Kessingland, particularly for older children and youths. The Local Plan has identified the potential for around 100 new homes to be built in the area and once this housing development comes forward, it will release land on the west side for the provision of a play facility and wider green space. No planning application has yet been received, although we anticipate that a scheme will come forward in the next five years. In the meantime, options for the funding of play equipment are being explored and the Council has an excellent track record of bidding for funding to support new play equipment. Delivery of the programme will ensure that Kessingland residents have a good range of play equipment, meeting the needs of all groups and encouraging outdoor play and activity.	Behind Target
W17	Support the development of a new Community Centre, Old Grammar Lane, Bungay.	WDC	Nicole Rickard	Enabling Communities	The Council is supporting the local community to help realise their ambition for a new community centre at Old Grammar Lane. However, the initial plans for the site were very ambitious and ultimately unaffordable. The Council is now assisting the community with revised options and it is anticipated that they will seek financial assistance from us in due course.	On Targe
W18	Deliver, in conjunction with Beccles Town Council, Sentinel & the Broads Authority a redevelopment scheme for Beccles Quay.	WDC	Kerry Blair	Enabling Communities; Economic Growth	Following negotiations with Beccles Town Council, the process of transferring Beccles Quay into their formal ownership will complete in September 2018. This transfer will allow the Town Council to decide how the Quay should be used to the benefit of the local community and visitors to the town.  We are working with the Town Council, Sentinel Leisure Trust and the Broads Authority to look at ways to improve the Quay. Plans to upgrade the existing children's play equipment and the amount of mooring available at the Quay are in the pipeline, with the income from additional moorings being put back into the Quay. The empty tourist information centre at the quayside is also set to be given a new lease of life as the neighbouring Quay Café has been granted permission to extend into the property. The café will provide leaflets and tourist information from the new site.  In June 2018 we commenced a £1m project to improve and promote the Quay, which saw work start on the pathways surrounding it, which had become decayed and corroded. In addition, we spent £30,000 on steel reinforced concrete for the path.  We will continue to work to unlock potential funding from the Broads Authority who are keen to support projects that engage community groups.	On Targe

07/11/2018 10 of 10