TOUCH WAVENEY

A strategic direction for Waveney

Whether you are in business, public service or in the not-for-profit sector the most successful organisations are clear about their future direction. They also typically know what this will mean in practical terms.

Firstly why do we need it?

- The assessment by the Audit Commission in 2004 ranked Waveney as 'weak', the worst result of any council in Suffolk.
- We need to have a clear view of what the Council will look like in the future and measure our progress towards that view.
- We need to be clear about our priorities and have fewer of them.
- The council needs more financial stability and medium- as well as longterm financial planning.
- The need for stability in leadership both officer led and political leadership from councillors.

 The need to engage more with the local communities and have more consultation regarding the council's use of its resources.

So how will it improve services?

- A smaller and better-defined Council that knows its priorities and can focus on core activity.
- Greater efficiencies and skill base through partnerships.
- Measurable and more open performance management.
- More emphasis on Customer Services
- Investment in the Council's infrastructure to help improve services and get over capacity problems.
- A clear direction of travel to move from being a traditional authority that does everything to one that enables things to be done through others organised wherever posible around local communities.

"As Leader of the Council I wholeheartedly endorse this new direction for the Council and all that is linked with it. What we must do now is deliver on it so that our public can see a council that is moving forward through tangible service improvement.

We will report back to you on our performance regularly. If you have any comments do get in touch with the Council on 01502 562111 or e-mail mark.bee@waveney.gov.uk"



Mark Bee Leader of the Council

Roving role for top team

Waveney's new top team are to get closer to the people after adding responsibility for specific geographical areas of the district to their traditional roles.

The new top team is led by Chief Executive, Glen Garrod, who started with Waveney in April this year and heads the Council's Chief Officers' Group, which is responsible for managing and implementing policies decided by Council Members.

Linda Scase-Jones, who was appointed from within the Council, has the Community and Operations portfolio. Louise Jordan-Hall is the sole remaining Corporate Director from the previous Group and has responsibility for

Corporate Services and Strategic Projects.

New man Stephen Archer, previously Head of Environmental Services and Building Control at North Kesteven District Council in Lincolnshire, will take the Regeneration and Environment portfolio of services.

At the same time they will be liaising with parish and town councils and visiting various forums in their allocated area to ensure that the Council is more aware and responsive to issues raised by local communities.

Under these new arrangements Linda Scase-Jones will become a familiar figure in Southwold and Halesworth, Louise Jordan-Hall in Lowestoft, Kessingland



Left to right: Stephen Archer, Linda Scase-Jones, Glen Garrod and Louise Jordan-Hall.

and the northern parishes, and Stephen Archer will take Beccles and Bungay.



Gardens to be restored to former glory

Lowestoft's seafront gardens and beach chalets are to be returned to their former glory next year if a bid for £3.19 million of Heritage Lottery Fund cash is successful.

The £4 million-plus scheme, which builds upon the Sunrise Scheme, will see Kensington Gardens, Wellington Gardens, the Esplanade and Lower Promenade restored. Beach chalets close to Kensington Gardens and on Jubilee Parade will also be smartened up.

Waveney District Council's Portfolio Holder for Economic Regeneration, Wendy Mawer, was delighted with the scheme.

She said: "I'm absolutely thrilled that we have the prospect of returning Wellington Gardens and Kensington Gardens to their orignal glory in Edwardian times when they were first created and it was the height of fashion to visit Lowestoft. But as well as regenerating them to reflect the glories of the past we are going to give them a 21st century twist."

Consultations about the scheme have taken place with tourism, businesses and interest groups including Lowestoft Model

Boat Club

As part of the consultation process a workshop was held on August 11 and an exhibition on August 13 at which Andy Jennings told stories of old Lowestoft and people from the Seagull Theatre donned period costumes to get the message across. They also raised £100 for the East Anglia Air Ambulance.

Concerns about cyclists on the Esplanade, toilet facilities and shelters were raised at the events and they will be addressed as part of the scheme or related initiatives.

There will be a big exhibition on October 4/5 at the Tourist Information Centre at which the latest plans will be on show. The District Council is contributing to the project, plans to submit the next stage of the bid to the Heritage Lottery Fund by the end of November. A decision is expected by March 2006 and, if all goes to plan, work will begin by the Autumn 2006.





Artist's impression of Wellington Gardens (top) and Kensington Gardens (bottom).

Project takes step forward

A footpath transformed by hardworking volunteers from an eyesore to a tranquil haven for walkers is on track to becoming a Conservation Area.

The Oiley Fields footpath, which runs between Blackheath Road and London Road, Pakefield, had degenerated into an eyesore that generated crime with abandoned, stolen motorcycles and other anti-social behaviour.

But such was the impact of the

transformation that Suffolk Wildlife Trust has advised how the Path can become a Conservation Area and made some suggestions about planting and maintenance that the Council's workforce can easily achieve with the help of the volunteers.

Susan Stone, the Trust's Conservation Adviser said: "It's a great project, not only for the local community, but it also provides a valuable wildlife corridor linking gardens, the allotments and the nearby cemetery. The existing management is very much along the right lines with only a little bit of fine tuning required to further enhance the area for wildlife."

The work was carried out by the Council using a Government grant obtained by ward councillor Stephen Barrett in his role as a co-ordinator of the Kirkley Cemetery and Allotment Watch Scheme.

Customers come first in Waveney

Customer services at Waveney will undergo a major transformation when a new strategy to ensure council staff deliver services right first time every time begins to take effect.

Waveney's Service Transformation Project aims to streamline services by ensuring people get the right response first time.

Kathryn Rowe, Service Transformation Project Manager, said: "The key message for staff and customers is that this is about transforming the way we do things at Waveney, for the benefit of the customer.

"It's about providing customers with more choice and convenience with regards to accessing Council services. Currently, customers may visit any one of a number of access points depending on the service they require. Moving to a position where customers can visit a single services point in Lowestoff or in our market towns, will improve our front line services and make life easier for the customer.

"We recognise the need to provide professional and efficient customer services and to resolve as many enquiries at the first point of contact. To do this we must be smarter and have people in our front offices who can answer a range of questions about different services.

"It's about having joined-up services which make sense to the customers."

Phase one of the project, the development of a customer access strategy, has been completed and the strategy is awaiting the council's approval.

The next phase will be to implement the four main strands of the strategy,

which are

- Embedding a customer-first culture across the entire organisation
- Having clear means of contact for customers
- Introducing joined-up services that customers understand
- Actively managing services by setting targets so that progress can be measured

Kathryn said: "Phase two is about delivery. It will take time for the whole strategy to be implemented but we want some early, tangible improvements to offer encouragement to staff and reassure elected Members and the public about our intent.

We intend to make some early improvements before Christmas of this year. In relation to embedding a Customer First culture, we will start to develop and implement a training programme for staff dealing with customers at the front-end.

We shall be reducing our telephone numbers and will start to operate more consistent service hours across our offices. We will be looking at how we work to reduce bureaucracy and speed things up. We will also begin to to develop performance indicators so we measure how well we are doing."

