Winter 2017

SUFFOLK COASTAL DISTRICT COUNCIL

Suffolk Coastal District Council's newsletter

#### www.eastsuffolk.gov.uk



Suffolk Coastal District Council is committed to continuing to invest in the future.

The Leader of the Council, Cllr Ray Herring, is currently contending with the challenges of drawing up the budget for the forthcoming financial year (2018/19).

"Our financial situation is sound, because of the tough decisions we've made over the last decade to streamline our operation and become more efficient," explained Ray.

"But there is no room to be complacent. There is a lot of uncertainty surrounding local authority funding from Government in the future.

If we are to maintain our frontline services at their current level, we need to become increasingly financially self-sufficient, by using our existing resources to their full potential, rather than relying on central Government funding."

coastine

Next year marks a decade of successful partnership working with our colleagues in Waveney, dating back to when we were among the first councils in the country to appoint a joint Chief Executive.

This partnership has created over £16million in efficiency savings – an amazing achievement when each council only has a £12million annual budget (2017/18 figures).

The councils have also nearly halved their joint workforce, from 1,353 on 1 April 2008 to 733 on 1 April 2017.

"We will continue to review our services and adopt a more commercial approach. We are confident we can deliver quality services, while continuing to make efficiency savings and investing in the future," said Cllr Ray Herring.

Find out more about our plans to create a brand new 'super district council' for east Suffolk pages 8 and 9

The winners of our first ever East Suffolk Photo Competition have been announced!

The winner from the Living in East Suffolk category of Orfordness Lighthouse by Gav Elliott



Enabling Communities

News



Environmental

Investing in the future

#### your council







#### Collections that would have been made on:

Monday 25 December Tuesday 26 December Wednesday 27 December Thursday 28 December Friday 29 December Monday 1 January Tuesday 2 January Wednesday 3 January Thursday 4 January Friday 5 January

#### Will be made on:

Saturday 23 December Wednesday 27 December Thursday 28 December Friday 29 December Saturday 30 December Tuesday 2 January Wednesday 3 January Thursday 4 January Friday 5 January Saturday 6 January



All recycling and refuse collections will return to normal from Monday 8 January 2018



You can do much more at: www.eastsuffolk.gov.uk, it's quick, easy and cost effective.

#### Email: customerservices@eastsuffolk.gov.uk

#### General enquiries: 01394 383789 Council Tax: 01394 444855 Housing Benefit: 01394 444838

- Monday to Wednesday 8:45am 5pm
- Thursday 9:30am 5pm
- Friday 8:45am 5pm

Minicom/textphone: 01394 444211

#### Tweet and follow us: 🎔 @suffolkcoastal

Find us on Facebook:

www.facebook.com/suffolkcoastal

#### Linked in. You Tube

Instagram: @eastsuffolkcouncils

#### Visit us

Suffolk Coastal Customer Services is now based within the community through Felixstowe and Woodbridge Libraries and staff are available to handle enquiries face to face, over the phone and email.

From the library locations we have public access computers and free Wi-Fi.

#### District Council Customer Services -

Woodbridge Library, New Street, Woodbridge, IP12 1DT

Opening times:

- 8.45am 5pm Monday to Wednesday
- 9.30am 5pm on Thursday
- 8.45am 5pm on Friday
- Citizens Advice Bureau drop in session Monday 10am-12pm

#### District Council Customer Services –

Felixstowe Library, Crescent Road, Felixstowe IP11 7BY Opening times:

#### Opening times

- 10am 4pm on Mondays
- 9am 5pm Tuesdays to Fridays

• Citizens Advice Bureau drop in session, Monday 10am-12pm

For refuse collection and recycling enquiries contact Suffolk Coastal Norse Ltd Telephone: 01394 444000 Email: scs@ncsgrp.co.uk

Leisure centres (managed by Places for People Leisure)

- Felixstowe 01394 670411
- Brackenbury 01394 270278
- Leiston 01728 830364

We are closed on all bank holidays

## Out-of-hours emergency telephone service

Contact both Suffolk Coastal and Waveney District Councils on: 01502 527133.

This edition of coastline is also available in large print, on audio tape or CD for blind or partially-sighted residents. Call 01394 444361

## Give us your views on car parking

Thank you to everyone who took part in our initial consultation on car parking in relation to the implementation of Civil Parking Enforcement (CPE) in April 2019. The responses received are available to view online.

By having your say, you're helping us gain an understanding of local issues and possible solutions to parking in East Suffolk which can be incorporated into Local Parking Plans, defining offstreet and on-street parking policies in the district.

The responses to the first round of consultation have been reviewed and consultation is currently open on the proposals to implement changes.

