



Housing Advice Sheet 14: Mental Health or impairment and threatened with homelessness

What we will do

East Suffolk Housing Needs service will seek to ensure early identification of housing problems takes place to hopefully prevent you from becoming homeless. This will be achieved through partnership work and multi-agency working to prevent you from becoming homeless, through the necessary support intervention you may require.

On the basis that you are suffering from a mental illness or impairment the council may accept that you are vulnerable and therefore in “priority need” for accommodation. This will be determined by your personal circumstances.

The council will continuously review the advice and advocacy services available to you, and signpost or refer you to outreach support services according to your needs through the Personal Housing Plan that will be completed in partnership with you and potentially your advocate.

The Housing Needs service will attempt to provide you with access to main stream healthcare services.

Front-line workers within the Housing Needs service with structured mental health training, support and supervision, with access to advice and guidance from specialist services, will provide a more in-depth support to you.

The Housing Needs Team will work with people with mental health and complex needs to ensure appropriate accommodation is provided to applicants.

If you need housing advice assistance and support with your housing needs, please contact us on 0333 016 2000 or housing.needs@eastsoffolk.gov.uk

For more information on the council’s work in this area please access information on the East Suffolk Council web site at

<http://www.eastsuffolk.gov.uk/housing/social-housing/housing-advice-clinics/>

<https://www.suffolk.gov.uk/adult-social-care-and-health/help-at-home-care-home-information-and-mental-health/mental-health/>