

East Suffolk Council
FOI and EIR statistics 2020/21

	Quarter 1 (April - June)	Quarter 2 (July - Sept)	Quarter 3 (Oct - Dec)	Quarter 4 (Jan - Mar)	Year to date Total
Date published	03 August 2020	13 October 2020	15 January 2021	12 April 2021	12 April 2021
Requests received	409	1023	1046	935	3413
Requests still open as at publication date	1	53	9	17	n/a
Of open requests, number on hold or extended	1	3	3	3	n/a
Number of cases referred for internal review	1	4	4	3	12

Requests closed	368	892	1201	902	3363
Of requests closed, no. of personal search EIRs	244	698	980	710	2632
No. requests completed within in 20 working days	355	872	1177	897	3301
% requests completed in 20 working days	96.47%	97.76%	98.00%	99.45%	98.16%
No. requests extended and completed within 40 working days*	2	7	3	3	15
% of FOI/EIR completed within target	97.01%	98.54%	98.25%	99.78%	98.60%

No. requests released in full	293	790	1071	780	2934
No. requests refused in full (including where information is already published)	40	57	71	60	228
Of requests refused in full - no. where information not held (including signposting to Suffolk County Council)	26	43	43	39	151
No. requests part released and part refused	33	40	52	49	174
No. requests closed without response - clarification not received	2	5	7	13	27

Average working days FOI/ EIR	6.73	6.96	8.16	4.19	6.62
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* complex and voluminous EIR requests or FOI requests where extra time was needed to consider the public interest test.

Note re requests closed: requests closed in, for example, April may have been received in March but will be included in the quarter 1 closed completed figures.

Note re number of requests compared with 2019/20 and previous years: from 1 April 2020 we started logging Personal Search requests under EIR. We have noted the number separately above