

Investing in **building stronger communities**

We believe local people know what's needed to make their communities better places to live and work – that's why we give our Councillors funding to support the projects that are making a real difference to people's lives.

Since the launch of the Enabling Communities scheme in December 2013, nearly £600,000 has been spent on a wide range of new community initiatives

across over 460 projects.

This year, a total of £252,000 has been put aside, giving each of our Councillors £6,000 to spend on new or current community projects.

Cllr TJ Haworth-Culf, Cabinet Member for Customers, Communities and Leisure, said: "We're encouraging local groups to take advantage of this funding as it's a fantastic

chance for them to take positive action to improve their communities.

"If you know of a project which could benefit, please get in touch with your local district councillor."

You can read about how some of our Councillors have spent their funding so far on pages 4 and 5.

To find out what your local Councillors have spent

their budget on and how much funding they have left, search your ward online at: www.eastsuffolk.gov.uk/yourcouncil/councillors/suffolk-coastal-district-councillors.

Have your say on merger proposals for east Suffolk – see pages 8 & 9.



Suffolk Coastal is investing £252,000 to be spent in communities for 2016/17



Contact Us

Email: customerservices.scdc@eastssuffolk.gov.uk

You can call us on **01394 383789**

- Monday to Wednesday 8:45am - 5:00pm
- Thursday 9:30am - 5:30pm
- Friday 8:45am - 4:30pm

Minicom/textphone: **01394 444211**

General enquiries

You can do much more @ www.eastssuffolk.gov.uk, it's quick, easy and cost effective.

Tweet and follow us: [@suffolkcoastal](https://twitter.com/suffolkcoastal)

Find us on Facebook: [f](https://www.facebook.com/suffolkcoastal)

www.facebook.com/suffolkcoastal

Linked [in](https://www.linkedin.com/company/suffolkcoastal)

You [Tube](https://www.youtube.com/channel/UC...)

Visit us

From the library locations we have public access computers and free Wi-Fi.

District Council Customer Services –

Woodbridge Library, New Street, Woodbridge, IP12 1DT

Opening times:

- 8.45am – 5pm Monday to Wednesday
- 9.30am - 5pm on Thursday
- 8.45am - 4.30pm on Friday
- **Citizens Advice Bureau** drop in session Monday 10am-12pm

District Council Customer Services –

Felixstowe Library, Crescent Road, Felixstowe IP11 7BY

Opening times:

- 10am - 4pm on Mondays
- 9am - 5pm Tuesdays to Fridays
- **SNAP Support and Advice Project** – Friday 9.30am-12.30 & 2-4pm
- **Citizens Advice Bureau** drop in session, Monday 10am-12pm

For refuse collection and recycling enquiries

contact **Suffolk Coastal Norse Ltd**

Telephone: **01394 444000**

Email: scs@ncsgrp.co.uk

Website: www.suffolkcoastalnorse.co.uk

Leisure centres (managed by Places for People Leisure)

- Felixstowe 01394 670411
- Brackenbury 01394 270278
- Leiston 01728 830364
- Deben Pool 01394 383789

We are closed on all bank holidays

Out-of-hours emergency telephone service

Contact both Suffolk Coastal and Waveney District Councils on: **01502 527133.**



Customer Services Christmas Opening Times at Felixstowe and Woodbridge Libraries

Friday 23rd December	open as usual
Monday 26th December (Boxing Day)	substitute Bank Holiday - Closed
Tuesday 27th December	Bank Holiday - Closed
Wednesday 28th December	open as usual
Thursday 29th December	open as usual
Friday 30th December	open as usual
Monday 2nd January	substitute Bank Holiday - Closed
Tuesday 3rd January	open as usual



Collections that would have been made on:

Monday 26 December
Tuesday 27 December
Wednesday 28 December
Thursday 29 December
Friday 30 December

Will be made on:

Tuesday 27 December
Wednesday 28 December
Thursday 29 December
Friday 30 December
Saturday 31 December

All recycling and refuse collections will return to normal from Monday 2 January



Protecting the Tax Payer

Suffolk Coastal is working to develop a stronger, commercial approach to providing its services in order to protect the local tax payer.

The Council is faced with a steep reduction in the money it gets from central Government. And, through its partnership working with Waveney District Council, it has also drastically reduced its staffing numbers and spending, while protecting its frontline services.

But Suffolk Coastal's Leader,



The Business Plan sets out the Council's priorities until 2023

Cllr Ray Herring, remains positive about the future – and the key role the council can play in fostering a strong economy and supporting development in the district.

“Suffolk Coastal has been very successful in getting our spending under control, while still improving performance and safeguarding services. However, it is important we do not rest on our laurels. We need to build on this success,” said Cllr Herring.

“We are currently developing our budget for the next financial year (2017/18) and it needs to focus on how we will successfully deliver our Business Plan, while supporting the local economy.

“We have financial challenges ahead, but Suffolk Coastal has a very strong economy and we are confident we can deliver quality services, while continuing to make efficiency savings and building for the future.