To have your say, please



Let us know your thoughts on parking in the district

email: carparking2017@ eastsuffolk.gov.uk or in writing to:

Car Parking Consultation c/o Operational Partnerships, Suffolk Coastal District Council, East Suffolk House, Station Road, Melton, Suffolk IP12 1RT The deadline is Friday 8 December 2017.

For more information on the consultation, visit: www.eastsuffolk.gov.uk/ visitors/parking/suffolkcoastal-car-parkingconsultation

## Helping us plan for the future

Thank you to all our residents who took part in our consultation on the Issues and Options for the district's Local Plan Review which ended on 30 October.

By having your say, you're

helping us plan for the future of our towns, villages and countryside.

The new Local Plan will cover the whole of the area up to 2036 and will guide development and

Building the future of Suffolk Coastal www.eastsuffolk.gov.uk

include the policies which will be used when making decisions on planning applications.

Comments are now being logged and these will be available online.

The next stage is to consider all the comments and prepare a draft Local Plan for further public consultation in late spring 2018. The Council's response to the comments will be published at the same time.

Stay up to date with our progress at: www. eastsuffolk.gov.uk/ planning/local-plans/ suffolk-coastal-local-plan

### Sharing Data to Combat Fraud

Suffolk Coastal and Waveney District Councils are working with the Cabinet Office on its latest anti-fraud initiative which will see the Councils sharing some of its data to be compared with information provided by other public bodies.

We are participating in an exercise to promote the proper spending of public money. We are required by law to protect the public funds we administer. We will share information provided to us with other bodies responsible for auditing or administering public funds in order to prevent and detect fraud.

We participate in the Cabinet Office's anti-fraud initiative, known as the National Fraud Initiative. For this initiative, the Council will be providing details of its electoral register and council tax, so that they can be compared to information provided by other public bodies.

Data matching helps identify fraudulent claims and payments, and where inconsistency is spotted, a further investigation will be started. No assumptions are made as to whether there is fraud, error or other explanation until an investigation is carried out.

Personal data is very important to the Council and it is managed in accordance with the Data Protection Act 1998. For further information visit www.eastsuffolk. gov.uk/contact-us/dataprotection/ or contact the Council's Data Protection Team on dataprotection@ eastsuffolk.gov.uk.

## Memorial garden planted for devoted head teacher



The new garden offers staff and students a calm space to enjoy

A community garden at a local Primary School in Felixstowe is flourishing in memory of a much-loved head teacher.

Cllr Doreen Savage gave £300 from her budget to support the garden created in memory of Mrs Raynish at Grange Community Primary School.

Mrs Raynish passed away in December 2015 after a battle with cancer and the school wanted to create a calm space to remember her.

The garden was designed

by a member of staff and staff and pupils worked together to clear the site and establish the garden.

Cllr Doreen Savage, local ward member for Felixstowe East, said: "I was delighted to be able to provide some funding towards the creation of a beautiful memorial garden for a lovely lady, out of an area that was devoid of any charm. I hope the children and the staff benefit from somewhere having to retreat to for some quiet contemplation when they need it."

## Kesgrave club encourages more to go surfing



ECB support has helped the club purchase new equipment

A computer club in Kesgrave is helping give people the confidence to get online thanks to support from Suffolk Coastal's Enabling Communities Budget.

Cllr Stuart Lawson has given

Kesgrave Computer Club £700 to purchase new equipment and meet facilities costs for their weekly group which offers free support to local residents.

The community driven club started earlier this year and is run by four volunteers, meeting every Thursday morning.

Club coordinator, Dr Punna Athwall, said: "We wanted to create a safe community space where local people could meet in a friendly setting and share their experiences, problems and issues concerning the use of computers in everyday lives.

"We can help with everything from how to set up a new email, setting up a new computer, how to use the web safely and how to make better use of an iPad or a tablet. Anyone can come along and it's free to attend."

Kesgrave Computer Club meets in the first floor meeting room at the Kesgrave Scout Hall Thursdays from 10:30am – 12:30pm.

For more information, email: Kesgrave.computerclub@ gmail.com or call 07889 512216.

## Spending a penny to support Yoxford allotments

Visitors to allotments in Yoxford can now benefit from eco-friendly toilet facilities.

The new facilities are powered by wind and solar, making them self-sufficient for years to come in the community space.

The facilities were funded by Cllr Stephen Burroughes who donated £1,194 from his budget this year and Yoxford Parish Council.

Cllr Stephen Burroughes, local ward member for Peasenhall and Yoxford, said: "I was delighted to support this low energy approach and the whole ethos at Yoxwood.

"It's well worth a visit and just proves what can be done with community ambition and energy behind it."

# Defibrillator for Westerfield

Westerfield Parish Council has purchased a fully automatic defibrillator which is now installed by the main entrance to Westerfield Village Hall.

