



## Privacy Notice – Active Communities

### Introduction

The Active Communities team have provided this privacy notice to help you understand how we collect, use and protect your information whilst we provide your community with enabling support to be healthier.

The document below will describe how we may collect and process your personal information.

The purpose of this document is to clearly acknowledge the Council's responsibilities in relation to the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018.

### Definitions

**Personal Data** means any information related to an identified or identifiable natural (living) person ('**data subject**') i.e. a person that can be directly or indirectly identified by reference to a name, ID reference number, email address, location data, or physical, physiological, genetic, mental, economic, cultural or societal identifier

**Special Personal Data** previously known as 'sensitive personal data', relates to race, ethnic origin, politics, religion, trade union membership, genetic data, biometric data, health, sex life or sexual orientation. Records of criminal personal data must also be treated in a similar way.

**Data Controller** determines the purposes and means of processing personal data.

**Data Processor** is responsible for any operation which is performed on personal data on behalf of the controller e.g. collection, recording, organisation, structuring, storage, adaption or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or making available, alignment or combination, restriction, erasure or destruction.

**Third Party** is someone / somebody who is not the Data Controller, the Data Processor or the Data Subject.

### Who we are

The Leisure Team work with a range of public, private and voluntary sector partners and organisations, to support and enable our communities to become healthier and to provide opportunities to access leisure facilities in East Suffolk.

The Council is the 'data controller' for the information which is collated and processed. This means we are responsible for deciding how we can use your information. If you want more information regarding the services delivered,

please go to our [website](#).

The Council regards lawful and correct treatment of personal information as critical to their successful operations, maintaining confidence between the Council and those with whom they carry out business. The Council will ensure that they treat personal information correctly in accordance with the law.

This service we provide is Discretionary.

The Data Protection Officer for ESC is Siobhan Martin, Head of Internal Audit, and can be contacted at [dataprotection@eastsoffolk.gov.uk](mailto:dataprotection@eastsoffolk.gov.uk)

### How the law protects you

UK GDPR says that we are allowed to use personal information only if we have a proper reason to do so. More information on how the law protects you can be found on the [East Suffolk website](#).

### Our Responsibilities

UK GDPR provides us with main responsibilities for processing personal data.

All personal information provided by you is held securely and in confidence by us in our computerised and other records. When we process your personal information, we do so in compliance with UK GDPR.

For further information on our responsibilities, please see the [East Suffolk website](#).

### Your Rights

The UK GDPR provides you with the following rights:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making
9. The right to withdraw consent
10. The right to complain

Requests in relation to your rights with regards to the personal data we hold should be made verbally or in writing to the Data Protection Officer.

For further information on your rights, please see the [East Suffolk website](#).

### Your responsibilities

You are responsible for making sure you give us accurate and up to date information, and to let us know if any personal information we hold is incorrect.

### When do we collect information about you?

We collect information about you from different places, including:

- Consultations with the community and partners
- Communications during community events
- Event applications, grant applications, support requests, project evaluations and contact.
- Project and support work e.g. Community Awards, Health and Wellbeing

Programmes either collecting ourselves or via partners and organisations to support and enable our communities to become healthier.

- Referrals made by you or a health professional such as your GP or other organisations supporting you such as the Citizens Advice Bureau through the [Feel Good Suffolk website](#)
- We receive information from Integrated Care Boards (ICB) such as Suffolk and North East Essex ICB and Norfolk and Waveney ICB these are known as national and commissioning datasets. These datasets do not directly identify you. The purpose of receiving this pseudonymised data is to ensure patients/residents receive quality, effective and equitable care and support from our Active Communities team.
- From you with your consent to be included in the Waveney Physical Health and Wellbeing Newsletter.
- From SiSU as part of your Health Check when additional support available to you is identified and with your consent.

### What information do we maintain?

The information about you which we will maintain will include:

- Name
- Address including postcode
- Contact telephone numbers
- Email address
- Bank account details (grant application only)
- Bank statements (grant applications only)
- Age Group (project evaluation)
- Medical information such as Health information (smoking status, height, weight, etc)
- Emergency contact name and number
- Gender (project evaluation)
- Ethnicity (project evaluation)

### How do we use your information?

We will be using your information to:

- To enable us to contact you following your enquiry, to respond to questions raised and to provide advice.
- Forward information that we consider may be of interest
- To process your grant or funding application
- To discuss initiatives and events you have expressed an interest in
- To evaluate the success of a project, event or initiative that you have been involved in.
- To update our records
- To report on delivery of a service/contract to our funding organisations (i.e. NHS England)
- To publish your contact details in the Waveney Physical Health and Wellbeing Newsletter.

We will not use your personal data for other purposes other than for what it was collated unless we have obtained your consent or for other lawful purposes (e.g. detection and prevention of fraud).

We do not use systems to make automated decisions about you.

### How long do we keep your information?

We will hold your personal information in line with the Council's Retention Policy as follows:

- **Financial Data - 6 Years plus current year** (grant and funding applications) or longer if required by grant/financial regulation (when providing financial data you will be informed if your data is to be held longer than the time stipulated above).
- **Personal Information – 3 years plus current year** for inactive data or longer if required by contractual or legislative regulations (when providing personal data you will be informed if your data is to be held longer than the time stipulated above) to enable us to contact you when they have engaged with the East Suffolk Communities Team or Council.

You can request that your personal information is deleted at any time.

### Data Sharing

We will share your personal information with:

- **Consultation response information** shared on a consensual basis with project consultation delivery partners, to facilitate members of the public to express their views and particular projects and initiatives
- **Grant and funding Application data** shared on a consensual basis with grant and funding providers and commissioners as requirement for achieving positive funding outcome
- **Project and Initiative Evaluation data** shared on a consensual basis with projects and initiatives evaluators to assess the success of the project or initiative
- **Contact information** shared on a consensual basis with third parties including other council service teams and partners

### Transferring your information overseas

Currently, we do not transfer any personal information outside of the European Economic Area (EEA).

### National Fraud Initiative (NFI)

We may share information provided to us with other bodies responsible for auditing, or administering public funds, or where undertaking a public function, in order to prevent and detect fraud. For further information, see the [East Suffolk website](#).