Suffolk Coastal's Leader, Cllr Ray Herring, remains very positive about the future

“We need to help businesses develop, while driving the provision of more housing, particularly extra affordable homes. We also need to continue to deliver our Enabling Communities Agenda which aims to provide essential grants and support to help make communities stronger and more able to do things for themselves.

“We have an ambitious Business Plan to deliver in a challenging financial climate, but we are driving

forward on all fronts, such as looking at a merger with Waveney District Council and also moving to more economical new offices.

“However, we also need to continue to look at other ways of balancing the books by working smarter, using our resources more effectively and generating more income from our services, allowing us to maintain services and protect the tax payer from excessive increases in Council Tax.”

The financial picture explained

Suffolk Coastal District Council has an annual net budget of about £12 million.

About £7.4 million of this comes from Council Tax. Although the District collects the Council Tax (on behalf of itself, the County Council, Police, and Town/Parish Councils), it only gets to keep about 10p in the pound of the total Council Tax bill.

Grant income from central Government has dropped

by over £5 million from £7.4 million in 2010/11 to £2.2 million in 2015/16 – and is projected to fall even further in the future.

The District's economy is very strong and in recent years, the Council has benefited from what is called 'incentivised income', through Business Rate Retention and New Homes Bonus, but these income streams are quite volatile and influenced by wider economic factors.

In addition, local government finances are undergoing some significant changes. These changes will impact on the way in which, in the future, the income from Business Rates and New Homes Bonus will be distributed.

These funding implications and the increase in demand for our services have created a predicted 'budget gap' of £3.5million in 2017/18.

Suffolk Coastal has put in

place a strong Business Plan which provides the Council with a long-term framework.

Rather than make cuts to services, Suffolk Coastal is committed to reducing its dependence on central Government grants by becoming financially self-sufficient, through reducing spending and increasing income through income generation (not large council tax increases).

Councillors support **new advice service**

A group of Suffolk Coastal Councillors have clubbed their Enabling Communities Budgets together to support the town's Citizen Advice Bureau (CAB).

Together, Cllrs Mike Deacon, Steve Gallant, Susan Harvey and Doreen Savage have given £1,250 to the CAB in Felixstowe to help create an office and to house its new telephone service.

Citizens Advice offers free, impartial, confidential and independent advice in person or by phone and the new phone service, Advice-line means all calls across the UK will be answered either locally or by another office in the county.

Graham Page, Manager of the Felixstowe Office, said: "We're very pleased to receive this funding as it means we've been able to create a new office in our unused space upstairs. This has enabled us to rearrange the office so that we have more space for our new telephone system.

"The new phone system is a great benefit to local people as it means that whatever happens, if they make a call to Citizens Advice, their call will never be left unanswered."

Cllr Doreen Savage, Ward Member for Felixstowe East, said on behalf of all the councillors who contributed: "We were pleased we



Councillors met with Manager of the Felixstowe CAB, Graham Page to award him their certificate

were able to support the CAB as it's a vital part of our community and surrounding villages, and importantly it can be accessed by anyone. It's totally inclusive irrespective of status and I think it's

essential we help to enable this free, impartial and readily available service to continue."

For more information contact www.felixstowecab.org.uk

Community celebrates **new shop**



The shop received the Chairman's Award at this year's Suffolk Coastal Business & Community Awards

The Badingham community celebrated the opening of their new shop and café in June – a project which benefitted from Suffolk Coastal's Enabling

Communities Budget.

The new village shop and café below Carter's Loft, Low Street, is being run by a team of local volunteers

and is the result of months of hard work to bring the run-down and empty shack back to life and sells fresh food, crafts and local produce.

Local ward member for Hacheston, Cllr Carol Poulter, donated all her Enabling Communities Budget from 2015/2016 - £5,500 to support the community shop.

The community's hard work was recognised at this year's Suffolk Coastal Business & Community Awards after they were given the Chairman's Award by 2015 Chairman, Susan Harvey.

If you would like to visit the shop, it's open Monday to Friday from 11am to 1pm.

Budget supports

Aldeburgh Triathlon

The Aldeburgh Triathlon returned for the second time on Sunday 18 September. This year support from Cllr TJ Haworth-Culf and Cllr Maureen Jones helped to fund a fun run for children to take part in.

Both Councillors gave £125 from their Enabling Communities Budgets to support Aldeburgh Business Association who organise the annual event.

Kids, aged 8-10, had the opportunity to take part in the free fun run making the day a fun filled challenge for people of all ages.

Overall, the triathlon raised £1,000 for the RNLI.

Lifesaving defibrillator installed

Another defibrillator has been installed in Felixstowe, with support from Suffolk Coastal's Enabling Community Budget.

Cllr Andy Smith, ward member for Felixstowe South, donated £1,490 from his budget to support the new portable device at Felixstowe Ferry which can be used by anyone to help restart the heart when someone has a cardiac arrest.



Councillors joined Jonathan Needle from the Ambulance Service to unveil the new defibrillator

This is the fourth device to be installed in the town with help from Suffolk Coastal, bringing the town's total number of defibrillators to 11.