In an emergency, 999 call handlers will direct people to the defibrillator and give advice and instructions on its use. Defibrillators are proven life-savers and more and more of them are now available to the public in prominent, easily-accessible positions. They are extremely easy to use and no training is needed.

Westerfield's purchase was made possible by a grant from Suffolk Coastal District Council's Community Enabling Budget, arranged by Fynn Valley Ward Councillor Robert Whiting.

Handing over the equipment to Parish Council Chairman Peter Miller, Cllr Whiting said: "I'm delighted to have been able to make this possible for the village. Let's hope it never gets used – but it's good to know it's there now if there is an emergency."

Cllr Miller added: "We are a busy village and the Village Hall in particular is used by very many people of all ages for a huge range of activities. We are very grateful to our District Councillor for



Westerfield Parish Council Chairman, Peter Miller with Cllr Robert Whiting

making this important facility possible."

The new equipment adds to the eight defibrillators which have been installed in our communities through Enabling Communities funding in 2017/18, in Aldeburgh, Eyke, Nacton, Trimley St Mary, Kesgrave and Woodbridge.

## Funding supports school art project

Children at Melton Primary School have turned copper into bronze after taking part in a creative art workshop.

The opportunity funded through Cllr Jim Bidwell's Enabling Communities Budget, helped pay for an educational bronze casting workshop at the school.

The £1,000 in funding paid for local artist Alice-Andrea Ewing to return to her old primary school and teach children about bronze casting techniques, bringing to life their favourite animals from drawing to sculpture.

Jim Bidwell, Local Ward member for Melton, said: "It was a great opportunity to give the children a chance to get hands on with bronze work modelling.

"The whole process was magic for them. Sculptor Alice led the exercise through from clay to bronze at the studio and foundry in Butley. No doubt they are in prominent places at their homes. I hope that this has awakened a long lasting interest in creative work,



Melton Primary school and their bronze creations

partly collaborative but individual skills also came

through in pretty striking fashion!"

### Take advantage funding!

There's still time for Enabling Communities Funding and our Enabling Communities Exemplar Programme to make a difference in your community! Our Councillors have £6,500 to spend in 2017/18 and the Exemplar programme looks to assist community initiatives with grant funding to deliver new 'flagship' projects which support communities to access more funding than is available through the Enabling Communities Budgets of £1,000-£10,000. To find out more about our funding opportunities at: www.eastsuffolk.gov.uk/ community/communitygrants-and-funding

#### leisure

# Cycling on the prom trial ends

The year-long trial which allowed cycling on Felixstowe Promenade has now ended.

The byelaw which prohibited cycling on the Prom was lifted last year to allow for safe and considerate cycling for a period on 12 months and this period will be extended until a formal decision is made later this year.

Temporary signs have been installed to promote the trial and inform both pedestrians and cyclists that the Prom is now a shared space, with cycling permitted.

The signs stress the need for cyclists to be mindful of pedestrians and to dismount in crowded or narrow areas.

The trial was put in place after the request from Felixstowe Town Council, which led to a consultation conducted by Felixstowe Forward in 2016; the results of which concluded that the majority of people would like to see cycling allowed on the Prom.

ТJ Cllr Haworth-Culf. Cabinet Member for Communi-Customers, ties and Leisure, said: "We've had some positive feedback from the trial and we're now working Felixstowe Town with Council and Felixstowe Forward to collate the results of the trial in detail before a final decision is made."

# Thanks for supporting the Tour!

Suffolk Coastal is thanking the residents and businesses of Aldeburgh for their support of in welcoming the OVO Energy Tour of Britain which flew through in September.

Stage Six of the international cycling race finished on Aldeburgh High Street, bringing thousands people to watch the racing spectacle along the route.

Caleb Ewan sprinted to victory for the stage and the race was won overall by Dutchman Lars Boom in Cardiff.

A big thanks goes to all the staff and volunteers involved, local residents and schools who came out to



Well done to Wickham Market who took the award for the Best Dressed Community and Best Dressed Business

support the race and all the businesses and community groups who helped to make the day such a success. Market who took the awards for our competition for the Best Dressed Community and Best Dressed Business, won by Inspirations!

Well done too to Wickham

## Women On Wheels rescheduled for April 2018

A date has now been set for the rescheduled Women On Wheels event in Rendlesham after October's event was cancelled due to bad weather – for Sunday 22 April!

The cycling event which supports the Suffolk Royal British Legion Poppy Appeal is open to girls and women of all ages and abilities and takes place at Army Rock Barracks, Sutton.

The 5km starts at 11:30am for £5 and the 15m ride starts at 10:30am for £15. Under 16's are free if accompanied by an adult and all money raised from the event will go to the Suffolk Royal British Legion Poppy Appeal.

Cllr TJ Haworth-Culf,

We're inviting women and girls of all ages to take part on 22 April 2018

cabinet member for Customers, Communities and Leisure at Suffolk Coastal District Council, said: "We were sad to have to cancel October's event, but we're excited to be back in the spring and are ready and raring to go!

