

East Suffolk Council
FOI and EIR statistics 2022-23

	Quarter 1 (April - June)	Quarter 2 (July - Sept)	Quarter 3 (Oct - Dec)	Quarter 4 (Jan - Mar)	Year to date Total
Date extracted	18th October 2023	18th October 2023	12th April 2024	12th April 2024	
Requests received	873	958	846	943	3620
Requests still open as at publication date	0	3	0	0	0
Of open requests, number on hold or extended	0	0	0	0	0
Number of cases referred for internal review	1	5	1	2	9
Requests closed	847	968	870	899	3584
Of requests closed, no. of personal search EIRs	655	736	657	650	2698
No. requests completed within in 20 working days	842	963	867	893	3565
% requests completed in 20 working days	99.41%	99.48%	99.66%	99.33%	99.47%
No. requests extended and completed within 40 working days*	1	0	0	1	2
% of FOI/EIR completed within target	99.53%	99.48%	99.66%	99.44%	99.53%
No. requests released in full	707	831	741	762	3041
No. requests refused in full (including where information is already published)	65	75	68	68	276
Of requests refused in full - no. where information not held (including signposting to Suffolk County Council)	41	53	47	43	184
No. requests part released and part refused	69	52	50	52	223
No. requests closed without response - clarification not received	4	7	9	11	31
Average working days FOI/ EIR	2.92	3.35	3.09	2.77	3.04
Average working days excluding personal searches	7.36	7.54	6.10	5.81	6.67

* complex and voluminous EIR requests or FOI requests where extra time was needed to consider the public interest test.

Note re requests closed: requests closed in, for example, April may have been received in March but will be included in the quarter 1 closed completed figures.

Note re number of requests compared with 2019/20 and previous years: from 1 April 2020 we started logging Personal Search requests under EIR. We have noted the number separately above