A number of people nearby have been trained and told

the key code needed to remove the defibrillator from the cabinet.

The defibrillator has been fitted with child pads. It is

registered with the ambulance service so anyone calling the emergency services can be told the code and be given instructions if not sure what to do.

Eyke enjoys new play area

Eyke celebrated the opening of their play area in May after receiving funding from Suffolk Coastal's Capital Grant Programme, Outdoor Playing Space Fund and Enabling Communities Budget.

The total cost for the project was £24,125 with £8,489 coming from the Outdoor Playing Space Fund, £3,234 through the Capital Grant Programme and a further £3,150 from previous Suffolk Coastal Councillor Jane Marson's Enabling Communities Budget.

The play area was officially opened by Suffolk Coastal MP, Dr Therese Coffey and school children from Eyke Primary School were on hand to test out the new equipment.



Kids trying out the new play area when it opened in May

Cllr Ray Herring, Leader of Suffolk Coastal District Council and ward member for Orford and Eyke, said: "I'm very pleased to see that the new play area fits perfectly with its surroundings here in Eyke.

"I'm delighted that Suffolk

Coastal have been able to support the community in making this play area a reality.

"It's great benefit to families living here as well as tourists visiting this part of the district."

Apply for new funding

Suffolk Coastal District Council has launched a new grant programme and is inviting organisations to apply.

The Enabling Communities Exemplar Programme is looking to assist community initiatives with grant funding to deliver new 'flagship' projects that will have a significant impact on communities and tackle need in a sustainable way.

Voluntary and community organisations can apply for grant assistance between £1,000 and £10,000 to help a specific project or activity across our communities at a ward or across multiple wards that need more funding than is available through the Enabling Communities Budgets.

To be eligible for funding, the project must be supported by the relevant ward councillor or the relevant cabinet member(s). The Exemplar Programme has no set deadlines and a decision will be made within 8 weeks of Council Officers receiving your complete application.

There has been £132,000 of funding set aside to fund projects through this programme.

Further information and application forms are available online at: www.eastsuffolk.gov.uk/community/community-grants-and-funding/enabling-communities-exemplar-programme

Or email grants@eastsuffolk.gov.uk or call 01394 444721.

Leisure Centres transformation

Suffolk Coastal has announced ambitious plans to invest in its leisure centres. We now want to hear your views on plans to develop Deben Leisure Centre in Woodbridge.

A five-year programme is now being launched, with Deben Leisure Centre the first to be upgraded, followed by Leiston and then Felixstowe.

Plans for the leisure facility, which has been designed with the Council's operating and development partners, Places for People and Pulse Fitness, include a new gym which has been designed to be more spacious, featuring modern equipment and the pool area will feature a new

health suite with a steam room, sauna and ice room.

Cllr TJ Haworth-Culf, Cabinet Member for Customers, Communities and Leisure, said: "We're delighted that we now have plans in place to ensure we have high quality leisure centres across the district that will become places communities can be proud of.

"We want to increase the number of people using our leisure facilities and boost overall numbers of people taking part in health and well-being activities as part of our commitment to getting more people fit and active.

"We've had some really



An artist's impression of the new Deben Leisure Centre

positive feedback on the proposals to develop our leisure centre and have been very impressed with the public's response so far."

The plans and proposals are available to download from our website: www.eastsuffolk.gov.uk/leisure/sportandlei-

sure development / suffolk-coastals-leisure-centre-redevelopment-programme

If you would like send us feedback, comments or receive our regular newsletter, please contact: leisure@eastsuffolk.gov.uk

Canvassers calling

Official canvassers are now calling on Suffolk Coastal residents, who have not yet responded to their annual voter registration form.

The forms, which are pre-printed with the names of any occupants currently registered to vote at each address, were sent to all

Suffolk Coastal households earlier this year. Residents are legally required to confirm or update the details of anyone at the address who is eligible to vote in the UK to ensure they remain registered to vote for future elections.

All canvassers will carry

identification and will be trialling tablets to record the information for the first time. Suffolk Police and Suffolk Coastal's Customer Services will have a list of approved canvassers. Anyone who is concerned about the identity of a canvasser can contact Suffolk Coastal Customer Services on: 01394 383789.

Canvassers will never ask residents for money, and anyone claiming to be a canvasser who is asking for money should be reported to Suffolk Police by calling 101.

For more information, visit: www.eastsuffolk.gov.uk/elections/register-to-vote

Have your say on next stage of Local Plan

Suffolk Coastal is asking local people to comment on a series of main modifications to the Site Allocations and Area Specific Policies Development Plan Document and the Felixstowe Peninsula Area Action Plan which have been identified following public hearing sessions held in August and September.

The main modifications are intended to address issues of legal compliance and/or soundness within the documents and are being published for a six week period of public consultation until Monday 28 November 2016.

Representations are invited on the Main Modifications

and following the close of the consultation period, these will be passed to the Inspector, who will consider these when preparing her final report on the Plans.

