

**East Suffolk Council**  
**FOI and EIR statistics 2021-22**

	Quarter 1 (April - June)	Quarter 2 (July - Sept)	Quarter 3 (Oct - Dec)	Quarter 4 (Jan - Mar)	Year to date Total
Date published	13 July 2021	04 October 2021	04 January 2022	25 April 2022	
Requests received	1064	928	757	897	3646
Requests still open as at publication date	41	39	18	4	n/a
Of open requests, number on hold or extended	1	4	5	0	n/a
Number of cases referred for internal review	4	2	0	0	6
Requests closed	1032	969	792	873	3666
Of requests closed, no. of personal search EIRs	844	792	626	674	2936
No. requests completed within in 20 working days	1013	928	781	858	3580
% requests completed in 20 working days	98.16%	95.77%	98.61%	98.28%	97.65%
No. requests extended and completed within 40 working days*	9	5	5	7	26
% of FOI/EIR completed within target	99.03%	96.28%	99.24%	99.08%	98.36%
No. requests released in full	908	821	683	740	3152
No. requests refused in full (including where information is already published)	66	61	46	59	232
Of requests refused in full - no. where information not held (including signposting to Suffolk County Council)	36	43	22	39	140
No. requests part released and part refused	52	54	56	60	222
No. requests closed without response - clarification not received	6	9	7	14	36
Average working days FOI/ EIR	4.82	5.05	3.64	4.16	4.47
Average working days excluding personal searches	9.36	8.74	8.03	7.84	8.49

\* complex and voluminous EIR requests or FOI requests where extra time was needed to consider the public interest test.

**A note for Q2: 36 cases were force-closed in July following a technical issue with the system. These cases were actually closed within date, in Q1. The stats are skewed accordingly.**

*Note re requests closed: requests closed in, for example, April may have been received in March but will be included in the quarter 1 closed completed figures.*

*Note re number of requests compared with 2019/20 and previous years: from 1 April 2020 we started logging Personal Search requests under EIR. We have noted the number separately above*