The Council is exploring opportunities to enter into partnership with neighbouring local authorities who are adopting similar strategies.

"We are already working with other Agencies and Local Authorities to see if we can provide some services together. It's really important that we work together where we can and where it makes sense for the customer."

Family Carers register could be a lifesaver

Family carers are being urged to join a scheme that could save the lives of the friends and relatives they look after should they be caught up in a fire in their own homes.

The Fire and Carers Together Voluntary Registration Scheme (FACT) has been established by Suffolk County Council Fire Service and Suffolk Family Carers (part of the Princess Royal Trust Carer Centre Network).

It enables Family Carers or people with special needs to register on a confidential Fire Service data base so that firefighters can be fully prepared for the presence of potentially hazardous equipment, ie oxygen cylinders or any special needs they may have to deal with in the event of a rescue or evacuation.

The register ensures Fire Control have relevant information to signpost callers to other organisations should the need arise. It also enables the Fire Service to carry out a Home Fire Safety Check and provide relevant advice to people in their own homes.

To register for this free voluntary scheme or, if you have any questions or require more information about this service, please contact Esther Pacitti, FACT Co-ordinator, Tel: 01473 835440/Fax: 01473 835444 or by e-mail: esther.pacitti@suffolk-carers.co.uk

If you would like any information on looking after someone at home, please contact Suffolk Family Carers. Helpline: 01473 232679.





Waveney covered by recycling scheme

Waveney is aiming to recycle around 49 per cent of its household rubbish after extending its environmentally friendly three-bin collection system to cover the whole district.

The system now covers around 52,000 households who have the option of having blue and green wheeled bins in addition to the usual black ones.

"The change has been quite startling," said Waveney Waste Management Officer Kitran Eastman. "Before this we were only recycling about five per cent of our rubbish, but we're now up to around 34 per cent.

"We work very closely with the Suffolk Waste Partnership, and we hope we will soon be able to match councils such as St Edmundsbury and Forest Heath who

are among the country's top performers, and are recycling about 50 per cent of their rubbish."

The scheme to dramatically cut the amount of waste going to landfill has been introduced in five phases since September 2003, and has been funded by Suffolk County Council, the Department for the Environment, Food and Rural Affairs (DEFRA), and the Waste and Resources Action Programme (WRAP).

It now covers the whole of Waveney after central Lowestoft and parts of Halesworth and Worlingham joined the scheme earlier this year.

The bins are collected on a fortnightly basis, with the black bins emptied one week, and the blue and green ones the next.

"We have done some detailed surveys and most people are very supportive," said Miss Eastman. "A few people have been a bit unsure about the fortnightly collection, but once they realise it's a matter of simply splitting the different types of waste they're quite happy."

While 90 per cent of Waveney homes have all three bins, the different types do remain optional.

"In central Lowestoft quite a lot of people opt out of having the green bin, as they don't have a garden," said Miss Eastman. "We also have smaller bins available in all three colours. So if someone wants a big blue bin, and smaller green and black bins, that's absolutely fine. We'll try to find the right combination for everyone."

Stop Press News

On the 21 September the Council learned from an independent source that it had broken through the 40% per cent recycling/composting barrier. That puts us in third position within Suffolk and we're hopeful of catching up those other authorities very shortly as the total scheme has only been in operation since early this year.

Bin your recyclables don't bag them

Changes to the blue bin system have been introduced after flimsy plastic waste started gumming up the works at the Material Recovery Facility (MRF).

While hard plastic, such as bottles and tubs, can be sorted easily, soft plastics, such as bags and cling film, cannot and have been giving the MRF problems.

The reasons for the difficulties are:

- Plastic bags, cling film, etc, are becoming wrapped around the sorting facility's machinery causing operational difficulties
- Plastic bags can take on similar properties to paper when squashed, i.e. flat and two-dimensional, thus the machinery at the MRF sorts them into the paper stream reducing the quality of the paper

 Plastic bags from supermarkets, etc, are mainly biodegradable and can disintegrate before they come to be recycled

Waste Compliance Officer John Everingham said: "What we're saying is that plastic trays, plastic bottles and plastic milk bottles can go in the blue bin - but things such as cling film, supermarket plastic bags, crisp bags and chocolate bar wrappers cannot.

"Another item which can no longer be recycled is polystyrene – unfortunately there is no recycling market for this material, so it should now go in the black bin.

"In the case of supermarket bags we would recommend that people either take them back to supermarkets, which have recycling facilities, or use them to wrap waste before it goes in the black bin. Another idea is to re-use them on shopping trips, or to use the longer-lasting variety of supermarket bags which cost around 10p."

Residents urged to "Sort it for Suffolk"

Waveney's recycling drive is being held back by residents who are contaminating the blue and green bins with non-recyclable materials.

Under the scheme black bins are for normal rubbish, the blue ones are for dry recyclables such as rigid plastics, paper, cardboard and metals – but excluding glass and textiles – and the green ones are reserved for garden waste.

Now the council is urging residents to follow a few simple rules which will ensure the success of its environmentally friendly three-bin collection system.

- All items must go into the blue and green bins loose
- Blue and green bins with black sacks in will not be collected
- Polystyrene and carrier bags must go in the black bin

 Squash and wash recyclables before putting them in your bin

"There are a small minority of people who for whatever reason aren't putting the right things in the right bins, which can spoil other residents' good work. I would like to urge these people to just take a bit more time and sort their waste so that we can recycle it," said Waveney Waste Management Officer Kitran

"If there are people who don't fully understand our scheme as they have not seen our literature, or maybe they have moved to the area since the scheme was introduced they can always call our recycling helpline on 01502 523561 and get some advice.

"There are many people who have seen the leaflets and are recycling but they're not doing it quite in the way we set out. It's particularly important that recyclable waste in the blue bins shouldn't be bagged up – it should just go in loose.

"If it's bagged up the sorting process is made more difficult. People have to open the bags by hand which can be dangerous because of needles or glass. This job is made more unpleasant if people put nappies and kitchen waste in the blue bin."

If bins contain the wrong materials or black sacks they will not be emptied and may have yellow warning stickers put on them by collectors or by members of Waveney's waste management compliance team.

We are always happy to talk with local groups and clubs. If you have any queries please call the recycling helpline on 01502 523561 or email recycling@waveney.gov.uk.

Benefit fraudsters brought to account

Housing Benefit fraudsters are being brought to account thanks to the painstaking work of a team of four full-time investigators who root out false claims.

Since April 2004 more than 1000 cases of both Housing and Council Tax Benefit fraud have been reported to the Council for possible investigation by the Housing Benefit Investigation Team (HBIT).

Sometimes it turns out that no offences have been committed or that the person

receiving benefit has made a genuine mistake. Since April 2003 a total of 17 fraudsters have been successfully prosecuted and others are in the pipeline.

These prosecutions involve offenders where the level of overpaid benefit ranges from less than two hundred pounds to more than £20,000.

