

East Suffolk Council
FOI and EIR statistics 2022-23

	Quarter 1 (April - June)	Quarter 2 (July - Sept)	Quarter 3 (Oct - Dec)	Quarter 4 (Jan - Mar)	Year to date Total
Date extracted	25 July 2022	19 October 2022	04 January 2023	04 March 2023	
Requests received	955	1061	756	693	3465
Requests still open as at publication date	1	9	11	17	n/a
Of open requests, number on hold or extended	1	4	1	3	n/a
Number of cases referred for internal review	5	6	5	4	20
Requests closed	914	1093	812	698	3517
Of requests closed, no. of personal search EIRs	708	913	637	505	2763
No. requests completed within in 20 working days	898	1086	807	693	3484
% requests completed in 20 working days	98.25%	99.36%	99.38%	99.28%	99.06%
No. requests extended and completed within 40 working days*	5	5	3	2	15
% of FOI/EIR completed within target	98.80%	99.82%	99.75%	99.57%	99.49%
No. requests released in full	763	1000	709	586	3058
No. requests refused in full (including where information is already published)	55	47	40	56	198
Of requests refused in full - no. where information not held (including signposting to Suffolk County Council)	43	35	32	41	151
No. requests part released and part refused	80	42	49	50	221
No. requests closed without response - clarification not received	14	4	11	6	35
Average working days FOI/ EIR	3.75	3.13	3.15	2.72	3.21
Average working days excluding personal searches	7.56	8.40	7.51	6.27	7.42

* complex and voluminous EIR requests or FOI requests where extra time was needed to consider the public interest test.

Note re requests closed: requests closed in, for example, April may have been received in March but will be included in the quarter 1 closed completed figures.

Note re number of requests compared with 2019/20 and previous years: from 1 April 2020 we started logging Personal Search requests under EIR. We have noted the number separately above