"We'd like to thank our

organisers and participants for their continued support and we hope we'll inspire some more to join us for this fun cycling challenge."

To find out more and sign up, visit: www.eastsuffolk.gov.uk/leisure/ sportandleisuredevelopment/women-on-wheels

# New Deben Leisure Centre set to

## open next summer



An artist's impression of the new Deben Leisure Centre

The work to transform Deben Pool into an exciting, modern leisure centre is on track and is set to open next summer.

Work started in September to develop the facility into a state-of-the-art leisure centre as part of Suffolk Coastal's commitment to investing in developing quality leisure facilities to encourage more people to become fit and active.

At a time when many local authorities are struggling with tired and ageing premises, Deben Leisure Centre is the first to be developed in the district, at a cost over £3 million with the Council investing £2.5 million and £500,000 in funding provided by Sport England National Lottery Funding.

The new leisure centre has been designed with Council's the leisure development partner, Pulse Fitness in consultation with the operators Places for People Leisure and includes а new, spacious gym, featuring modern equipment. The pool area will feature a new health suite with a steam



Refurbished swimming pool with a new viewing area

room, sauna and ice station and has a new wheelchair accessible poolside walkway and lift to the first floor.

During the 10 month closure, the facility is being expanded to include a new floor to the front of the building, with purpose built family changing areas and separate changing facilities for use by schools and the provision of two studios, one to incorporate a spin room and the other for fitness classes, which will also be available for community hire.

The Community Hall and skatepark remain open as usual.



The new facility includes a new, spacious gym, featuring modern equipment

### Have your say on Leiston plans

Our next leisure centre to receive an upgrade is Leiston, with work planned to start soon after the completion of Deben.

We are about to launch a consultation with residents, local groups and other stakeholders to help us plan what the new facility will look like.

The plans will be available on our website or you can subscribe directly by emailing **leisure@** eastsuffolk.gov.uk

#### Leisure News

You can stay up to date with all the latest news and progress of Suffolk Coastal's five year Leisure Redevelopment Programme with our regular newsletter.

We love hearing your stories about the history of our leisure centres and featuring your photos.

To subscribe to future editions or if you require further information, please contact: **leisure@eastsuf**folk.gov.uk

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# Working towards a new council for east Suffolk



Council leaders met with the Secretary of State for Communities and Local Government to discuss the plans

Plans to create a brand new 'super district council' for east Suffolk have moved a step closer thanks to a historic letter from the Government.

The Rt Hon Sajid Javid, Secretary of State for Communities and Local Government, has written to Suffolk Coastal and Waveney District Councils, confirming that he is "minded to" the standard as one of the first councils in the country to proceed with a merger and the creation a new council to deliver vital services to local communities.

The letter begins a process which is intended to create laws which would bring the new council into existence and will include a detailed Parliamentary process In January 2017, Suffolk Coastal and Waveney District Councils both voted to approve the proposals to create a brand new 'super district' council, delivering services to communities in the east of the county. It is believed this is the first time two councils have voted to formally join together to create a single entity since the local government reor-

By creating a new, larger and more influential council, we will be able to continue driving costs down, while maintaining services and investing in our local communities.

support the proposals to create a new single authority for the area. It is a landmark moment and believed to be the first time that a Secretary of State has given backing to such a plan.

Suffolk Coastal and Waveney District Councils are setting

enabling the creation of new council wards and the staging of elections to those new wards in May 2019. The letter also provides the councils with the confidence they need to continue with their own preparations and is a significant achievement in its own right. ganisation in 1974. With the Secretary of State's agreement, the new Council would come into being, and begin operations, following the new elections. The two existing councils will then be formally dissolved.

Welcoming the news, the

Leaders of Suffolk Coastal and Waveney District Council, Cllrs Ray Herring and Mark Bee, said in a joint statement: "This is great news for us and the people of east Suffolk. By creating a new, larger and more influential council, we will be able to continue driving costs down, while maintaining services and investing in our local communities.

"We have a proud record of achieving success through innovative partnership working between Suffolk Coastal and Waveney District Council. We are glad that the Secretary of State has recognised that the creation of this new 'super district' is the next logical step for us to take.

"We need to evolve, if we are to successfully address the shared opportunities and challenges that both councils face, such as the significant reductions in Central Government funding for councils and the need for investment in growth and infrastructure projects, as well as providing more much-needed housing."

Now the two councils will work with the Department for Communities and Local Government and the Boundary Commission to develop the programme for creating the new council and finalise its structure and shape.

To find out more about our plans for east Suffolk, visit: www.eastsuffolk.gov.uk/ yourcouncil/new-singlecouncil



8

# A snapshot of east Suffolk

Well done to everyone who took part in our first ever East Suffolk Photo Competition!