Keith Seymour, Senior Housing Benefit Investigator, says the number of deliberate fraudsters is relatively low with most offenders drifting into fraud by failing to promptly report changes to their income and other domestic circumstances.

But there are others who set out to cheat the system and are prosecuted.

One major weapon in the fight against benefit fraud is the public, who can now report any suspicious cases by calling a dedicated Benefit Fraud Hotline free on 0800 3286340. Callers can remain anonymous if they wish.

Historic hall gets an upgrade

Renovation work at Beccles' historic Public Hall has restarted and should be complete early next year.

Over the last two years the 220-yearold building has been undergoing a programme of renovation and improvement works started under the Market Town Initiative.

But a hidden drain and a landslip created extra work to clear the basement area and rising costs meant work was halted in September 2004, although the hall has remained open.

Now the District Council has been given the go-ahead for further funding to complete the work and the job will be supervised by the Property Services section.

Jim Rowley said: "Working with old buildings is always challenging, because you never fully know what problems will be uncovered until work is underway.

"Fortunately nobody was hurt in the landslip but the extra costs meant work had to be halted. Whilst it has been possible to keep the hall open at the same time the works have been carried out to date, the Council would like to thank the users of the hall for their patience whilst the works are undertaken. By next year, visitors to the Public Hall should be able to fully enjoy the improved facilities."

The hall is the main performance and community meeting space in Beccles and its user groups felt that the kitchen,





toilet and other facilities needed upgrading. This work was supported by Beccles Feoffees, Beccles Town Council, East of England Development Agency, English Heritage and Waveney District Council.

The first phase of renovations saw the exterior repaired and re-decorated. Internal works to create a larger entrance foyer and bar area (and new ground floor toilets at the Harvester Club) were carried out. This involved providing additional

structural support to the gallery seating above.

Last year, a second phase began to create male and female changing rooms and toilet facilities within the basement. As part of the basement work, asbestos had to be removed and extensive upgrading to the floor to meet the Fire Officers' requirements was carried out.

It's not the first time hall projects have been hit by escalating costs. The hall dates back to 1785, when it was built as an Assembly Rooms using finance raised through local gentry, who purchased £25 bonds. Town Councillors at the meeting of the Beccles Corporation on May 11, 1785, decided that: "the building of public room as an Assembly room and a Playhouse would be conducive to the benefit, advantage and prosperity of the town..."

Since then, according to local historian, David Linley, the hall has been restored and facilities upgraded several times. The original core of the building remains, but alterations were carried out to the frontage in 1903 and 1911. The hall stopped being used as a theatre in 1816 and "in view of the large sum of money was expended in and about the Assembly Rooms, it was decided that it should entirely be used for the purpose of holding balls" in 1819. In 1820, "the refurbishment of the Assembly Rooms cost £53 2s 8d more than expected".

Council tenants to decide the future of their homes

Consultations on the future of Waveney's housing stock are continuing ahead of a secret ballot in Spring 2006 in which tenants will decide the future of their homes.

The Government requires all councils that own housing stock to undertake a housing option appraisal to look at the future of the housing service. In particular councils must consider how they will ensure that their homes meet the Government's Decent Homes Standard by 2010 as well as looking at how the housing service is to be paid for into the future.

Waveney completed its study in 2004 and concluded that stock transfer was the best way forward for its homes and for tenants and began to consult its tenants.

Over the last five months the

consultation process has continued and newsletters and home visits have been used to ensure that tenants have all the facts so that they can make up their own minds. The process will also enable them to help shape and influence the transfer proposals.

Tenants have the benefit of independent advice and support from their independent adviser TPAS (Tenant Participation Advisory Service).

A postal survey held during the summer showed a massive 90 per cent of the tenants who responded indicated that, should the transfer go ahead, they would prefer it to be to a new, local, not-for-profit, standalone Housing Association established by the Council specifically for the purpose.

And at its meeting in August the

Council agreed that this new organisation would be called 'Waveney Valley Housing Association'.

The Shadow Board of 15 voluntary members, including five tenants, who will oversee the day-to-day running of this new organisation has been formed and is working on establishing the policies and business plans as well as helping to develop the Council's offer to be made to tenants.

The transfer can only go ahead if a majority of the tenants who vote in a secret ballot are in favour of the proposal and there is still a great deal of work and consultation to be done over the coming months.

If you would like more information about the proposed stock transfer contact: TPAS, Freephone 0800 1691 814 or the Council, Freephone 0800 783 0408.

People power the key to new planning approach

Reforms to the plan making system have been introduced by the Government. These are aimed at encouraging you to get more involved in planning the future of the areas where you live and work.

'Local Development Frameworks' are replacing the old County Structure Plans and District Local Plans under new laws aimed at introducing a different approach to planning that goes beyond just dealing with land. These Frameworks will address the wider economic, social and environmental issues facing Waveney.

We have identified a wide range of issues facing Waveney. We now need your views on these and the best means of addressing them. An 'Issues and Options' paper and questionnaire can currently be viewed on the website – www.waveney.gov.uk. Feedback and comments will help us to review the Community Strategy (see the article on the 2020 Vision for Waveney) as well as helping us to prepare the Local Development Framework documents.

Your views are important and will help shape the future of Waveney.

New chief for URC

Philip Watkins has been appointed Chief Executive of the Great Yarmouth and Lowestoft Urban Regeneration Company (URC).

Philip is currently the interim Chief Executive of Swindon's URC (The New Swindon Company) managing a team of regeneration experts delivering a wide range of projects to bring about a renaissance of Swindon's town centre.

Philip joins URC Chairman, Richard Wright, and a board of directors made up of: George Bennett, EEDA; Richard Harrold; Eddy Alcock; Kevin Horne, NWES; Simon Loftus, Adnams; Wendy Mawer, Waveney DC; Maxine Narburgh, Waveney LSP; Phil Nathan, Great Yarmouth LSP; Richard Perkins, Lowestoft

The framework consists of the following documents which deal with specific planning issues:

- The Core Strategy provides the strategic policy framework for the future development of the district;
- Site Specific Land Allocations identify land for particular purposes, say housing;
- Core Development Control Policies contain the policies we use for determining planning applications;
- Action Area Plans provide the planning framework for areas where significant change or conservation is needed or expected. One will be prepared for the Lake Lothing area as part of the work of the Urban Regeneration Company;
- Statements of Community
 Involvement explain how we will
 involve communities in preparing,
 altering and reviewing local
 development framework documents.
 Our Statement sets out the
 opportunities for you to become
 involved and is expected to be
 approved by December.

For more information please look at the Waveney website www.waveney.gov.uk under the planning policy section.

Alternatively contact us at planningpolicy@waveney.gov.uk or call on 01502 523029



Lake Lothing is one of the areas of Lowestoft to benefit from the URC.

and Waveney Chamber of Commerce; Phil Rider, Digital Phone Company; Brian Robinson; Richard Rockcliffe, Norfolk County Councillor; and Barry Stone, Great Yarmouth Borough Councillor.