Further information on the consultation period can be found on our website: www.eastsuffolk.gov.uk/planning/local-plans/

suffolk-coastal-local-plan/site-allocations-and-area-specific-policies/main-modifications-consultation

Or you can contact the Planning Policy Team on: suffolkcoastallocalplan@eastsuffolk.gov.uk or 01394 444558 / 444761.

Reducing the number of empty homes

Suffolk Coastal is working to reduce the number of empty properties in the District as part of the priorities set out in our Business Plan.

Since 2015, we have reduced the number of empty homes by 450. Samm Beacham works as an Environmental Health Officer and part of her job involves working with the owners of empty homes to help them bring their properties back into use. Samm says: "The re-occupation of empty homes not only provides a home for a family

but can improve the appearance of the area and provide a rental income for the owner."

The Private Sector Housing Team can provide general advice to empty homes owners on what their options are and more specific advice such as how to find a tenant, and what repairs are needed.

Grants of up to £10,000 are also available to help owners of empty properties carry out essential repairs



The Housing Team have been working with the owner of this property to help bring his home back into use

where they intend to let them to tenants. If you own an empty property and would like advice, contact the Private Sector Housing Team on: **ps.housing.**

scdc@eastsuffolk.gov.uk

For more information about the Renovation Grants, visit: **www.eastsuffolk.gov.uk/housing/empty-properties**

School children inspired

School children from Eyke Primary School visited Suffolk Coastal's Council chamber in October to learn more about how the Council works.

The 20 children from year two and upwards joined the Council's Chairman and Cabinet Members to ask questions about how the local authority works and what their jobs involve, as well as holding their School Council meeting within the chamber to help them learn more about how Council meetings are conducted.

The meeting importantly discussed how the school

should fundraise for Children in Need, what other issues needed to be dealt with in the school.

Eve Parsey-Walker, Chair of Eyke Primary School Council, said: "We really enjoyed our visit. It was good to sit where the Chairman would sit and to wear the Consort's Chain. Personally, I liked banging the Gavel to open and close our meeting!"

Head teacher Debra Scurrell said: "The children had a lot of fun learning about how the Council works and the visit gives them credence to the work they do as elected

School Council members.

"By meeting with the Councillors, they can see the similarities between their School Council and

the District Council and I hope this shows them a real perspective of the importance of their role to represent the views of the whole school and not just their own."



Eyke Primary School held their latest School Council meeting in the Council Chamber

Sharing data to combat fraud

Suffolk Coastal and Waveney District Councils are working with the Cabinet Office on its latest anti-fraud initiative which will see the Councils sharing some of their data to be compared with information provided by other public bodies.

www.eastsuffolk.gov.uk

The Councils are participating in the National Fraud Initiative to promote the proper spending of public money, which we are required by law to protect.

Information provided will include details of its staff,

market/street trader license holders, personal licenses for the supply of alcohol, private hire and taxi drivers, trade creditors, council tax, electoral register, housing tenants and resident parking, that can be compared to information which is provided

by other public bodies.

For further information, visit **www.eastsuffolk.gov.uk/contact-us/data-protection** or contact the Council's **Data Protection Team** on **dataprotection@east-suffolk.gov.uk**.

THE SURVEY SAYS... 'YES' TO NEW COUNCIL!

But what do YOU think...?

A recent independent survey of 1,000 residents in the Suffolk Coastal and Waveney districts shows a clear majority of people are in favour of a new council for east Suffolk. But what do you think?

A decision to combine the two existing councils and create a brand new 'super district', delivering important services to communities across east Suffolk, will be taken in January. However both councils are determined to hear the views of local people on this potentially historic development.

With this in mind, an independent telephone survey by leading research consultancy ComRes was conducted in October. A thousand local people, representing the different backgrounds of people who live in east Suffolk, were asked a number of questions about the proposals. Of these, four out of five respondents (78%) expressed a favourable or neutral view about the proposals and of those who "don't know" (20%), the majority then expressed a favourable view when

provided with more information about the plans.

Now, the councils are asking everyone in the two districts to tell them what they think, as part of an engagement campaign which is running until December 12th.



Share your views

It is the view of both Council Leaders that a new, larger organisation would be better placed to address a range of challenges and better serve our local communities by ensuring that crucial services are protected and sustained. Both are determined to do so while maintaining a low council tax base and a new council would be better able to deliver this.

The districts share a number of similarities including geography, infrastructure, the railway, A12, market towns and coastline. They share an economy which focuses on areas such as tourism, creative industries, agriculture and food & drink as well as boasting the "Energy Coast" which combines the expanding off-shore wind sector and nuclear power.

The districts also have a number of challenges in common including a skills & wages gap, a transport & communications infrastructure which needs improving and the ongoing risks from coastal erosion & flooding. A new, larger council would be better placed to meet these challenges while withstanding the significant reductions in central Government funding for councils across the country.

Cllr Ray Herring, Leader of Suffolk Coastal District Council said: "This is a historic decision for both councils. We already have



We will continue to serve our local communities

a proud record of making savings and improving services through partnership working.

"The new council would cover the entire Suffolk coast where we have much in common, including our ports, countryside, transport links, our market towns and commitments to coastal management. We believe we can be stronger together for our residents.

