



## Privacy Notice – Communities

### Introduction

East Suffolk Communities Team have provided this privacy notice to help you understand how we collect, use and protect your information whilst we provide your community with enabling support to be healthier, more resilient and safer.

The document below will describe how we may collect and process your personal information.

The purpose of this document is to clearly acknowledge the Council's responsibilities in relation to the General Data Protection Regulation (GDPR) and the Data Protection Act 2018.

### Definitions

**Personal Data** means any information related to an identified or identifiable natural (living) person ('**data subject**') i.e. a person that can be directly or indirectly identified by reference to a name, ID reference number, email address, location data, or physical, physiological, genetic, mental, economic, cultural or societal identifier

**Special Personal Data** previously known as 'sensitive personal data', relates to race, ethnic origin, politics, religion, trade union membership, genetic data, biometric data, health, sex life or sexual orientation. Records of criminal personal data must also be treated in a similar way.

**Data Controller** determines the purposes and means of processing personal data.

**Data Processor** is responsible for any operation which is performed on personal data on behalf of the controller e.g. collection, recording, organisation, structuring, storage, adaption or alteration, retrieval, consultation, use, disclosure by transmission, dissemination or making available, alignment or combination, restriction, erasure or destruction.

**Third Party** is someone / somebody who is not the Data Controller, the Data Processor or the Data Subject.

### Who we are

East Suffolk Communities Team work with a range of public, private and voluntary sector partners and organisations, to support and enable our communities to be resilient, safe, engaged and healthy.

The Council is the 'data controller' for the information which is collated and processed. This means we are responsible for deciding how we can use your information. If you want more information regarding the services delivered,

please go to our [website](#).

The Council regards lawful and correct treatment of personal information as critical to their successful operations, maintaining confidence between the Council and those with whom they carry out business. The Council will ensure that they treat personal information correctly in accordance with the law.

The service we provide is Discretionary.

The Data Protection Officer for ESC is Siobhan Martin, Head of Internal Audit, and can be contacted at [dataprotection@eastsoffolk.gov.uk](mailto:dataprotection@eastsoffolk.gov.uk).

## How the law protects you

GDPR says that we are allowed to use personal information only if we have a proper reason to do so. More information on how the law protects you can be found on the [East Suffolk website](#).

## Our Responsibilities

GDPR provides us with main responsibilities for processing personal data.

All personal information provided by you is held securely and in confidence by us in our computerised and other records. When we process your personal information, we do so in compliance with GDPR.

For further information on our responsibilities, please see the [East Suffolk website](#).

## Your Rights

The GDPR provides you with the following rights:

1. The right to be informed
2. The right of access
3. The right to rectification
4. The right to erasure
5. The right to restrict processing
6. The right to data portability
7. The right to object
8. Rights in relation to automated decision making
9. The right to withdraw consent
10. The right to complain

Requests in relation to your rights with regards to the personal data we hold should be made verbally or in writing to the Data Protection Officer.

For further information on your rights, please see the [East Suffolk website](#).

## Your responsibilities

You are responsible for making sure you give us accurate and up to date information, and to let us know if any personal information we hold is incorrect.

## When do we collect information about you?

We collect information about you from different places, including:

- Consultations with the community
- Communications and conversations during community events

- Discreet project and support work e.g. Armed Forces Community Covenant
- Community Asset records
- Records relating to community safety and to include ASB perpetrators and victims
- Rights of Way related activity including Public Path Orders, Public Rights of Way and definitive Map Orders
- Event applications, consultation responses, business enquiries and support requests, grant applications, project evaluations and contact information

### What information do we maintain?

The information about you which we will maintain will include (only as required):

- Name
- Address including postcode
- Contact telephone numbers
- Email address
- Bank account details (grant application only)
- Bank statements (grant application only)
- Age group (project evaluation)
- Country of residence (project evaluation)

### How do we use your information?

We will be using your information to:

- To enable us to contact you, following your enquiry, to respond to questions raised, to provide advice or in relation to a complaint raised by you, or to advise you of a forthcoming event, initiative or project
- To forward you information that we consider you may be interested in
- To process your grant or funding application
- To discuss initiatives and events that you have expressed an interest in
- To evaluate the success of a project, event or initiative that you have been involved with
- To update our records
- To update right to bid records and registers

We will not use your personal data for other purposes other than for what it was collated unless we have obtained your consent or for other lawful purposes (e.g. detection and prevention of fraud).

We do not use systems to make automated decisions about you.

### How long do we keep your information?

We will hold your personal information in line with the Council's Retention Policy as follows:

- **Financial Data - 6 Years plus current year** (grant and funding applications) or longer if required by grant/financial regulation (when providing financial data you will be informed if your data is to be held longer than the time stipulated above)
- **Personal Information – 3 years plus current year** for inactive data or

longer if required by contractual or legislative regulations (when providing personal data you will be informed if your data is to be held longer than the time stipulated above) to enable us to contact you when they have engaged with the East Suffolk Communities Team or Council

You can request that your personal information is deleted at any time.

## Data Sharing

We will share your personal information with:

- **Rights of Way related matters** - To share with relevant councillors or SCC and MSDC to progress applications
- **Community Safety and Anti Social Behaviour** - To share with necessary partners through data sharing agreements
- **Consultation response information** shared on a consensual basis with project consultation delivery partners, to facilitate members of the public to express their views and particular projects and initiatives
- **Grant and funding Application data** shared on a consensual basis with grant and funding providers and commissioners as requirement for achieving positive funding outcome
- **Project and Initiative Evaluation data** shared on a consensual basis with projects and initiatives evaluators to assess the success of the project or initiative
- **Contact information** shared on a consensual basis with third parties including other council service teams and partners

## Transferring your information overseas

Currently, we do not transfer any personal information outside of the European Economic Area (EEA).

## National Fraud Initiative (NFI)

We may share information provided to us with other bodies responsible for auditing, or administering public funds, or where undertaking a public function, in order to prevent and detect fraud. For further information, see the [East Suffolk website](#).