Neil Burton of Mills & Reeve solicitors is company secretary and David Morrall, Director of Europe, Government Office for the East of England is Official Observer.

2020 vision for Waveney

Groups throughout
Waveney and Suffolk dedicated to
improving the public's quality of life by
working closely together are compiling a
vision for what life in the area should be
like in 2020.

Then they will find ways of achieving it. Waveney's Local Strategic Partnership (WLSP) has recruited more than 140 groups and people since it was formed in 2002 to pool ideas and expertise in a bid to make Waveney a better place to live.

After asking the public what they wanted most in life, themed development teams targeted regeneration, community safety, housing and social inclusion, environment, lifelong learning, health and wellbeing.

Now, after three years, it's time to take stock, revisit the original ambitions, assess what has been achieved and move on to phase two of the project, said WLSP chair, Gwen Parsons.

Mrs Parsons said: "We are trying to have a joined-up approach to making Waveney a good place to live and work for future generations; trying to add value to what organisations can do by coming together and pooling resources to bring about long-term change.

"But we are very conscious that we are trying to make a long-term difference to people's lives and, although I think that we have been doing quite well in terms of individual short-term projects, we are very much moving into the next phase where we can go back and revisit our ambitions to make sure they're still what we want and see how well we are delivering."

As part of the work identifying the issues for the 'Local Development Framework' we are asking questions about all the partnership's six themes and assessing things like crime reduction and health and housing improvements. If you would like to contribute to this debate, please look at

www.waveney.gov.uk, under the planning policy section, where you will find an 'Issues and Options' paper. Use the online questionnaire to tell us what you think. If you don't have access to a computer, you can alternatively telephone us on the number below.

Contact us at

planningpolicy@waveney.gov.uk or call on 01502 523029.

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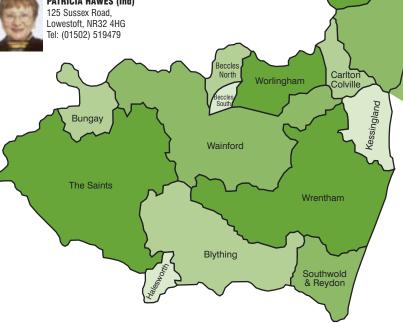


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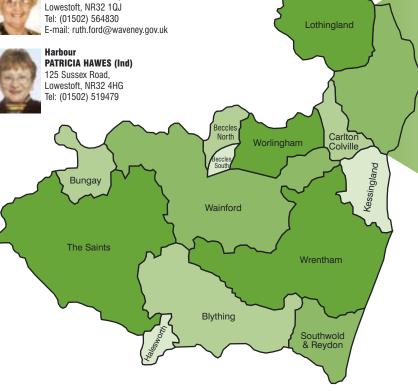


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Shows

October 14

Red Army Chorus and Dance Ensemble

October 23 Rat Pack Party October 25

Marina Youth Theatre present A Play-in-a-Day Workshop

October 27 The Platters October 28

Al Martino and his Orchestra

October 30

Both Sides of Phil Collins, starring Terry Clarke

November 3

ReelinandaRockin featuring Dave Dee, Wayne Fontana, Dave Berry, Mike Pender, Brian Poole and Tony Crane

November 4

Matt Sings Monro with Matt Monro Junior

November 5 .lethro November 10

Sleeping Beauty, Moscow City Ballet & Orchestra

November 11-12

Swan Lake, Moscow City Ballet & Orchestra

November 13 Foster and Allen Novermber 17-19

Alan Avckbourn's How the Other Half Loves

November 20 Alexander O'Neal November 24-26

The Case of the Frightened Lady, starring Anne Charleston

November 27 Bev Bevan's The Move November 30 The Blues Band December 2-3

Louise Elizabeth School of Dance

December 9

The Royal Philharmonic Orchestra Christmas Gala (Sold Out)

December 10-11 The Spirit of Christmas December 13 A Festival of Carols

December 14

That'll Be The Day celebrates Christmas with a brand new production

December 15

Merry Christmas Everybody with Slade, Mud and T-Rextasy

December 17

The Chippendales at Christmas

December 21 – January 7
Cinderella performed by the local amateur group,

the Lowestoft Players

January 28

Jimmy Carr – Off the Telly

February 3

Royal Philharmonic Orchestra Opening Gala Concert 2006 Series

February 10

Jimmy Greaves and guests

February 11

Barbara Dickson

February 14

Marina Youth Theatre presents a West End Workshop February 14

Marina Youth Theatre presents a Dance Alike Class February 25

The Bert Kaempfert Orchestra

March 3

The Circus of Horrors March 17

Phil Cool

March 19

The World tour of the Paris Can Can

March 26

Rentaghost The Musical, written by Joe Pasquale

Charlie Landsborough

For further information or to book a Marina event, please contact the box office on 01502 533200.

Ballet, comedy, classical and rock for Marina

More matinees, more music and more movies are heading to Lowestoft's Marina Theatre for the autumn/winter season.

A programme to suit all tastes includes the return of the Moscow City Ballet & Orchestra, the fabulous Can Can, direct from Paris, and Russia's celebrated Red Army Chorus and Dance Ensemble.

The return of Bruce James' celebrated company presents terrific productions of Alan Ayckbourn's comedy, How The Other Half Loves, and an edge-of-theseat thriller starring Ann Charleston, the Case of the Frightened Lady. Extra Saturday matinee performances offering a reduced admission price have been

This autumn sees the return of our popular film screenings. Lowestoft's best value night runs throughout the winter with extra matinee screenings and family films during the school holidays and some weekends.

The first year of the Marina's prestigious residency with the Royal Philharmonic Orchestra has been a resounding success with all the concerts, including those this autumn, completely sold out.

Top names from the world of entertainment include singer Al Martino, making one of only a handful of UK appearances; soul legend Alexander O'Neal and singing star Barbara Dickson. In addition, there's comedy from Jimmy Carr, Phil Cool and Jethro, and a unique opportunity to spend an evening in the company of Clive James and Pete Atkin.

A host of festive fun has been lined up for December, including the Christmas version of the nation's favourite touring rock 'n' roll musical, That'll Be The Day; Lowestoft's biggest Christmas party with Slade, Mud and T-Rextasy, a traditional carol concert and, returning by overwhelming popular demand, the Spirit of Christmas, produced by the team behind Spirit of the Dance. The amateur group the Lowestoft Players perform the pantomime Cinderella.

M2 - The Marina Youth Theatre continues to offer a mixture of fun and theatre skills for children between 8 and 16. Presented in association with Polka Dot Arts, a team of professional actors will lead events, including the popular Play-In-A-Day and, new for February 2006, West End Workshop and Dance Alike sessions.