The five-week long competition, which ran during August and early September, invited amateur and professional photographers to submit their photos to the Councils under four categories; living in East Suffolk, working in East Suffolk, explore East Suffolk and under 16s. Entries were submitted via email or through the Councils' joint Instagram (@eastsuffolkaccount councils) using #eastsuffolkphotocomp.

The winners are; Living in East Suffolk: Winner: Gav Elliott, Orford lighthouse and

Runner-up: Julia Penson, Lowestoft.

Working in East Suffolk: Winner: Matthew James, Aldeburgh fishing boats and Runner-up: Chris Arnold, Harvest at Shipmeadow.

ExploreEastSuffolk:Winner:BenAlder,Wood-bridgeandRunner-up:CharlotteFord,CovehitheChurch.Church.Church

**Under 16s:** Winner: Jake Lain, Kessingland Beach and Runner-up: Jack Ibbotson, Felixstowe.

The winners were chosen by ClIrs TJ Haworth-Culf, cabinet member for Customers, Communities and Leisure at Suffolk



Julia Penson is named Runner Up in the Living in East Suffolk category with this striking sunset in Lowestoft

Coastal and Michael Ladd, cabinet member for Tourism and Economic Development. Each winner will receive a shopping voucher and both the winners and runners up will receive a framed copy of their photo. The winning photos will also be displayed at the Councils' East Suffolk House or Riverside offices.

To view all the winning entries, visit: www.eastsuffolk.gov.uk/east-suffolkphoto-competition



Jake Lain shows a different perspective of Kessingland beach to win the Under 16s category



Matthew James represents working life in Aldeburgh with his winning shot in the Working in East Suffolk category



Ben Alder won the Living in East Suffolk category with this panoramic snap taken in Woodbridge www.eastsuffolk.gov.uk

# Local artist wins East Suffolk House commission



Emma Green has been chosen to create a new piece of art for East Suffolk House

The winning artist has been chosen to bring a new piece of art to Suffolk Coastal's East Suffolk House.

Suffolk Coastal have been in their new headquarters for just under a year and were looking for a new and exciting piece of art to be displayed in the reception area which reflects Suffolk Coastal as a district, drawing on aspects of the East Suffolk Business Plan and compliments the architecture of the building.

Emma Green who lives locally in Woodbridge has been picked by Suffolk Coastal staff and councillors to create a unique piece of work for the council.

Her paintings explore the coastal landscape in semiabstract style, emphasising the light and atmosphere of the environment. Much of her work focuses on the River Deben, including the boatyards near her river-side studio.

Thank you to all 22 artists who submitted ideas and to other four finalists who gave up their time to come in and meet the judging panel of staff, councillors and external arts expert who made the ultimate decision.



Emma Green's studio

Emma will now have 6 months to create the piece of work in her local studio on the river.

Clir Geoff Holdcroft, Deputy Leader of Suffolk Coastal, with responsibility for the Accommodation Project, said: "We'd like to thank all the artists for taking the time to submit their ideas and especially the five finalists who came in for interviews with us.

"We're looking forward to working with Emma as she brings this piece to life. We believe it will be a fantastic addition to the building, offering a truly unique perspective of Suffolk Coastal." The new art work is expected to be unveiled next April.

## Thank you to our finalists

Thank you everyone who took part in the competition. As a special thanks to our brilliant finalists who came in to meet the judging panel, we wanted to showcase their talents.

Jelly Green is a figurative painter who lives and works in London and Darsham. Mentored by artist, Maggi Hambling. famous for Aldeburgh's Scallop, she's a former student of the Prince's Drawing School, and a NAFDAS Royal Society of British Artists (RBA) Scholar. Her work is on permanent display in The Rowley Gallery in Kensington and has been acquired for private collections in Europe, the US, Asia, the Middle East, and Australasia. Find out more at: www.jellygreen.com

Jo Chapman lives in Leiston and is experienced in producing large scale public commissions in parks, colleges, a library, hospitals, housing co-operative, as well as being commissioned by the Royal Horticultural Society. Jo has undertaken collaborative art and garden projects in France as well as commissions in India. Alongside her public projects she works as an arts educator facilitating workshops in galleries and

community art projects. Jo has also lectured on foundation and degree level courses. Check out her work at: www. jochapmanart.co.uk

Tassie Russell lives in Snape and studied Fine Art at The University of Kingston and The Royal College of Art Cultural Studies Department. She continued her studies at The Slade School of Fine Art followed by postgraduate studies in Printmaking at Camberwell School of Art and Photography at St Martins School of Art.

Working from her studio in



Tassie Russel - Outside in No 1

Snape she exhibits mainly in East Anglia and London. Please visit her website at: www.tassierussell.co.uk

# Supporting young people into the world of work

Suffolk Coastal and Waveney District Councils are celebrating the impact of working with young people through apprenticeships, internships and graduate placements.