"However, this is a big step for us, so it is essential that we engage with our communities and make sure local people have their

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How much money would be saved?

SAVINGS ALREADY - Merging to form a new single council would deliver an estimated saving of £1.3m a year, and because the councils already work so closely together, the costs of setting up a new, single local authority would be very low.



Both Councils are committed to funding in communities

Our move to **East Suffolk House**

Suffolk Coastal staff will soon be moving to new headquarters at Riduna Park, Melton.

As we go to press, the finishing touches are now being put in place to East Suffolk House.

One of the key aims of the move to the purpose-built offices is to protect the tax payer by reducing the Council's running costs and to give staff more efficient and modern facilities to work in.

The new offices will be the base for Suffolk Coastal staff and allow for flexible working between Melton and staff in Waveney in Lowestoft.



Photo of East Suffolk House courtesy of Peter Eyles Photography.

Customer Services is now based within the community through Felixstowe and Woodbridge libraries and staff work face to face with the public, over phone and email to handle any enquiries residents may have.

This fulfills one of Suffolk Coastal's actions from the Business Plan to deliver an improved Customer Service hub and one stop shop at Woodbridge Library in partnership with Suffolk Libraries.

You can visit our Customer Services teams at Felixstowe and Woodbridge Libraries, who will be the face-to-face point of customer contact for Suffolk Coastal, with more staff being based at the library

and able to deal with more enquiries.

Customers will also benefit from services that the libraries provide including printing services, and free WiFi.

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say. We believe it is important that people fully understand all the implications of the proposed merger and have the opportunity to contribute their views."

ately to the challenges we face, ensuring that we are in the best possible position to support our communities and provide them with the services they require.

Cllr Colin Law, Leader of Waveney District Council said: "We have led the way in developing a hugely successful partnership and this proposal is the natural next step. We believe we are responding appropri-

"However it is vitally important that we speak with and listen to our local communities and we really want to hear the views and opinions of as many people as possible before any final decision is made."

The new council would better enable us to:

- Sustain the delivery of important services to local people
- Maintain low Council Tax
- Withstand significant reductions in Government funding for councils
- Play a greater role in improving education and skills
- Invest in growth and infrastructure projects
- Tackle increasing housing demand and costs
- Tackle the effects of further welfare reform
- Further encourage sustainable growth across east Suffolk

A SINGLE COUNCIL? HAVE YOUR SAY! merger@eastsuffolk.gov.uk

LEARN MORE ABOUT THE PROPOSALS: www.eastsuffolk.gov.uk/new-single-council

JOIN IN THE DISCUSSION ON SOCIAL MEDIA: [#askeast Suffolk](https://twitter.com/askeast Suffolk)

Cycling on the prom

Cycling is now officially permitted along Felixstowe's promenade as part of a year-long trial.

The byelaw which prohibited cycling on the prom was lifted to allow for safe and considerate cycling for a period of 12 months from October.

New, temporary signs have now been installed to promote the trial and inform pedestrians and cyclists that this is now a shared space.

The trial has been put in place after a request from Felixstowe Town Council,

which led to a consultation conducted by Felixstowe Forward earlier this year. It concluded the majority of people would like to see cycling allowed on the prom.

Cllr TJ Haworth-Culf, Cabinet Member for Customers, Communities and Leisure, said: "We want to promote cycling as a healthy and safe form of exercise across the District, so we're pleased to see the prom officially opened up to cyclists.

"The trial has been put in place in response to feedback from the public and



Cycling is now permitted along the prom as part of a year-long trial

we hope it will be a success." Forward throughout the year and a final report will determine the trial's success. The situation will continue to be monitored by Felixstowe

Awards success for Seafront Gardens

The team behind Felixstowe Seafront Gardens have had a busy year celebrating the success of the newly refurbished Gardens.

In July, the gardens received a Green Flag Award and were also given Green Heritage Site accreditation for its interpretation of the historic features and standards of conservation.

The gardens now sit among a record-breaking 1,686 parks and green spaces that have received a prestigious Green Flag Award –

the mark of a quality park or green space.

The gardens were also recognised for their role in supporting the regeneration of the town by winning the regeneration category in the prestigious RICS (Royal Institute of Chartered Surveyors) Awards for the East of England in May.

The team also received the RIBA Suffolk craftsmanship award at the Suffolk Joint Consultative Committee Awards (SJCC) in May and Breheny Civil Engi-



Felixstowe Seafront Gardens have had a successful year!

neering received the award of Highly Commended in the East of England ICE Merit Awards 2016, for the project in September.

The beauty of Landguard

The winners of this year's Landguard photography competition have now been chosen!

Thank you to everyone who voted online to pick the twelve winning photographs – a record 1,200 people

cast their votes to pick their favourites and a panel of judges had the tough decision of picking an overall winner.

The overall "Judges Choice" Winner is Svetlana Sewell, whose picture wins a cash

prize of £50 to put towards photographic equipment.