The Royal Philharmonic Orchestra's second year of Residence at Lowestoft's Marina Theatre has been announced and following the success of the first season an extra concert has been added to cope with demand.

lan Maclay, Managing Director of the Royal Philharmonic Orchestra, said this week: "Our first season at the Marina has been nothing but a runaway success. The RPO is very much enjoying its position as Resident Orchestra and to announce another year is very encouraging indeed. We look forward to offering audiences in Lowestoft and the surrounding area an even more exciting programme for 2006.

The Opening Gala Concert of the 2006 season will take place on 3 February and features soloist Lucy Parham in a programme to include Mozart's Magic Flute Overture, Finlandia by Sibelius, Schumann's Piano Concerto and Elgar's Enigma Variations, conducted by Mark Stephenson.

Other concerts in the series include a Spanish Gala on Friday, 7 April, to include works by Rossini, Albéniz, Rodrigo, Mozart, Sarasate and Bizet conducted by Nicholas Cleobury with guitar soloist Mark Ashford. Summer Serenade on 30 June features Conductor Barry Wordsworth with soloist Cloe Hanslip and includes The Hebrides Overture by Mendelssohn, Rossini's Italian Girl In Algiers Overture, Saint-Saens Introduction and Rondo Capriccioso and Handel's Water Music Suite.

Dmitri Sitkovetsky conducts as Soloist Derek Han performs Chopin's Piano Concerto No 2 on 22 September. The programme also includes A Midsummer Night's Dream Overture by Mendelssohn and Beethoven's Symphony No 7. Ending the series on 8 December, will be a spectacular performance of Handel's Messiah by Mark Forkgen.

Waveney District Council's Venues

Second season announced for prestigious residency

Manager, Martin Halliday, added: "The creation of a regular orchestral series at the Marina has been a long-term aim and to be granted the honour of hosting a residency from the world's top orchestra was undoubtedly the most important event on the cultural front in this area for decades. The support in our first year has been tremendous, I now hope that the public will be just as enthusiastic about the 2006 concerts, as it is only with their continued patronage that we will be able to present orchestral events in years to come."

Waveney District Council's Portfolio Holder for Operations and Facilities, Councillor Stephen Ardley, said: "News of a second series is fantastic for the Marina and the people of Waveney. It's a privilege for Lowestoft to host such a wonderful project and I am delighted that the public, which gave the first series such great support, can now look forward to welcoming these world-class musicians again in 2006."

Once again the Marina Concert Series is supported by rail company 'one' and the Eastern Orchestral Board. David Richardson, Director of the Eastern Orchestral Board, the regional development agency for orchestral music, was delighted about the

continuing relationship with the RPO in Lowestoft, "The 2006 season features some fantastic music and excellent soloists, everything you'd expect from an internationally renowned orchestra but right on your doorstep. No doubt tickets will be going fast. We wish the Marina Theatre and the RPO a successful season," he said.

Communications Manager for 'one', Kerri Worrall added: 'one' is pleased to continue its association with the Marina Theatre for a second year. The RPO's Residency in Lowestoft is a great benefit for the people of the region and strengthens the town's links with the capital. In December 2004, 'one' greatly improved the town's rail link to London by introducing six trains a day, Monday to Friday, from Lowestoft and seven a day from London to Lowestoft, making it even more convenient for people in East Suffolk to travel to and from the capital."

Sir Thomas Beecham founded the Royal Philharmonic Orchestra, which celebrates its 60th Anniversary in 2006, with the aim of creating a world-class ensemble whose emphasis on quality, combined with flexibility, would attract the best players in the world.

Waveney wins the day! Celebration of

Sports stars of the future excelled themselves at this year's Redrow Homes Suffolk Youth Games when Waveney took the overall winner's trophy for the first time and shared the Fair Play

More than 900 9-16-year-olds and hundreds of supporters, coaches, team managers and volunteers from seven Suffolk districts were at this sporting spectacular in Ipswich.

They witnessed 13 events covering athletics, girls' basketball, girls' cricket, girls' football, hockey, netball, rugby, squash, swimming and tennis together with athletics and swimming including participation by disabled athletes. There were also demonstrations of table tennis, cycling, fencing, karate, boccia and badminton.

Providing an outlet for the Suffolk Sports Partnership, a partnership hosted by Waveney District Council, a pre-Games coaching programme has been delivered across Suffolk with the aim of introducing young people to regular sporting activity and providing ongoing development opportunities so they can achieve their best.

Particularly effective were the Waveney swimming teams (able-bodied and disabled), the girls' and boys' hockey teams and the girls' football team whose five gold-medal performances ensured overall success.

But there were shining examples of sporting prowess and sportsmanship in every aspect of sport.



The Suffolk Sports Partnership Team, and in particular Games Manager Tracy Brownlow, played a key part in the event and are to be congratulated for the continued success of the Games.

Waveney District Council's Sports & Leisure Development Officer, Claire Gallagher, who co-ordinated Waveney's representation, said: "To be overall winners this year is a great honour and is richly deserved for the hard work and dedication that the team managers, volunteers and coaches have shown. The Games were the best so far with all districts in Suffolk playing a full part, demonstrating the degree to which partnership work between local authorities, schools, and the voluntary sports sector is progressing in the County.'

Waveney sport

Boxer Anthony Ogogo and swimmer Stephanie Bird took the top honours as competitors and supporters reaped the rewards of their efforts during 2004 at the annual Waveney Sports

Anthony, who has won gold for England in the Four Nations championships in Aberdeen since the awards, was judged best sportsman at a ceremony at Lowestoft Town Hall in May while Stephanie took the best sportswoman title.

Stephanie, who has won a place in Great Britain's squad in the World Swimming Championships for people with learning disabilities, and Anthony, both 16, received their awards from double Olympic medallist Nick Gillingham

Other winners in the awards, which are sponsored by the Lowestoft Journal and Juler Sports, were: Best junior sportsman, Samuel Cheverton; best junior sportswoman, Paige Shorten; best team, Warren School; long-service award, John Pawsey; most valuable contribution to sport, Mark Gamble; most valuable contribution to disabled sport, Chris Fletcher; most valuable contribution by a club to schools sport, Waveney FC.

Community grants back worthy causes

The fishing smack Excelsior and the world's last surviving steam-powered herring drifter Lydia Eva are just two of the worthy causes backed by Waveney's community grants programme.

The grant-aid programme for community and voluntary sectors has existed for many years, but a more structured approach has been taken following the arrival of Kathleen Scott as Grants Co-ordinator last year.

The kind of organisations that might typically apply for support include volunteer centres - which co-ordinate volunteers for causes and areas in which they are needed - disabled groups,

sports associations, arts and theatre groups, and youth theatres.

They can apply for mainstream grants, new three-year service level agreements, and small local area forum grants.

"Most of the groups that apply to us are looking for mainstream funding - core funding to cover revenue and salaries," said Mrs Scott.

"They come to us for help in running an organisation because it's very difficult to get external funding to cover running costs, whereas it's not so difficult to get them for specific projects such as buying new equipment."

The council has reviewed its grant aid procedures in order to be seen to be

operating in a transparent and equal way.