Since 2012, we've trained 43 apprentices and we're pleased to see the majority staying with us – 70% of apprentices over the last three years have stayed with the Councils to develop bright careers within the authorities. In September 13 new recruits joined us in HR, planning, housing, finance, legal and active communities. Together with the other Councils in Suffolk, we also offer 12 week paid internships each summer. These give university students the opportunity during their summer break gain valuable work to experience further and knowledge to support their Placements studies. this year have been in economic services. communities. environmental services and housina.

The Councils are also part of the county-wide Future Leaders Graduate Programme which gives



Strategic Director, Nick Khan welcomed our 13 new apprentices in September

graduates a two-year placement to develop them to become the next generation of public sector leaders. To stay up to date with all our job opportunities, visit our dedicated jobs website at: www.suffolkjobsdirect. org/EastSuffolkCouncils

## A call to action - improving access to broadband in Suffolk Coastal

has Suffolk Coastal earmarked £250.000 in funding to work with communities to ensure that businesses and residents can access Superfast Broadband in the future because at the end of 2019 it is expected that 2-3% of all properties won't have access to superfast broadband.

The funding is to provide infrastructure so that Superfast Broadband is available to those remaining properties because we recognise that it's essential for business growth, educational attainment and increasingly a key means for residents to access services.

Suffolk Coastal wants to work with local communities and wireless operators on projects to ensure total coverage.

If you or your community is *www.eastsuffolk.gov.uk* 



The funding could be used to support wireless solutions in communities

experiencing poor access to broadband we would like to hear from you, so we have an accurate picture of provision across the District.

Contact us at **broadband@ eastsuffolk.gov.uk**, with your broadband speed, postcode and landline telephone number so we can map the location. We'll then use that information to work with broadband operators to try and improve the service.

For more information, visit: www.eastsuffolk.gov. uk/community/enablingbetter-broadband-insuffolk-coastal. To find out if your area has been upgraded or what the upgrade timetable is go to: www.betterbroadbandsuffolk.com

## Ready for action

Suffolk Coastal's Planning Committee has approved an application to build a new film complex at the former Bentwaters base.

Bentwaters Parks hope to start work soon on the development which includes a main studio, providing 34,000 sq ft of space for filming and the conversion of nine military buildings.

The application was endorsed by Screen Suffolk which provides the county with a one one-stop film service, managing filming and photography at all councilowned and some private locations.

Recent achievements include Public Health England's Stoptober campaign film, BBC's A Child in Time and the latest series of the Detectorists.

Find out more at: www. screensuffolk.com/contact

#### news

# Making it easier to apply for Universal Credit

Two new public access terminals have been installed at Felixstowe Citizens Advice to help people applying for Universal Credit.

Universal Credit is a single monthly payment for working age people in or out of work. It replaces some of the benefits and tax credits that you might be getting now: Jobseekers Allowance, Employment and Support Allowance, Housing Benefit. Universal Credit is claimed and managed, by you, using an online Journal and is designed to mirror the working world with regards to budgeting vour monthly expenditure from one monthly payment; including rent.

Universal Credit is being introduced gradually, with the following post codes affected in Suffolk Coastal: IP18 6, IP19 0, 1P19 9 and NR34 8. The Full Service is set to be rolled out across Suffolk Coastal from June 2018 and means that any new claims for older-style 'legacy' benefits would become claims for Universal Credit instead.

The computers at the office on Orwell Road are free to use, without a need for an appointment in the office's reception area.

Public access terminals are also available at Felixstowe and Woodbridge Libraries within Suffolk Coastal's Customer Services, with



Cllrs TJ Haworth-Culf and Doreen Savage Graham Page, Manager of the Felixstowe Citizens Advice

staff available to help people get online and offer support.

Citizens Advice provides free, confidential and impartial advice at Felixstowe and Woodbridge Libraries every Monday morning from 10-12pm.

You can find out more about Universal Credit, at: www.eastsuffolk.gov.uk/ benefits/universal-credit

### Nominations open for SCBCA Awards

Nominations for next year's Suffolk Coastal Business and Community Awards are now open and we're calling the community to nominate three businesses, groups and individuals who are making a real difference in the community! This year's awards categories cover teamwork, growth, services to the community, health & wellbeing, customer service and tourism – and much more besides.

Each award aims to recognise the contributions,



Sponsors and partners at the launch of the 2018 Suffolk Coastal Business & Community Awards

initiatives and successes of businesses, groups and individuals within the Suffolk Coastal District over the past 18 months. The winners will be announced at a blacktie awards dinner at The Hangar, Kesgrave Hall on 15 March 2018.

