

DAS(ES) Who benefits?

Individuals 6,000+ enquiries 1,200+ advised

Those who provide care for them.

Their relatives and friends - those living with them, especially children and other dependents whose well-being is improved directly by our intervention.

das

Over £2M in benefits goes into the local economy benefitting businesses and employment.

Disability Advice Service (East Suffolk) www.daseastsuffolk.org Service providers such as the various council bodies, HMRC, the Police and other agencies - we smooth the way to access that saves them time or avoids them even being involved. Other family members and friends whose concerns and anxieties are alleviated in the knowledge that their loved one is getting the help they need to obtain their due rights.

Free, independent advice to disabled people and carers

- Welfare benefits and appeals
- Housing and adaptations
- Transport and leisure
- Education and employment
- Care and support

How

- Face to face appointments
 (more office space opened 2022)
- Telephone advice
- Crisis support (1/3 of our resources!)
- "Listening" service
- Website, Facebook and email information

Services under review (post Covid)

- Home visits
- Outreach surgeries

Discontinued

Drop-ins

Key benefits for disabled people

- DLA & PIP
- Attendance Allowance
- Employment and Support Allowance
- Housing benefit
- Council tax reduction
- Pension Credit
- Fuel poverty
- "Warm space" events

Facts and figures for 2022*

- We have supported our clients to gain an additional £ 2.6m in benefits.
- We advised 2,800+ Clients
- In total we have had 14,700+ Client contacts during the year
- Won 100% of appeals (33 in total)

Facts and figures for 2022*

- Clients in crisis 458
- Cash grants to crisis clients £38,642
- Food parcels & vouchers £8,855

Where & Who

- East Suffolk (ESDC)
- Suffolk-wide

- 12 paid staff (6.4 FTE)
- 12 volunteers

Annual budget circa £0.25m(up from £0.15m in 2021)

Service stats 2019-2022

		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total clients in year*	Total contacts*
clients	2022	350	390	436	478	517	440	432	415	421	453	458		2018	14711
contacts		963	1167	1498	1328	1566	1330	1337	1393	1491	1224	1414			
clients	2021	149	118	193	146	194	232	204	195	247	179	237	264	1055	7589
contacts		422	321	604	573	517	815	694	627	817	645	822	732		
clients	2020	307	271	182	85	136	214	163	143	270	203	229	158	1086	4581
contacts		460	676	380	132	213	317	413	338	455	410	437	350		
clients	2019	288	245	214	221	246	283	309	268	256	239	243	148	1248	5141
contacts		512	446	376	437	406	429	537	462	440	354	460	282		
															*rupping total

*running total

Contact us

- Monday to Thursday (10am-3pm)
- Telephone advice and appointments
- 01394 387070
- Unit 14 The Square, Martlesham Heath, Ipswich, IP5 3SL
- Web <u>www.daseastsuffolk.org</u>
- Email <u>advice@daseastsuffolk.org.uk</u>