As a result of this review the Council will not fund any organisation which does not have a constitution, terms of agreement, or a set of rules. It is also a requirement that applicants should have satisfactory equal opportunities or a diversity statement in their constitution.

Should you require support or assistance in applying for a grant, please do not hesitate to contact Mrs Scott on 01502 523180 or email:

The Grants information and application forms are now available to download from Waveney District Council's website

For grants information visit www.waveney.gov.uk/services/grants

Campus set to boost key industries

Degree courses tailored to meet the needs of Waveney's key industries and an increase in full-time students are on the cards when University Campus Suffolk (UCS) gets off the ground in 2007.

The university, a joint venture between the University of East Anglia and the University of Essex, aims to deliver higher education in Suffolk through a central campus in Ipswich and a learning network across the county.

And, although it won't issue degrees in its own right, it is expected to boost higher education in Waveney and the rest of Suffolk.

Lowestoft College Principal Gwen Parsons said: "Every College of Further Education in Suffolk already offers some higher education but this is about doing something new and exciting for Suffolk; being able to have a presence in terms of higher education that you could flag up and say we are part of it.

"It will be membership of the learning network that should lead to developments at Lowestoft College. We currently offer higher education courses to around 200 students, and we hope to build on that.

"We are trying to see if there are some niche markets for this area and have been looking at degrees to do with the energy industry as well as looking at what can be done around marine and coastal conservation.

"We have CEFAS located in Lowestoft where the largely postgraduate workforce is doing research. We are very aware that we don't produce the undergraduates they need and that's leading to them having to recruit from outside.

"We will be working with them to see what we can do at undergraduate level."

Other areas would be engineering, particularly electronics, which feeds into the offshore sector and food processing. The extra provision would build on existing courses such as management and art and design.

Mrs Parsons expected the largest proportion of UCS students initially would be in part-time education but she hoped that would change as the campus bedded in.

She said: "We hope that over time it will actually lead to more people wanting to study on a full-time basis but we suspect that in the first instance there won't be a huge demand for full-time education. You have to get people thinking about it for a while and we hope it will gather momentum as it goes along."

However, stage one of the project will cost £75 million with around £150 million being invested over the next 10 years in three phases. EEDA, Ipswich Borough Council, Suffolk County Council and the Learning and Skills Council are providing funding and the Higher Education Funding Council for England has committed to £15 million, but there is still some fundraising to do.

When it does get off the ground it will start with some 3000 full-time equivalent students (FTE) which translates to over 5000 actual students, many of whom are studying part-time).

Within five years it is expected that UCS will have in the region of 5000 FTEs and some 7000 when fully developed.



Fitness fans flock to Club Pulse

Club Pulse is racing ahead of expectations as keep-fit fans flock through the doors to gym and swim.

When the new fitness club next to the Waveney Valley Pool in Bungay opened on June 20 it was expected to attract 400 members, said Ange Henderson, who manages Waveney's facilities in Bungay, Beccles and Halesworth.

But by mid-August membership had exceeded 600 and people were still joining.

Ms Henderson said: "We thought it would go down well and it's just been great. The customers have taken to it really well all summer and use of the pool has been quite high so we're obviously doing something right."

The facility, which has more than 50 stations, resistance machines, free weights and an aerobics studio, is open from 8am to 5pm on Saturday and Sunday and 7.30am-10pm Monday to Friday.

It costs £1 to join and £30 a month for unlimited use of the gym, aerobics studio and swimming pool.

Skate park is triumph for community co-operation

Teenagers who began campaigning for a skate park six years ago are reaping the rewards of their efforts after the local community raised some £70,000 to get the project off the ground.

Television cameras were rolling when the skate park at the corner of St John's Road and Hillside Road West, Bungay, opened to universal acclaim on May 31.

Suffolk County Councillor for Bungay Morris Rose cut the ribbon while the Rev Bruce Waldron, Minister at Bungay's Emmanuel Church, blessed the park in front of an enthusiastic crowd.

Christine Rowley, Community Regeneration Officer at Waveney District Council, said the skate park – one of four now open in the Waveney area - was a triumph for community co-operation.

The Bungay Youth Association, under the chairmanship of Stephen Revell and project co-ordinator Chris Reeve, had been the driving force behind the park while local residents and organisations had taken part in some remarkable fundraising efforts.

Mr Waldron, along with Rotary Club president Chris Staines, had completed a sponsored 513-mile cycle ride from Lands End to Lowestoft and local resident Tim Meadows had raised around £2000 from a tandem sky dive.

More funding came from Bungay Town

Trust, the WREN scheme, Awards for All and the Local Network Fund and Suffolk County Council had leased the land for 25 years.

Christine said: "I'm pleased to see the community taking ownership of this particular project and raising a substantial amount of their own funding towards the park."

But, as the skateboarders enjoy the new park, there is no room for complacency and the fundraising must go on. The park opened with minimal equipment and more will be needed if it is to cater for the expected demand.

Website has all the answers

Waveney District
Council has launched a new
"Frequently Asked Questions" section
on its website in an effort to make it
easier for people to get hold of basic
information about local services.

The new service features straightforward answers to questions such as "Where can I obtain information about Building Regulations?" and "Can I pay my Council Tax bill by direct debit or credit card?"

And, if you can't find what you want, just ask a new question – and we'll answer it!

"It's designed to be used by the public so that instead of looking at the website and trawling around for the information they require they can get briefly targeted responses to specific questions," said Keith Wink, Waveney's e-programme manager.

"If you tap in a key word it will give you a list of all the questions that might be related to your query. Where relevant it will provide a link to web pages which offer more information."

Another important aspect of the new service is that all the other councils in Suffolk are also using the same central system, which was pioneered by Waveney and by Suffolk County Council.

"The system acts as a portal covering all local government in the county," said Mr Wink. "For example, Waveney District Council does not provide services like registry office weddings, but if you tap in a key word such as 'wedding' you'll still access information about the service provided by Suffolk County Council.

"The system is still being developed and the quality will improve because customers can leave feedback, and mark the quality of the answer they receive from 'poor' to 'excellent', or they can ask their own new question."

People visiting the FAQ page will immediately find the top 10 most popular questions on display.

"We hope the FAQ service will help people get the information they require, and if it is successful it should also mean we have to deal with fewer unnecessary phone calls and visits to the council," said Mr Wink.

To try the system visit Waveney's newwebsite at www.waveney.gov.uk

People power saves outdoor pools

Swimmers at Beccles and Halesworth have had plenty of opportunity to enjoy a summer dip after people power helped keep the outdoor pools in the two towns open.

Fears that the two pools would be closed were raised earlier this year when insurers refused to provide cover unless improvements costing £400,000 were carried out.

But the townspeople began to campaign and Waveney responded. A compromise with the insurers was reached and various works, including ramps, separate disabled toilets, showers and changing rooms that were hired in for the season, were carried out and the pools opened in May while the Council worked on longer-term replacement projects.

