

East Suffolk Council
FOI and EIR statistics 2024-2025

	Quarter 1 (April - June)	Quarter 2 (July - Sept)	Quarter 3 (Oct - Dec)	Quarter 4 (Jan - Mar)	Year to date Total
Date extracted	14 October 2024	14 October 2024	15 April 2025	15 April 2025	
Requests received	943	1196	1000	1196	4335
Requests still open as at publication date	0	0	0	8	8
Of open requests, number on hold or extended	0	0	12	4	16
Number of cases referred for internal review	0	0	1	4	5
Requests closed	1194	1127	1057	1141	4519
Of requests closed, no. of personal search EIRs	967	902	801	911	3581
No. requests completed within in 20 working days	1189	1123	1055	1133	4500
% requests completed in 20 working days	99.58%	99.65%	99.80%	99.60%	99.58%
No. requests extended and completed within 40 working days*	1	2	0	4	7
% of FOI/EIR completed within target	99.66%	99.82%	99.81%	99.65%	99.73%
No. requests released in full	1067	1000	938	983	3988
No. requests refused in full (including where information is already published)	65	62	64	80	271
Of requests refused in full - no. where information not held (including signposting to Suffolk County Council)	36	42	40	58	176
No. requests part released and part refused	55	49	58	70	232
No. requests closed without response - clarification not received	4	13	4	2	23
Average working days FOI/ EIR	2.67	2.93	2.63	2.50	2.68
Average working days excluding personal searches	7.21	6.97	5.73	5.67	6.37

* complex and voluminous EIR requests or FOI requests where extra time was needed to consider the public interest test.

Note re requests closed: requests closed in, for example, April may have been received in March but will be included in the quarter 1 closed completed figures.

Note re number of requests compared with 2019/20 and previous years: from 1 April 2020 we started logging Personal Search requests under EIR. We have noted the number separately above