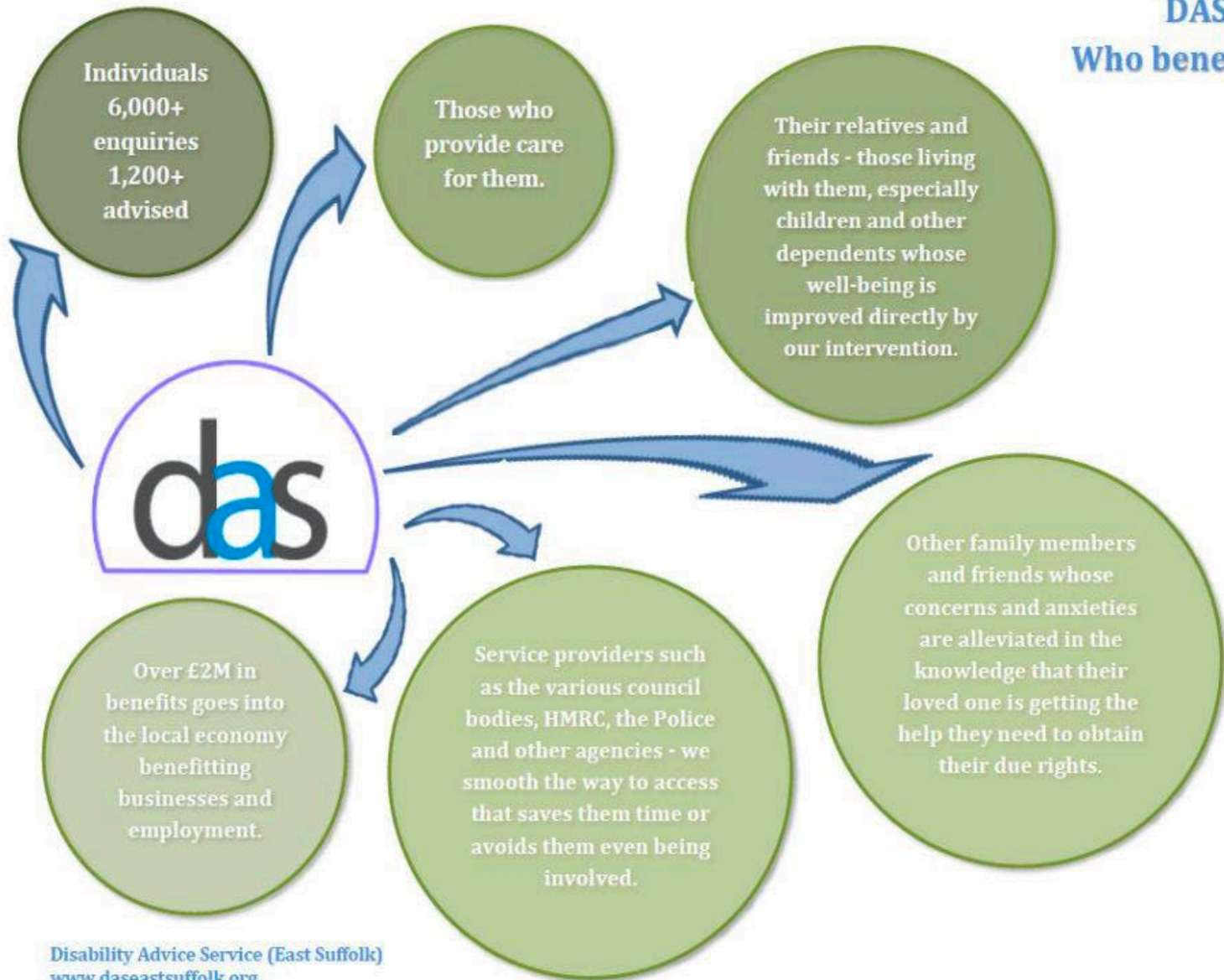




das

disability advice service
(East Suffolk)

DAS(ES) Who benefits?





Free, independent advice to disabled people and carers

- Welfare benefits and appeals
- Housing and adaptations
- Transport and leisure
- Education and employment
- Care and support



How

- Face to face appointments
(more office space opened 2022)
- Telephone advice
- Crisis support (1/3 of our resources!)
- "Listening" service
- Website, Facebook and email information



Services under review (post Covid)

- Home visits
- Outreach surgeries

Discontinued

- Drop-ins



Key benefits for disabled people

- DLA & PIP
- Attendance Allowance
- Employment and Support Allowance
- Housing benefit
- Council tax reduction
- Pension Credit
- Fuel poverty
- “Warm space” events



Facts and figures for 2022*

- We have supported our clients to gain an additional £ 2.6m in benefits.
- We advised 2,800+ Clients
- In total we have had 14,700+ Client contacts during the year
- Won 100% of appeals (33 in total)

* To end Nov 22



Facts and figures for 2022*

- Clients in crisis 458
- Cash grants to crisis clients
£38,642
- Food parcels & vouchers £8,855

* To end Nov 22



Where & Who

- East Suffolk (ESDC)
- Suffolk-wide

- 12 paid staff (6.4 FTE)
- 12 volunteers

- Annual budget circa £0.25m
(up from £0.15m in 2021)

Service stats 2019-2022

	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sept	Oct	Nov	Dec	Total clients in year*	Total contacts*
clients 2022	350	390	436	478	517	440	432	415	421	453	458		2018	14711
contacts	963	1167	1498	1328	1566	1330	1337	1393	1491	1224	1414			
clients 2021	149	118	193	146	194	232	204	195	247	179	237	264	1055	7589
contacts	422	321	604	573	517	815	694	627	817	645	822	732		
clients 2020	307	271	182	85	136	214	163	143	270	203	229	158	1086	4581
contacts	460	676	380	132	213	317	413	338	455	410	437	350		
clients 2019	288	245	214	221	246	283	309	268	256	239	243	148	1248	5141
contacts	512	446	376	437	406	429	537	462	440	354	460	282		

*running total



Contact us

- Monday to Thursday (10am–3pm)
- Telephone advice and appointments
- 01394 387070
- Unit 14 The Square, Martlesham Heath, Ipswich, IP5 3SL
- Web www.daseastsuffolk.org
- Email advice@daseastsuffolk.org.uk