Look out for the opening of the public vote for the Enabling Communities Award next year to vote for your favourite projects funded through Suffolk Coastal's Exemplar Grant and Enabling Communities Budget.

Nominations close Friday 5 January 2018.

To find out more and to submit your nominations, visit: www.scbca.co.uk/ enter-now

# Roman coins

exhibit

Roman coins found over 30 years ago were this summer displayed to the public as part of an exciting, new exhibition at Moyses Hall Museum, Bury St Edmunds.

The 1540 coins, found at Border Cot Lane, Wickham Market in 1983, were loaned to schools and museums in the past, but it is believed that they have not been displayed before as a whole collection.

The hoard formed part of the exhibition entitled 'Lost Property – Private Loss to Public Gain', which ran from June and focused on finds from across Suffolk and Norfolk.

## Port system receives national recognition



You can find about more about the PHILIS system in our YouTube video

The system which handles imports at the Port of Felixstowe has received national recognition.

The Port Health Interactive Live Information System (PHILIS) has been shortlisted for the Local Government Chronical Innovation Award, with winners to be announced in March 2018 and was selected as a finalist in the Technological Innovation category at the APSE Environmental Services Innovation Awards 2017.

The success coincides with the release of the specially-commissioned film on the system, made by local company, Bruizer.

As well as enabling Port Health to deliver a quicker, more effective and efficient service, PHILIS has meant that increases in workload over the last nine years have been met without the need to increase the size of the team.

The system has now been licenced to all of the major sea ports: London, Mersey and Southampton. During 2016/17, the system has also been developed by the team to manage animal welfare requirements at Heathrow's Animal Reception Centre (HARC).

You can find out more about PHILIS, by watching our YouTube video.

## Suffolk businesses rewarded for healthy choices

Over 100 food businesses in the county have now been rewarded for their commitment to providing healthier food choices.

The Stables Sandwich and

Coffee Shop at Brightwell is one of the latest to receive an award by Suffolk Coastal Environmental Health for their commitment to providing healthier food options to customers.

Over 100 food businesses have received the award www.eastsuffolk.gov.uk

Run by Carole North and her team, the business has achieved a Silver award for providing a good choice of sandwiches, baguettes, jacket potatoes, vegetable soups and fruit. All salad is provided without dressing and Carole is also looking into other options for sweet and savoury snacks and drinks.

You can check out all the award-winning businesses and find out how you can apply for an award in east Suffolk at: www.eastsuffolk.gov.uk/business/foodsafety/eat-out-eat-well

# Do you have a spare room to rent?

Solo Housing, a local charity which works with single people to find suitable and affordable accommodation, is looking for support from residents for their Lodgings Scheme.

Currently operated in South Norfolk, Waveney, Suffolk Coastal, Babergh and Mid Suffolk and funded by those council areas, the scheme assists individuals find accommodation by linking them with suitable landlords who are able to rent a room in their homes.

Steve Freeman is the Lodgings officer for Solo Housing covering the Suffolk Coastal, Babergh and Mid Suffolk areas.

"There are many reasons why people come to us for help. They may have lost their job, a relationship breakdown, a partner or family member that has died or fallen ill leading to the loss of their home, and many others. People that come to us for assistance need advice on how to manage their situation.

"We meet with both parties to try to meet the criteria of both.The service we offer is completely free and neither party is obligated. It may also provide the household with extra tax free income and we offer ongoing advice to both parties."

If you have a spare room to rent out, please contact Steve on **07880737520** or email: **stephen.freeman@ solohousing.org** 

For more information, visit: www.solohousing.org



# Youth Holiday Activities project wins

community award

The team which has helped bring a number of youth holiday activities to young people across east Suffolk, recently took home the Anne Dunford OBE award – for youth participation at Community Action Suffolk's (CAS) 2017 Awards.

The award recognises youth participation, where children and young people aged 11 to 19 (or up to 25 with disabilities/ additional needs) were actively engaged in the set up and running of a project or venture.

The scheme was heralded for its leadership by young people

who are represented on the ESP board and make final decisions on successful applications, giving them project management experience.

The team behind the project were also runners up at the Stars of Lowestoft and Waveney Awards, in the category of Team of the Year. The project's work with the East Suffolk Youth Priority Action Group (ESYPAG) was also commended for addressing the priority issue, of the lack of free, non-sport activities for young people 11-18 during the school holidays in east Suffolk.



Congratulations to the Youth Holidays Activity Fund winners of The Anne Dunford OBE award

A large number of the activities have been aimed at disadvantaged young people or those with special needs and this year have included a sensory bouncy castle and a cultural day trip to London.

## Cleaning up on Felixstowe Beach

If you're heading to the beach at Felixstowe, there's a handy new piece of kit to help keep the beach clean and safe for everyone to enjoy.