To view all the winning entries, visit: www.discoverlandguard.org.uk/landguard-photography-competition-2016-the-winners



This year's overall "Judges Choice" Winner

Air pollution success

A long-running campaign to clean up air pollution in Felixstowe has been declared a success.

Suffolk Coastal officially revoked the Air Quality Management Area (AQMA) at the Dooley Inn, Ferry Lane, Felixstowe, at the beginning of October.

This success follows years of work between the Council and the Port of Felixstowe to reduce the levels of nitrogen dioxide (NO₂) both at this site and within the Port area as a whole.

The Felixstowe AQMA was declared in 2009, because of the high annual mean nitrogen dioxide (NO₂) levels at the Dooley Inn public house, Ferry Lane, which exceeded acceptable levels.

An action plan was launched in 2012 to get the pollution levels down.

Cllr Carol Poulter, Suffolk Coastal's cabinet member for the Green Environment, said: "It is great news that the Air Quality Management Area in Felixstowe has been revoked.

"This achievement is the result of years of hard work by the council and Port of Felixstowe, working in partnership to bring in the measures necessary to reduce pollution in the area.

"The Port of Felixstowe is to be commended for its enthusiastic support and commitment to achieving sustainable improvements in air quality in the vicinity of this AQMA."



Cllr Carol Poulter and Denise Lavender met with the Landlord of the Dooley Inn to award him the revocation order

John Flett, Landlord of the Dooley Inn, said: "We've worked very closely with the Council regarding air quality for the area. I'm pleased to see the order has now been revoked and hope it will encourage people to come to visit us. We've made lots of improvements

to our outdoor area so it's now a place people can enjoy and take in the much cleaner air.

For more information, visit: www.eastsuffolk.gov.uk/environment/environmental-protection/air-quality/ferry-lane-felixstowe-aqma

Community impact day



Multi-agencies took part in a successful impact day in Felixstowe

Suffolk Coastal took part in a multi-agency impact day in Felixstowe in September to bring key organisations together to make a difference and address long

term issues in the town.

Staff from Environmental Health, Licensing, Active Communities at Suffolk Coastal were joined

by Suffolk Fire and Rescue, Suffolk Police, Suffolk Coastal Norse, Suffolk County Council, Norfolk and Suffolk NHS Foundation Trust (NSFT) Trading Standards and the Guide Dogs for the Blind Association to tackle areas of concern and to help make improvements.

Outcomes from the day included; 90 speed tickets were issued by Suffolk Police, Environmental Health gave health and safety advice to 48 households, Suffolk Coastal Norse cleared graffiti, litter and overgrown vegetation outside a number of homes and Trading Standards visited residents to give scam advice.

Get Online

Two pilot workshops to help people to get online safely and get the most out of being online are being held at Felixstowe Library on Thursday 1 December.

The morning session on each day will tackle getting online safely and securely, online shopping and banking and using social media. The afternoon sessions will focus on how you can save money by getting online (including by switching your energy supplier).

To 'get online' by booking a place at either workshop, please contact **Chris Ipkendanz** on **01394 444720** or email **chris.ipkendanz@eastsuffolk.gov.uk**

Car park improvements

Suffolk Coastal's Cabinet has now approved plans to improve two of its car parks; Melton Riverside and Thorpe Road in Aldeburgh.

The work to Melton Riverside Car Park next to Melton Railway Station will involve improving the area to create an additional 20 car parking spaces and doing a general

clean up of the parking and picnic area. The car park will then be re-surfaced, increasing the total number of parking spaces to 50.

Although it's hoped the works will start during November, at the time of going to press, no start date has been set. The works will last approximately five weeks and during this

time the car park will be closed.

The work to Thorpe Road car park involves improving the drainage of the site and surface of the car park. The tarmac surface at the entrance of the car park will be increased to prevent standing water and the area will be given a new shingle

surface to help the area drain more effectively.

The work to the car park is planned for January 2017 and will take approximately six-eight weeks.

Once the works have been completed, both car parks will receive ongoing maintenance by Suffolk Coastal Norse.

Offering healthier choices

Felixstowe Leisure Centre and Beach Bites cafe and sandwich bar on Beach Station Road, Felixstowe are amongst the latest Suffolk businesses to receive the prestigious Eat Out, Eat Well accolade from Suffolk Coastal for the wide variety of healthier food choices they offer to customers.

It comes after rigorous assessments looking in detail at the choices people are offered, ways in which food is cooked and how healthier options are promoted.

Cllr Steve Gallant, Suffolk Coastal's Cabinet Member for Community Health, said "I am really thrilled that we have been able to recognise

and reward Beach Bites and Felixstowe Leisure Centre for making healthier food choices on offer."

Caroline Stafford, Manager at Beach Bites, said: "We've worked really hard to promote healthy eating so we're delighted to receive this award. Our healthy options are really popular with our customers and we've noticed that things like prepared fruit salads, healthy snacks and smaller portions make a big difference in encouraging people to make better food choices."

Eat Out, Eat Well was launched earlier this year by local environmental health teams and Suffolk County



Caroline Stafford, owner of Beach Bites receiving her Eat Out, Eat Well Award

Council's public health team. It rewards businesses for their commitment to providing customers with healthier food options and

helping people to make healthier choices.

