Mental Health Pathway

	Referral	Assessment	Personal Housing Plan	Outcomes
Activities	A person with mental health needs either self-refers to Housing Needs / Options or is referred by a agency working with clients who have mental health conditions, Or is referred by the Clinical Team located in /Acute Services	An assessment is carried out by Housing Needs / Options. Following this assessment, the client will be introduced to the Personal Housing Plan (PHP)	If the client has no/low support need, they will be assisted by a Housing Needs Officer . If the client has med/high support need, they will be also referred appropriate specialist housing providers and support agencies. Clients will also be referred to other support agencies to meet needs identified that are non- housing related	Clients with high support needs have the following options: Return home with support package and ongoing support plan Specialist Supported Accommodation
Who is involved	Partner agency: Eg: NSFT, Hospital Link Worker Lowestoft Interventions Group		If the client has med/high support needs Social Care/ Care coordinator Housing Related Support Mental Health Allocations	Clients with no / low support needs have the following options: Return Home Supported Housing
		Hospital Link Worker	If a client has low needs: Housing Related Support Private Sector	Independent Accommodation
			Housing Needs Officer	

Mental Health Pathway

Having a home which is both safe and affordable is extremely important for general health. Living in poor housing being homeless or threatened with homelessness could increase chances of developing a mental health problem, or could make an existing one harder to manage.

Housing Options work in partnership with a range of agencies to ensure that we meet the housing and support needs of those customers who suffer from mental health issues.

Housing Options would carry out a detailed housing needs and risk assessment of all customers who present for assistance or have been referred by a partner agency. A personalised housing plan will then be drawn up confirming any advice given, how the Council will assist and what the customer may need to do to help themselves.

East Suffolk Council will continuously review the advice, support and advocacy services available to customers with mental health issues across the district.