Council Leader Mark Bee said: "We welcome the fact that the public expressed their concern about the swimming pools as they are. We as a

Council must weigh these against our priorities and attempt to provide facilities which will be the best for the community."

Mr Bee hoped the authority could keep the Beccles pool open until a new sports complex, including an indoor pool, had been built. At Halesworth, negotiations were taking place to see if control of the pool could be passed to an organisation in the town.



Centre of excellence a 'landmark of regeneration'

Waveney has officially pledged its backing for the new £6.3 million Offshore Renewable Energy Centre to be built in Lowestoft.

The council has agreed to contribute £250,000 towards the cost of the centre of excellence, which aims to put Lowestoft and Great Yarmouth at the heart of the growing offshore renewable energy industry.

Waveney will also contribute land for the centre at Ness Point, and will for five years make an annual revenue contribution of money made from the Lowestoft wind turbine.

The centre of excellence, which is scheduled to open in 2007, will principally be financed by the East of England Development Agency - with European Objective 2 cash – and Suffolk County Council, as well as by Waveney.

It is intended that the centre of excellence should establish the town as a national focal point for the industry, and it is hoped that it will create hundreds of jobs by attracting research and development companies to the coast.

Steven Wood, Portfolio Manager for Regeneration, Tourism and Leisure at Waveney, said: "The centre will provide flexible office and exhibition space for new and expanding companies across the offshore renewables supply chain.

"Waveney believes the centre will complement the development of Waveney's new Urban Regeneration Company (URC) for Lowestoft and Great Yarmouth

"It will act as the first landmark of regeneration for Lowestoft, and, as a new quality building in the area, will assist the URC in their marketing for new investment in the area."

Interest in the project has been expressed by the developing University Campus Suffolk (UCS), the Cambridge-Massachusetts Institute, the UEA and the i10 network of Higher Education Research organisations.

It is hoped that the centre of excellence will directly help the UCS in developing its specialist research areas.

New £6.5 million scheme to give Southwold its beach back

Waveney's £6.5 million scheme to stop the sea washing away homes and lengths of picturesque coastline has been given a major boost by a Government decision to give it technical approval.

And the project, which will see at the beach at Southwold built up and new groynes installed to ensure it stays there, will be completed in time for the peak of the 2006 tourist season.

Work on a £3.6 million project at Corton, north of Lowestoft, has already ensured that erosion will be halted for another 20 years and led to the sea wall being reopened to the public.

Now the Department for Environment, Food and Rural Affairs (Defra) has confirmed technical approval for the £6.5 million scheme to upgrade coastal erosion and flood defences at Southwold and Easton Marsh.

The project, which will be the subject of an exhibition on Southwold Pier on October 20, is a partnership between the Council and the Environment Agency who share responsibility for the coastline that will benefit from the work.

And, although there will be some noise and disturbance, every effort will be made to minimise the effects on residents and the environment.

Volunteer drivers wanted

Volunteer drivers are being sought by a rural service that enables people in the Halesworth area to keep in touch with the outside world by providing valuable transport services.

The Halesworth Area Community Car Service, which is operated by the Halesworth Volunteer Centre, is open to anyone in the area, young or old, with or without a disability, who needs to make journeys for which neither a family car nor any form of suitable public transport is available.

Journeys may include: local shopping and personal business, visiting relatives or friends at home or in hospital, to link with the nearest public transport services, or local visits to the doctor, dentist or optician.

It normally excludes: journeys for work, school, day care and hospital or clinic appointments where NHS or other transport is available.

Volunteers can call Mary Henry between 10.00am and 1.00pm on Mondays, Tuesdays and Wednesdays on 01986 874290 of call in at the Volunteer Centre, Waveney Local Office, London Road, Halesworth, www.halesworthvc.co.uk, mail@halesworthvc.fsnet.co.uk.

The scheme involves:

- December 2005-April 2006 Construction of seven 45-metre rock groynes between the pier and Easton Bavents cliffs. Concrete steps or ramps at their landward end will provide safe beach access
- January May 2006 Eight new 45metre timber groynes will be built along the frontage south of the pier. Timber is more in keeping with Southwold's historic character
- May 2006 beach recharged with a mixture of sand and shingle
- February-May 2006 Concrete promenade between Amusement Pier and East Cliff rebuilt and reconstruction of the wide promenade immediately south of the Amusement Pier
- The second phase of the work in the Autumn will involve building an embankment across Buss Creek

All the timber will be from a sustainable source in Guyana and the rock will be either Larvik granite, which is a byproduct of Norwegian mining operations and would otherwise be a waste material, or French limestone.

Councillor Ken Sale, Portfolio Holder for the Environment, said: "I am of course delighted that this has been approved as the scheme will protect Southwold beach frontage and Buss Creek.

"Special thanks are due to Waveney's Coast Protection team and the Environment Agency for working together to reach a solution. The recent completion of the Corton works shows that we can successfully deliver these important schemes."

Waveney Project Manager, Paul Patterson said: "Approval of the works by Defra represents significant progress with project delivery."

The project delivery team consists of Waveney District Council, Environment Agency client representatives, coastal consultants Halcrow and construction contractor Van Oord UK Limited.

Yomping trio answer Three Peaks Challenge

Just picture it. You're about to set off on one of the toughest physical challenges Britain can throw at you and at the last minute you lose your transport.

It's enough to put a lot people off but it failed to deter Waveney Leisure Officer Mark Nussey (36) and Operational Supervisor Marc Rivett (35), both from Waveney Sports and Leisure Centre, and Richard Covinder (33), a student nurse at the James Paget Hospital in Gorleston.

The trio had decided to undertake the Three Peaks Challenge, which involves climbing and descending Britain's three highest peaks - Ben Nevis in Scotland (1344m), Scafell Pike in the Lake District (978m) and Snowdon in North Wales (1085m) - and driving the 1400 miles between them all in under 24 hours.

Not only did they overcome their transport problems with the help of Denes High School, they did the challenge in 22 hours 28 minutes without any advanced training and raised between £500 and £700 for James Paget Hospital's children's ward.

Mark said: "We didn't do any training at all but I ran the London Marathon this year, Marc is a beach lifeguard and we are all people who do a bit of physical activity."

Marc and Richard are ex-army and



Mark ex-RAF Regiment so their military training must have kicked in during the gruelling journey.

Mark said: "Snowdon and Ben Nevis were both really hot and Scafell was pitch black with a bit of mist on the top so we had some navigational problems but we got there in the end.

"We didn't get held up much on the road so we were lucky with the traffic as well. I would like to say a big thank-you to all who sponsored us and to Denes High who lent us their minibus after ours was involved in an accident. Without them we wouldn't have been able to do it."

And the three men enjoyed it so much they're already planning to do it again next year.

Events in Waveney 2005

OCTOBER

Tues 18 Oct

Historic Lowestoft - The Mystery of the Monk Walking Tour. The Monk or Monks have been seen in various locations around Lowestoft. This walking tour will take you to these locations. (01502 533600)

Fri 21 Oct

200th Anniversary of Battle of Trafalgar Beacon. Lighting the beacon and all the fun of the fair at Royal Green, Lowestoft, 5.00-9.30pm.