Find out more at: www.healthysuffolk.org.uk

Food hygiene training

To help businesses ensure that employees are trained appropriately, Waveney and Suffolk Coastal District Councils jointly run a nationally recognised, interactive, one-day training course – the Chartered Institute of Environmental Health Level 2 Award in Food Safety in Catering.

We don't offer online courses because our experience is that people learn more when they attend a course and those who complete online courses may have gaps in their knowledge.

This course is aimed at anyone working in a catering or hospitality setting where

food is prepared, cooked and served. This could include those working in pubs, hotels, restaurants, contract catering, fast-food outlets, hospitals, care and nursing homes, schools, prisons and the armed forces.

Next course dates in Suffolk

Coastal: 13 December 2016, 9 February 2017 and 5 April 2017 all located in Melton/Woodbridge.

To find out more, to book and pay online, visit: www.eastsuffolk.gov.uk/business/food-safety/food-safety-training

Seeing more of **Suffolk on screen**

A new contractor has been awarded the tender to build Suffolk's Screen Industries', to bring more filming to Suffolk.

After reviewing applications from national and local companies, the panel made up of officers from all Suffolk's local authorities and film professionals have chosen Film Fixer UK to promote Suffolk as a great place to create, produce and locate Screen production to the UK and international film sector.

Film Fixer UK, are a location service who currently support and enable

access for TV, commercial, digital and Hollywood films in U.K. Now they will support and enable these productions in Suffolk.

This appointment is seen as the beginning of a long term commitment to continuing development and growth in Suffolk's tourism and creative industries.

The work to build the screen sector in Suffolk began when Suffolk Coastal and Waveney District Councils



held a conference on the potential for film development in Suffolk in January 2015.

This conference was the spark that got everybody working together to identify plans develop this sector and increase its economic impact.

New power cut helpline

There's a new, free number if you have a power cut – 105.

It is an easy-to-remember number that will put you through to your local electricity network operator - the company that manages the cables, wires and substations that bring electricity into local homes and businesses.

You can also call 105 if you spot damage to electricity power lines and substations that could put you, or someone else, in danger. If there's a serious immediate risk, call the emergency services too.

To find out more, visit: powercut105.com.

Putting **Wickham Market on the map**

Wickham Market has produced a new map for the town with support from Suffolk Coastal.

The map has been placed in the centre of the town, by the Market Square and includes details of the history of Wickham and the best parts for tourists to explore. It was designed by Woodbridge Artist, John Robert who has produced stylised maps for other market towns including Woodbridge and Framlingham.

£1,500 in funding was awarded to the Town Team in 2014/2015 to contribute towards the ongoing development and delivery of actions identified within the Wickham Market Town Team Action Plan.

Councillor Andy Smith, cabinet member for Economic Development,



The new map in Wickham Market

said: "A lot of hard work has gone into the creation of Wickham's new map which is a perfect addition to the

Market Square. I do hope residents and visitors will appreciate the thought that has gone into the drawing."

Sustainable Economies

The Council has launched a new approach to building 'Sustainable Town and Village Economies' by building on the work of business associations, volunteers and town councils.

A prospectus sets out five clear district-wide objectives and meetings are already taking place in Saxmundham, Wickham Market, Framlingham, Leiston, Aldeburgh and Felixstowe to hear about local priorities and offer support and funding to the best ideas for enhancing our towns as retail centres and business locations.

If you would like more information, please visit: www.eastsuffolk.gov.uk/business/business-support/support-for-town-economies

Annual Forum looks towards **the future** of east Suffolk



The hugely successful East Suffolk Partnership (ESP) Forum returned for the fourth year at the Trinity Park Conference Centre, Bucklesham on Friday 11 November 2016.

This year's event sought to provide a 'time out' from our continually changing world to look towards the future of east Suffolk and how we can take advantage of emerging opportunities and challenges.

Delegates came from local communities and businesses, voluntary organisations, businesses, local councils and other local public sector organisations, town and parish councils, young people, faith groups, housing and healthcare professionals,

police, older people's representatives and many other local organisations.

The aim of the conference was to help build better partnership working in east Suffolk, allowing the delegates the opportunity to meet members of the East Suffolk Partnership Board and hear about progress in developing a collaborative approach to working across east Suffolk.

Colin Law, Chairman of the East Suffolk Partnership, said: "The future is a constantly changing picture and here in east Suffolk we are looking to deliver a lot of changes affecting local government, communities, businesses and the people that live and work here.

"The forum is the perfect platform to bring key people, partners and organisations together to think about how

we can prosper in these changing times. Young people also played their part to help us shape our discussions about what their future holds in east Suffolk."

The East Suffolk Partnership brings together public, business, community and voluntary sector organisations who work together for the benefit of east Suffolk. The forum reflected the key issues of most importance to the ESP:

- Building on economic prosperity, growth and infrastructure development
- Ensuring people have the skills to meet employment opportunities
- Encouraging a growing, ageing population to be healthy and live well
- Building strong communities and reduce inequalities in health, housing, and crime
- Improving lives through environmental action

Thriving Community Buildings

The Thriving Community Buildings project, delivered by Groundwork Suffolk with funding from the East Suffolk Partnership and Suffolk Coasts and Heaths Area of Outstanding Natural Beauty, has now supported over 35 community buildings since it began in 2014.

