



**Fees for Private Water Supplies
(From April 2025)**

**All samples, (except for resamples) will be charged at 100% cost recovery.
(Hourly rate + Parameter fee at cost).**

Activity	East Suffolk Charges	Comments
Hourly rate for all Sampling/ Risk assessments	£81 per hour	Includes administrative costs, data management, correspondence, preparation of bottles, transportation to laboratory, travelling time etc.
Risk Assessment	Risk Assessments undertaken will be charged on a 100% cost-recovery basis (hourly rate above).	Charged in full to the commercial premises. (Split between the number of properties on the supply).
Sampling	Sampling undertaken by ESC officers will be charged on a 100% cost-recovery basis (hourly rate above).	Charge includes bottle ordering/ preparation, a visit to take a sample, and a results letter.
Investigation	Investigations undertaken by ESC officers will be charged on a 100% cost-recovery basis (hourly rate above).	Carried out in the event of confirmed sample failure.
Under Reg. 10 (Domestic supplies - as defined by Reg.10)	Cost price of individual parameter listed in Regulation 10 + any other parameters which the Officer determines should be analysed. (+ hourly rate above)	Where a supply provides <10m ³ / day or <50 people and is used for domestic purposes only (no commercial element).
Additional Parameters (Domestic supplies – as defined by Reg. 10)	Cost price of individual parameters sampled.	
Group A (Commercial Supplies – as defined by Reg. 9)	Full Group A Parameters list charged at cost price. (+ hourly rate above)	Sampling for some parameters may be reduced or ceased where the regulations permit.
Group B (Commercial supplies - as defined by Reg. 9)	Full Group B Parameters list charged at cost price. (+ hourly rate above)	Sampling for some parameters may be reduced or ceased where the regulations permit. Group B parameters are sampled where possible with Group A monitoring parameters to reduce administrative costs to the supply owner/ user.
Missed appointments	Missed appointments for sampling or risk assessments will attract fees at the standard rate unless cancelled at least 48 hours beforehand.	