Sat 22 Oct

Historic Lowestoft - Trafalgar Firework Display, Royal Green, Lowestoft. Free admission. Arena events, stalls, funfair and grand fireworks display, 5.00-9.30pm. (01502 523003)

Sat 22 Oct to Sun 30 Oct

Historic Lowestoft - events to celebrate the history of Lowestoft. (01502 523003 or visit www.eastcoastfestivals.co.uk)

Wed 26 Oct

Historic Lowestoft - Family Tour suitable for all the family and ideal for children aged between 6-12 years. The tour takes place around the historic Lowestoft High Street and features stories on local ghosts, legends and local history. (01502 533600)

Thurs 27 Oct to Sat 29 Oct

Historic Lowestoft, Suffolk Family History Society October Exhibition featuring local seafarers and Lowestoft's links with the sea. United Reformed Church, London Road North, Lowestoft, 10am-4pm.

(01502 581941 or www.suffolks.co.uk/g-lowe.html or www.eastcoastfestivals.co.uk)

Sat 29 Oct

Historic Lowestoft - Jack Rose Old Lowestoft Society. Georgian Lowestoft Slide Show, 11am, and Historic Walk of the High Street area, 2pm. All meet at the Heritage Workshop Centre, 80a High Street. (01502 523003 or www.eastcoastfestivals.co.uk)

Mon 31 Oct

Historic Lowestoft. Family Halloween Tour plus two other Halloween Tours. Lowestoft's Historic High Street. (01502 533600)

NOVEMBER

Sun 13 Nov

Civic Remembrance Service at Royal Plain, Lowestoft Fri 18 Nov

Kirkley Through The Ages - A Christmas Carnival. A day and evening event is being planned involving local schools and the business community, finishing with the Kirkley Christmas Lights switch-on and the Grand Raffle. (01502 509696)

Sun 20 Nov

Lowestoft Town Centre Christmas Lights Switch On. First of the Lowestoft Christmas Sunday Fundays, 10am-4pm. Other dates: 27 Nov, 4, 11, and 18 Dec. (01502 502205)

Fri 25 Nov

Beccles Late Night Christmas Shopping Event including switch on of Christmas Lights at 6.00 pm. Stalls, entertainment. (01502 717417)

DECEMBER

Sat 3 Dec

Beccles Santa Race (Fun Run), Beccles Town Centre, 12 noon-2pm.

(01502 710777 or becclesvolunteer.centre@virgin.net) Sun 4 Dec

Juli 4 Dec

Lifeboat Carol Service, The Salvation Army Citadel, Battery Green Road, Lowestoft. All welcome (tea and mincepies served)

Sun 4 Dec

Bungay Christmas Street Market, Earsham Street, Bungay, 9am-5pm. Free admission. (01986 782464)

Sun 11 Dec

Exhibition of selected episodes of remarkable endurance by Suffolk people, revealed in documents, photographs, paintings and objects. Lowestoft Record Office and the East Suffolk Maritime Museum. Central Library & Record Office, Clapham Road, Lowestoft.

Sun 11 Dec

Halesworth Winter Street Fayre. Street fayre with entertainment and stalls in The Thoroughfare organised by Halesworth Lions Club, 10.00am-4.00pm. (01986 872994)

Lowestoft Lions Charity Christmas Dance, Pontin's Holiday

Centre, Pakefield. (01502 574747)

Sun 25 Dec

Lowestoft Christmas Day Charity Swim, off South Beach, 10.30 am.

Sat 31 Dec

Lowestoft Lions Charity New Year's Eve Dance at Broadland Sands Holiday Park at Corton. (01502 574747)

MARKETS

Town Markets

Fri, New Market, Beccles
Thurs, The Buttercross, Bungay
Wed, Market Place, Halesworth
Tues/Thurs/Fri/Sat, Britten Centre, Lowestoft
Fri & Sat, The Triangle, Lowestoft

Mon & Fri, The Market Place, Southwold

Arts & Crafts

1st Saturday in month, Arts & Crafts Fayre, Eastern Sails Canopies at The Triangle, Lowestoft.

Contact: Artworkz, 01502 513518.

Craft & Gift Fayre, Hungate Hall, Beccles Sat 20 Oct, 26 Nov, 10am-4.30pm. (01502 714161/07901 635591)

Farmers Markets

Last Sat monthly, Grange Farm Centre, Barsham, 9am-1pm. (01502 575218)

First and third Sat of month, Beccles Heliport, Ellough, near Beccles

General Markets/Car Boot Sales

Mar-Dec, Every Sun., Beccles Sunday Market, Ellough Airfield, 9am - 4pm

Mar-Oct, Every Sun, Suffolk Wildlife Park Car Boot Sale, Suffolk Wildlife Park, Kessingland

Regular Events

Electric Picture Palace, Blackmill Road, Southwold Fri and Sat, 7pm 7 Oct-10 Dec

The information provided is correct at time of going to print. Changes do occur, so please check the latest information before traveling. Additional events, too late to be included, will be advertised locally. Tourist Information Centre (01502) 533600

Useful Numbers

Town Hall, Lowestoft	01502	562111
Beccles Local Office	01502	713113
Bungay Local Office	01986	892176
Halesworth Local Office	01986	873162
Southwold Tourist Information Centre	01502	724729
Abandoned Vehicles		
Blocked Drains (Office Hours)	01502	523468
Blocked Drains (Out of Hours)	07770	267055
Car Park Enquiries	01502	523377
Central Control	01502	515435
Council Tax Enquiries	01502	523435
East Point Pavilion and Tourist		
Information Centre, Lowestoft	01502	533600
Fly Tipping	01502	523107
Housing Benefit Enquiries	01502	523436
Housing Repairs	01502	523593
Marina Theatre Box Office	01502	533200
MOT Station	01502	565626
Pest Control Service	01502	523101
Refuse Collection	01502	523460
Waveney Sports & Leisure Centre	01502	569116
Waveney Valley Pool	01986	895014

Opening Times

 Main Offices
 Mon - Thurs
 8.30am - 5pm

 Fri
 8.30am - 4.30pm

Local Offices Mon - Thurs 9am - 1pm & 2pm - 4.30pm

Fri 9am - 1pm & 2pm - 4.00pm

East Point Pavilion and TIC, Lowestoft

Winter 10.30am - 5pm Summer 9.30am - 5.30pm

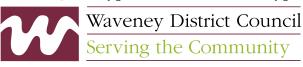
Waveney Leisure Centre, Lowestoft Waveney Valley Pool, Bungay Ring for a timetable.

How to get in touch

Let us know what you think of this publication

Post: Town Hall, High Street, Lowestoft, Suffolk NR32 1HS. Tel: 01502 562111 Fax: 01502 589327

Email: info@waveney.gov.uk Website: www.waveney.gov.uk



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