The service offers tailored advice on energy and resource efficiency, community energy, emergency planning and resilience, health and safety, governance and charity guidelines, safeguarding, financial management, business planning, employment as well as biodiversity and access to wildlife.

For further information please visit: www.groundwork.org.uk/Sites/east/pages/thriving-community-buildings-east or contact Groundwork on **01473 350370** or email suffolk@groundwork.org.uk

Funding for **youth holiday activities**

The East Suffolk Youth Priority Action group (ESYPAG) have now launched the second stage of their youth activities programme. This invited youth activity providers across east Suffolk to apply to provide sport and other activities for young people in east Suffolk during school holidays.

The aim of the programme is to improve the variety of opportunities available to young people aged between school years 7 – 13 (ages 11-18 years) in east Suffolk, with the ESP providing

£50,000 in funding to support the initiative over the next two years.

Since the programme began, activities such as cycling, a garden project, summer holiday clubs and beach holiday activities have taken place.

TJ Haworth-Culf and Frank Mortimer, Board Members for the ESP said: "The ESP exists to make a positive difference to our communities in east Suffolk and importantly this includes our young people.



Children in Lowestoft took part in a beach fun day during the summer that benefitted from the funding

"We believe that with support, young people are often best placed to

find innovative solutions to many of the local issues that affect them."

Community groups **clean up for east Suffolk**



Well done to all our winners including the Kirton & Falkenham WI

The 'Love East Suffolk' litter pick scheme designed to encourage more community groups to get involved in taking care for their environment, has been hailed a success.

Between the 1 March and 31 May, 1,058 volunteers from 62 groups in Suffolk Coastal and 264 volunteers from 16 groups from Waveney took part, helping to clean up more than 5.46 tonnes of waste!

Each community group that took part were rewarded with £20 and were then entered into a draw with the chance of winning £200 for the benefit of their community through funding from the District Councils' partner organisation, Norse.

Nine winners were picked from each neighbourhood area for both districts; Kirton & Fakenham WI, Blaxham Comms & Open Space

Charitable Trust, Darsham Parish Council, Rushmere Commoners, Thorpe-ness Annual Beach Clean (SCDC), Southwold Town Council, Beccles Bombs, Promoting Pakefield Group and Blundeston & Flixton WI (WDC).

If you would like to take part in a litter pick, please complete a registration form at: www.eastsuffolk.gov.uk/waste/litter

Carry on **Composting**

Autumn is the perfect time for home composting. If you would like to start your composting at home, Councils in Suffolk have teamed up to offer a range of affordable compost bins and accessories.

Through the offer, Suffolk residents can buy a basic compost bin for as little as £8.99 plus £5.99 delivery charge. As well as basic compost bins, a range of

alternative systems which can deal with cooked food waste are also available, including food waste digesters, wormeries, and hot compost bins.

For details of the products and offers, and to order, visit: www.suffolk.getcomposting.com or call **0844 571 4444**. Prices apply until 31 March 2017.

For more details about

home composting and the Suffolk Master Composter Volunteer scheme, visit: www.greensuffolk.org/recycling/reduce-and-reuse/home-composting

Suffolk Coastal residents can still use the brown bin for garden waste as well as cooked and uncooked food waste. For lots of handy food waste reduction tips, visit: www.lovefoodhatewaste.com

Are you recycling properly?

Suffolk Waste Partnership has launched a campaign highlighting the importance of the need for recycling correctly.

In Suffolk more than half of our household waste is recycled, but problems arise when unsuitable items are placed in kerbside recycling bins. These items may be potentially dangerous, can have a negative impact on the environment, and ultimately cost the Council Taxpayer.

Remember:

- Blue-lidded bins no longer accept textiles or clothing. Instead people are asked to donate their unwanted clothing to charity shops, or use a textile bank.
- Anything smaller than 4cm, such as loose bottle tops or shredded paper, won't get recycled as they will be lost during the sorting process.
- Bottle tops can instead be recycled by simply washing and squashing plastic bottles and placing the tops back on.
- Aluminium foil should be rolled into a tennis ball size before being placed in the recycling bin.
- Items such as glass, electrical items, and batteries can't go in your blue-lidded bin but they can be recycled elsewhere.
- Food waste must never be placed in the blue-lidded bin – but it can be recycled by placing it in the brown bin. Shredded paper should also be placed in the brown bin.
- Nappies must always go in the grey-lidded bin.

For more information and advice, visit: www.suffolkrecycle.org.uk

PAPER BILLS ARE A THING OF THE PAST.



REGISTER FOR EBILLING TODAY AT EASTSUFFOLK.GOV.UK AND BE ENTERED INTO OUR PRIZE DRAW

There are lots of benefits to switching to our online services for all of your council needs:

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