

FACTSHEET 7



INFORMATION FOR PEOPLE WITH DISABILITIES

Accessible Toilets which require a RADAR key

Lowestoft: Gordon Road, Kensington Gardens, Kirkley Cemetery, Lowestoft Cemetery Corner, Pakefield Street, Royal Plain Toilets, Sparrow's Nest Gardens, Triangle Market High Street and Inside Beales Department Store

Southwold: Church Green, The Harbour car park, The Pier

Kessingland: Beach at Church Road

Halesworth: Thoroughfare car park

Bungay: Priory Lane car park

Beccles: Blyburgate car park, Hungate car park, The Quay

Oulton Broad: Nicholas Everitt Park

All of the toilets are unisex.

RADAR keys can be purchased from the D.I.A.L. office (161, Rotterdam Road, Lowestoft NR32 2EZ), the Shopmobility office (15, Station Square, Lowestoft NR32 1BA) or online via the RADAR Key Company. To report damage or any issues regarding the toilets, telephone Waveney Norse on 01502 527100.

CHANGING PLACES – There is only one full changing place in Lowestoft, and this is at the Water Lane Leisure Centre, Lowestoft - 01502 532540

TRANSPORT

Blue Badge Car Parking - Many of the car parks along the sea-fronts and in the towns (including the two multi-story car parks in Lowestoft) are pay and display, but if you have a Blue badge, you get double the time e.g. pay for 1 hour and you are allowed 2 hrs, pay for 2 hrs and you are able to park for 4 hrs. There are free disabled parking bays in Lowestoft town centre, 9 near the Marina Theatre and 4 near to Tesco on London Road North.

FOR FURTHER INFORMATION:

Please use either the dedicated visitor information telephone number 03330 162000 or email customerservices@eastssuffolk.gov.uk

Alternatively please visit www.thesuffolkcoast.co.uk or www.discoverlowestoft.co.uk

Please note that inclusion in this factsheet does not constitute recommendation. If you are able to provide us with any changes to the information on this sheet please email economicdevelopment@eastssuffolk.gov.uk

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TAXI SERVICES - The following taxi companies can provide facilities for wheelchair users who need to travel in their wheelchairs or scooters:-

P & P Executive Travel
Wollaston Road
Lowestoft
01502 584327
07771701040

Peter's Taxis
07917 112010
(book in advance)

Atlas Private Hire
115 Whapload Road
Lowestoft
01502 500000

Road Runners
Lowestoft
01502 555555

Coastal Area Transport Service (C.A.T.S.)

Dial-a ride bus - 01502 528948
Car service - 01502 562823

(from 13th June 2016 both these numbers will change to 01986 896896)

Wheelchair or scooter hire

Lowestoft Shopmobility 01502 588857
lowestoftshopmob@btconnect.com

Electric and manual wheelchairs and scooters are available for hire, daily or for holiday hire. Charge for delivery. Open Saturday, Monday, Wednesday and Friday.

Lowestoft Library 01502 674660
Scooter and wheelchair available for daily hire

Be-Active Mobility 01502 568848 or 0800 2118810
Scooters/power chairs and wheelchairs for hire for holidays or short term.

East Coast Mobility 01502 514500
Scooters/powerchairs and wheelchairs for hire for holiday or short term.

Boating Lake Café, Southwold 07771 781739 (or 07917 700539)
Wheelchairs and scooters for daily hire – seasonal (April to October)

Queen Street Pharmacy, Southwold 01502 722362
Wheelchairs and other walking aids for hire.

Inner Wheel Club Bungay 01502 715088(Ann Clark) or 01986 893300 (Jennie Cundy)
One wheelchair for short-term loan (for a donation) in the Bungay and Beccles area.

Rehability 01986 873803 tech@rehability.co.uk
Scooters, wheelchairs, bathing and seating aides available in Halesworth.

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WAVENEY DISABILITY FORUM

This forum is set up as a reference group to assist Waveney District Council to listen, learn and consult with people with disabilities and their Carers. This allows its members to consult directly with Waveney District Council on the services and facilities which affect people with disabilities and provide a collective and stronger voice on all issues of disability to achieve positive outcomes for the community. Membership is open to:

- People with physical, sensory or learning difficulties, or mental health problems, who live in Waveney and their parents and carers.
- Representatives of disability organisations that provide a service to people who live in Waveney
- Representatives of Waveney District Council and other statutory and voluntary organisations

This forum can be contacted either by phone on 01502 523354 or email ActiveCommunities.wdc@eastsoffolk.gov.uk

For general information on disability matters contact D.I.A.L. (Disablement Information and Advice Line), 161 Rotterdam Road, Lowestoft NR32 2EZ. Tel.01502 511333 email - info@lowestoftdial.co.uk

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