A new 'two minute beach clean' board, at the Visit Felixstowe Tourist Information Centre beach hut (opposite Felixstowe Town Hall) includes litter grabbers and bags to enable people of all ages to collect litter on the beach.

Felixstowe's two minute beach clean board is the first and currently only one



Stephen Rampley and Helen Greengrass from Felixstowe Forward trialling the kit in Felixstowe

of its type in the county of Suffolk.

So, if you are walking along the prom or you have time to spare during your lunch hour... all it takes is just two minutes to do your bit!

Helen Greengrass, Felix-Forward Change stowe Director said: "We are thrilled with the way the board has taken off. It's a great and fun way to engage and encourage people to keep our lovely beaches at Felixstowe clean and pristine."

The 2 minute clean board is on display and available for us whenever the Visit Felixstowe Beach Hut is open for business. The hut is open all year round, normally between 11am – 3pm, unless there is poor weather.

# Thriving Community Buildings

Communities continue to benefit from the Thriving Community Buildings project which offers tailored advice on energy and resource efficiency, community energy, emergency planning and resilience, health and safety, governance and charity quidelines. safeguarding, financial management, business planning, employment as well as biodiversity and access to wildlife.

18 communities have now been supported and three existing communities have received additional support.

You can find out more about the service by contacting Jamie or Robert at Groundwork Suffolk on Thursdays on 01473 350370 or emailing: jamie.murphy@groundwork.org.uk

# Getting your recycling right

In Suffolk more than half of our household waste is recycled, but the Suffolk Waste Partnership has seen an increase in unsuitable items being put in kerbside recycling bins. Incorrect items in the recycling can be dangerous and unpleasant for the workers who have to sort it, can spoil a whole lorry load of recycling, and the resultant disposal bills ultimately

waste taxpayers' money – and it might even result in a householder's recycling bin not being emptied.

All recyclable waste collected from Suffolk households is taken to the Materials Recycling Facility (MRF) in Great Blakenham, where it's sorted and baled before being sent on for recycling. This facility is intended to only accept and process certain materials. If the wrong items are delivered they have to be removed, sometimes by hand.

#### Blue-lidded bins are for the following loose, clean, and dry items:

- Steel and aluminium cans and tins, and empty aerosol cans
- Foil (rolled into a tennis ball sized-ball)
- Paper, newspapers, magazines, junk mail, and cardboard
- Plastic bottles (put the tops back on), tubs, pots, and trays
- Cartons e.g, Tetra Pak
- Metal pots, pans and trays
- Books (paperback and hardback)

#### No thanks:

- Textiles and clothes either bagged or loose. Clothing can instead be donated to charity shops, or taken to a textile bank
- Anything smaller than 4cm, such as loose bottle tops or shredded paper, won't get recycled as these items fall through the sorting process
- Food waste, glass, electrical items, and batteries – these can be recycled elsewhere
- Nappies these **must** go in the rubbish bin

## Help us protect the environment

Suffolk Coastal is reminding residents not to set off sky lanterns and mass release of balloons in the district.

Sky lanterns and balloons are banned from all Suffolk Coastal land due to the fire hazard and the risk they www.eastsuffolk.gov.uk pose to wildlife and livestock. When released out to sea, they also cause significant risk to the operation of coastal rescue services and create litter.

A code of conduct has been adopted for staff and coun-

cillors and is included in the terms for leasing all Suffolk Coastal land. We encourage landowners, parish and town councils and event organisers to consider doing the same.

If you are thinking of a

mass balloon or sky lantern release to mark a special occasion, visit our website for some alternative suggestions: www.eastsuffolk. gov.uk/environment/ environmental-protection/ nuisance-caused-bynoise-smoke-and-rubbish



Suffolk Coastal & Waveney District Councils



# Need help getting online to make or manage your Universal Credit claim?

## Are you worried about getting online to claim Universal Credit?

If you have claimed Universal Credit you will need to manage your claim online, by checking your online journal regularly. You can communicate with your Work Coach, report changes and respond to any questions regarding your claim online.

We are happy to help you make and manage your Universal Credit claim online. Our Customer Service Staff are available at our Marina Customer Service Centre in Lowestoft and the Libraries located in Beccles, Woodbridge and Felixstowe.

If you are happy going online but do not have access to a computer, tablet or smart phone, we have computers with free internet access available at several locations across our district.

Computers and free internet access are available at your local Library, North East Suffolk Citizens Advice (Gordon Road, Lowestoft and New Market, Beccles), Felixstowe Citizens Advice (Orwell Road, Felixstowe) and our Customer Service Centres at the Marina (Lowestoft) and Beccles, Felixstowe and Woodbridge Libraries.

More information available online

www.eastsuffolk.gov.uk/benefits/universal-credit

Follow us on Facebook, twitter and YouTube - links available on <u>www.eastsuffolk.gov.uk</u>