



Wendy Hamilton
Area Change Manager – Post Office

Date: 23 October 2025
Email: sarah.whitelock@eastsuffolk.gov.uk

Sent by email: comments@postoffice.co.uk

Dear Wendy

Leiston & Halesworth Post Offices - Unplanned Closure

We are writing to you as Leader, and Cabinet member for Communities and Leisure, within East Suffolk Council regarding the closure of post office counter services in Leiston and Halesworth. As you are aware high streets across the country are struggling and the closure of post office services in these two towns will exacerbate this trend by further reducing footfall.

Post Offices are a vital service for the communities these towns serve, which are largely rural in nature. They provide not only facilities for postal needs but also for banking, bill payments, and as a social lifeline for many residents, particularly older and less mobile people living in rural communities. As a result, the closure will significantly impact access to vital services and increase social isolation.

The closure comes at a very unfortunate time for Leiston as the Council, Sizewell C and the East of England Co-op are all embarking on significant investment to revitalise the town centre and the removal of a key service from the town centre runs counter to these enhancements and future ambitions. Furthermore, the development of the Sizewell C nuclear power station (with a predicted peak workforce of 9,000) is creating increased demand for a range of town centre services including the Post Office.

Can I ask that you prioritise the search for potential alternative sites within both towns to ensure our communities are not further disadvantaged? We would be happy to help identify alternative locations, please do get back to me if there is anything I can do to assist with any steps in this process.

Yours sincerely

Councillor Caroline Topping
Leader of the Council

Councillor Sarah Whitelock
Cabinet Member for Communities and
Leisure + Ward Member

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POSTAL ADDRESS Riverside, 4 Canning Road, Lowestoft NR33 0EQ